



DATA BOOK



Washoe County Human Services Agency

FY 2023

Washoe County Human Services Agency DATA BOOK



Updated through Fiscal Year 2023

Washoe County Human Services Agency | DATA BOOK
350 S Center Street, Reno, NV 89502
Telephone: [\(775\) 328-2700](tel:7753282700) | Website: www.washoecounty.gov/hsa

Acknowledgements

The objective of this data book is to provide citizens, local, county, state policy makers and researchers with statistical information pertaining to the Washoe County Human Services Agency. The information herein gives an overview of key indicators associated with child protection, child welfare programs, adult welfare programs and senior services.

Our mission is to make long-term, systemic change by advocating for policies and programs that keep children healthy and safe, and strengthen families; along with, providing adequate services for both adults and seniors. This book serves as a foundation for more detailed research and analysis and will assist in administration making informed decisions.

The information contained in this book is shown in several types of charts and tables using different time intervals and is subject to change. This book may be copied and distributed freely as long as the content remains unchanged.

To find out more about the Washoe County Human Services Agency, visit:

www.washoecounty.gov/hsa



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Washoe County Quick Facts

Background History

- ▶ Founded November 25, 1861
- ▶ Named for Washoe people
- ▶ Seat Reno
- ▶ Largest City Reno

Area

- ▶ Total 6,542 square miles
- ▶ Land 6,302 square miles
- ▶ Water 240 square miles (3.7%)

Population

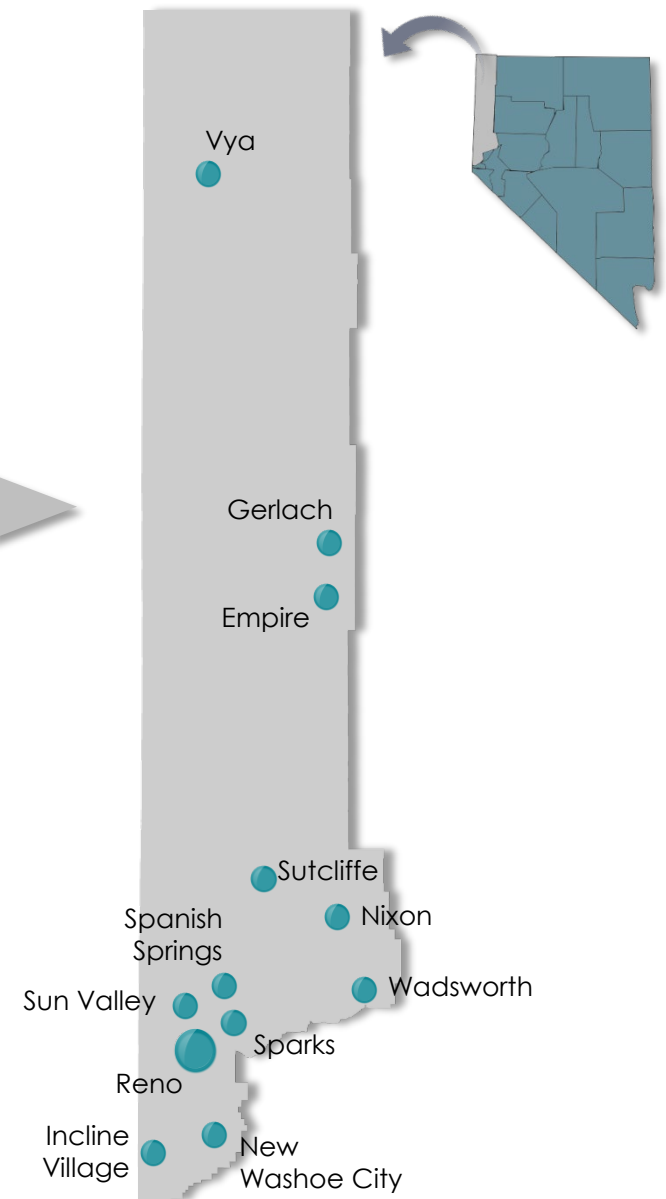
- ▶ Population 496,745

Age

- ▶ Persons under 5 years 5.2%
- ▶ Person under 18 years 20.5%
- ▶ Persons 65 years and over 17.7%

Race

- ▶ Black or African American 3.0%
- ▶ American Indian/Alaska Native 2.3%
- ▶ Asian 6.3%
- ▶ Hispanic or Latino 26.2%
- ▶ Native Hawaiian/Pacific Islander 0.8%
- ▶ White 83.4%
- ▶ Two or More Races 4.2%



Source: [census.gov/quickfacts/washoecountynevada](https://www.census.gov/quickfacts/washoecountynevada)

Washoe County Human Services

The Washoe County Human Services Agency (WCHSA) provides services and assistance to residents across the continuum of care which include children, adults and seniors and provides an array of support including shelter, nutrition, case management, medical, legal, counseling and other supportive services.



Children's Services



Intake

Washoe County Human Services Agency (WCHSA) Child Protective Services (CPS) is a major system of intervention of child abuse and neglect. The first and most critical step in the child protection process is Intake. It begins with CPS staff receiving a confidential report, which is an allegation of abuse or neglect from an external source. Based on the information received from the report, it is assigned a priority level determined on the allegation and amount of imminent risk or danger the child may be in. This leads to what response is required from CPS.

Intake screens the report, obtaining as much information as possible, as information is the foundation of the CPS assessment. An initial determination is made on whether the report meets the guidelines that require CPS to conduct an assessment of the family.

Reports fall into one of the three categories:

- ▶ **Information Only** – Where there is insufficient information about the family or maltreatment of the child or there are no allegations of child abuse/neglect.
- ▶ **Investigation** – If CPS determines that the information constitutes an allegation of abuse or neglect according to policy, it is assigned for investigation resulting in a *Substantiation* or *Unsubstantiation* determination.
- ▶ **Differential Response** – When a report is made and there are no allegations of maltreatment and/or the allegations do not rise to the level of an investigation, and an alternative response is used to better meet the individual family needs.

REPORTS AND INVESTIGATIONS OVERVIEW

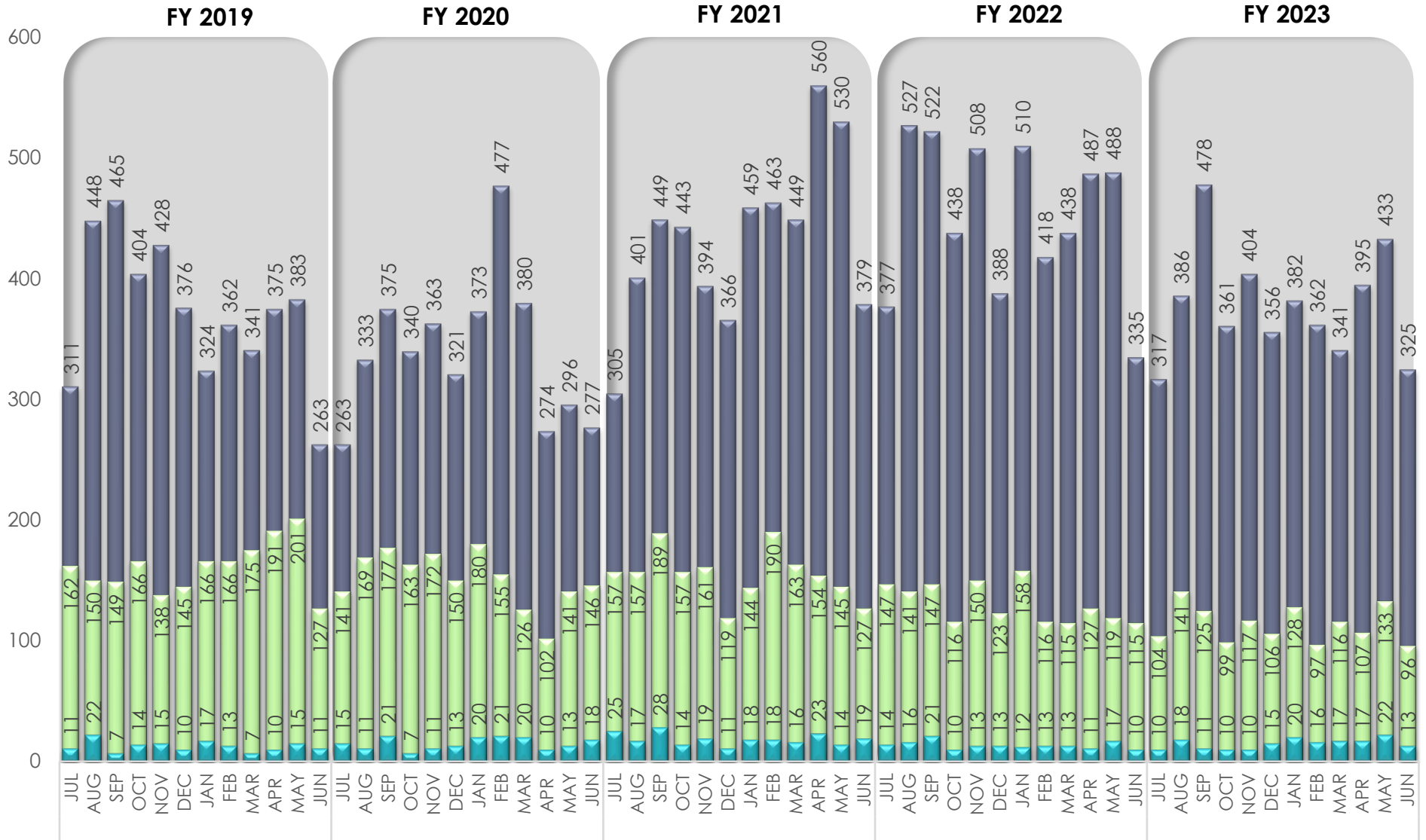
	FY 2019		FY 2020		FY 2021		FY 2022		*FY 2023	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
TOTAL REPORTS	6,568	100%	6,074	100%	7,283	100%	7,173	100%	6,088	100%
▶ INFORMATION ONLY	4,480	68%	4,072	67%	5,198	71%	5,436	76%	4,540	75%
▶ INVESTIGATIONS	1,936	29%	1,822	30%	1,863	26%	1,574	22%	1,369	22%
▶ DIFFERENTIAL RESPONSE	152	3%	180	3%	222	3%	163	2%	179	3%

Source: WCHSA UNIT Data (EV)

*FY23 intake parameters are different than previous years due to streamlining data to align w/ multiple calls coming in that are related to one report, but can come in at different stages, along with priority upcoding changes.

REPORTS AND INVESTIGATIONS OVERVIEW MONTHLY BREAKDOWN

- INFORMATION ONLY
- INVESTIGATIONS
- DIFFERENTIAL RESPONSE



Source: WCHSA UNIT Data (EV)

REPORTS TAKEN BY TIME OF DAY

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
12:00 AM-7:59 AM	401	414	609	626	644
8:00 AM-8:59 AM	216	202	225	244	80
9:00 AM-9:59 AM	369	329	395	432	169
10:00 AM-10:59 AM	502	452	541	571	279
11:00 AM-11:59 AM	508	505	563	631	374
12:00 PM-12:59 PM	589	505	597	585	483
1:00 PM-1:59 PM	626	559	672	627	446
2:00 PM-2:59 PM	652	623	710	711	484
3:00 PM-3:59 PM	707	611	668	690	580
4:00 PM-4:59 PM	671	536	622	543	615
5:00 PM-5:59 PM	285	321	365	333	564
6:00 PM-6:59 PM	187	237	291	253	390
7:00 PM-7:59 PM	190	197	269	203	265
8:00 PM-8:59 PM	190	166	204	202	226
9:00 PM-9:59 PM	173	150	183	188	184
10:00 PM-11:59 PM	302	267	369	334	305
TOTAL	6,568	6,074	7,283	7,173	6,088

Source: WCHSA UNIT Data (EV)

REPORTING PARTY

	FY 2019		FY 2020		FY 2021		FY 2022		FY 2022	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
ALLEGED VICTIM	14	0%	14	0%	24	0%	10	1%	12	0%
ALLEGED PERPETRATOR	0	0%	0	0%	0	0%	1	0%	0	0%
ANONYMOUSLY	94	1%	76	1%	85	1%	103	1%	116	2%
CARE TAKER/ GUARDIAN	4	0%	5	0%	9	0%	12	0%	5	0%
CHILD CARE PROVIDER	98	1%	95	2%	125	2%	134	2%	117	2%
CLERGY	3	0%	8	0%	6	0%	10	1%	5	0%
COURT/ LEGAL	77	1%	51	1%	26	0%	32	1%	47	1%
EDUCATION PERSONNEL	1,708	26%	1,283	21%	1,347	19%	1,553	22%	1,398	23%
LAW ENFORCEMENT	1,910	29%	1,929	32%	2,432	33%	2,223	31%	1,814	30%
MEDICAL PROFESSIONAL	738	11%	749	12%	871	12%	802	11%	673	11%
MENTAL HEALTH PROFESSIONAL	433	7%	400	7%	626	9%	596	8%	534	9%
NEIGHBOR/FRIEND	213	3%	281	5%	333	5%	296	4%	251	4%
OTHER	216	3%	144	2%	160	2%	157	2%	133	2%
OTHER RELATIVE	324	5%	286	5%	342	5%	318	4%	254	4%
PARENT	456	7%	439	7%	511	7%	521	7%	393	6%
SOCIAL SERVICES/ CPS AGENCY	276	4%	313	5%	361	5%	398	5%	344	6%
SUBSTITUTE CARE PROVIDER/ SHELTER	4	0%	1	0%	2	0%	7	0%	2	0%

Source: WCHSA UNIT Data (EV)

*Reporting party totals may exceed total report counts due to possible multiple sources referring under the same report/occurrence.

The Swing Shift Unit operates after the typical 8:00 am - 5:00 pm work hours. During this time, staff receive confidential reports of suspected child abuse or neglect. Reports are investigated to determine if the child's health or safety are at risk.

SWING SHIFT UNIT REPORTS

	FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
	WEEKDAY	WEEKEND	WEEKDAY	WEEKEND	WEEKDAY	WEEKEND	WEEKDAY	WEEKEND	WEEKDAY	WEEKEND
JUL	111	93	83	82	98	85	104	136	101	83
AUG	115	83	85	80	117	109	76	88	111	91
SEP	93	96	96	84	113	103	97	89	118	86
OCT	88	79	74	73	111	100	89	85	78	68
NOV	73	70	84	96	96	97	113	105	80	84
DEC	68	83	80	80	92	81	100	91	65	63
JAN	71	64	75	63	92	125	88	126	92	78
FEB	73	47	90	89	111	92	123	133	66	86
MAR	89	93	94	77	115	88	123	83	93	67
APR	99	65	78	76	126	109	90	103	72	64
MAY	90	66	100	92	122	118	107	112	94	81
JUN	74	94	104	80	107	96	85	87	81	69
TOTAL	1,044	933	1,043	972	1,300	1,203	1,195	1,238	1,051	920
	1,977		2,015		2,503		2,433		1,971	

Source: WCHSA Database

Investigations

A child abuse or neglect investigation is conducted when there are immediate child safety concerns, or the report is required by law to be investigated.

Upon completion of an investigation of a report of abuse or neglect, a determination of the case findings are made based on whether there is reasonable cause to believe that a child is abused or neglected or threatened with abuse or neglect. If the findings are classified as Substantiated, this means the report made pursuant to NRS 432B.220 was investigated and credible evidence of abuse or neglect exists. If the findings are Unsubstantiated, this means the report made pursuant to NRS 432B.220 was investigated and no credible evidence of the abuse or neglect exists.

INVESTIGATIONS MONTHLY BREAKDOWN

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
JUL	162	141	157	147	104
AUG	150	169	157	141	141
SEP	149	177	189	147	125
OCT	166	163	157	116	99
NOV	138	172	161	150	117
DEC	145	150	119	123	106
JAN	166	180	144	158	128
FEB	166	155	190	116	97
MAR	175	126	163	115	116
APR	191	102	154	127	107
MAY	201	141	145	119	133
JUN	127	146	127	115	96
TOTAL	1,936	1,822	1,863	1,574	1,369

Source: WCHSA UNIT Data (EV)

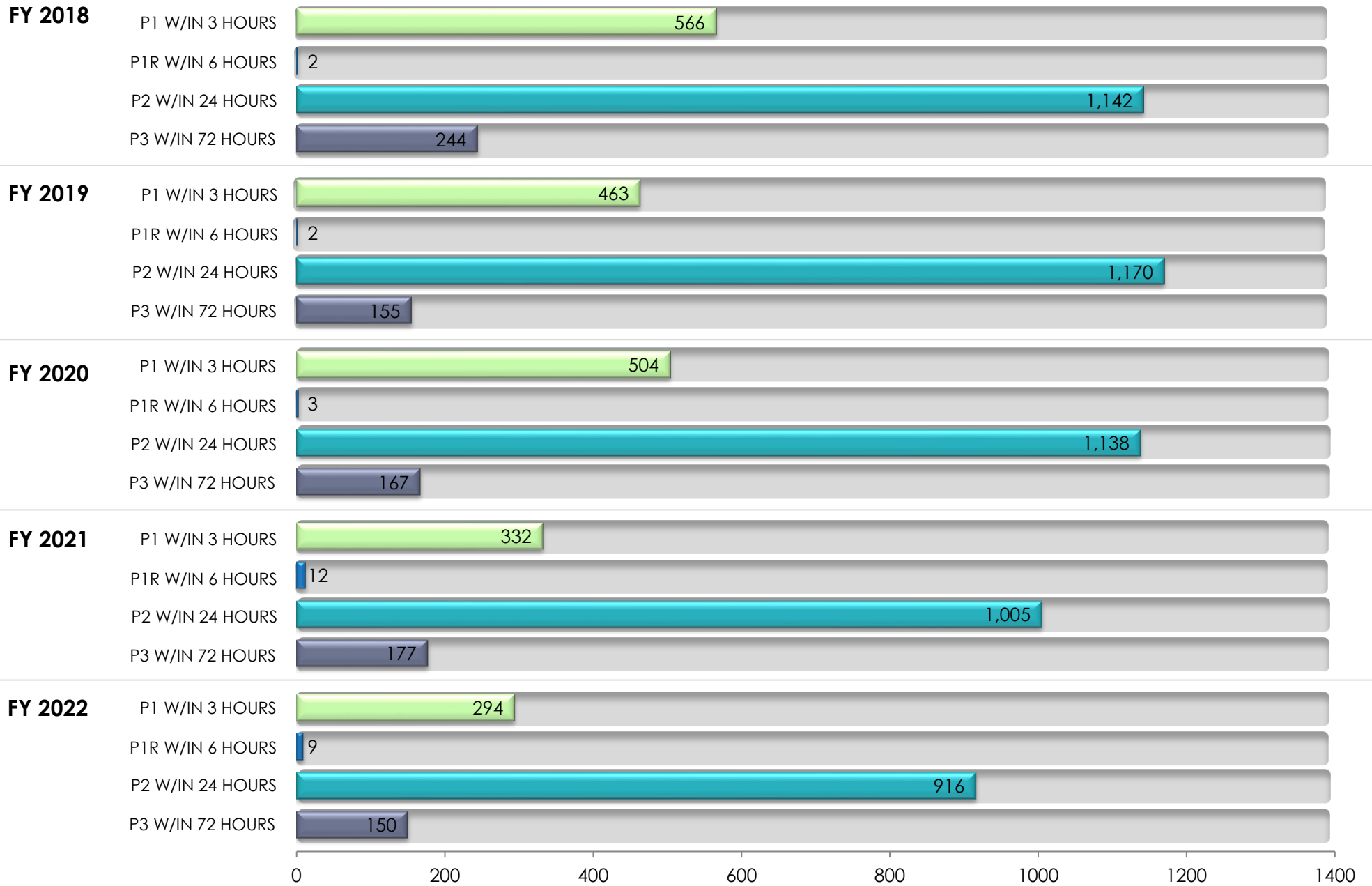
ALLEGATIONS

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
MENTAL INJURY ABUSE	120	142	293	357	321
▶ INFORMATION ONLY	96	116	253	301	258
▶ INVESTIGATION SUBSTANTIATION	0	2	0	0	3
▶ INVESTIGATION UNSUBSTANTIATION	24	20	23	42	40
▶ DIFFERENTIAL RESPONSE	0	4	17	14	20
MENTAL INJURY NEGLECT	145	65	95	58	51
▶ INFORMATION ONLY	112	39	86	50	42
▶ INVESTIGATION SUBSTANTIATION	24	0	0	1	0
▶ INVESTIGATION UNSUBSTANTIATION	0	22	6	7	4
▶ DIFFERENTIAL RESPONSE	9	4	3	0	5
NEGLECT	6,238	5,200	5,712	4,915	4,043
▶ INFORMATION ONLY	3,399	1,824	3,379	2,985	2,475
▶ INVESTIGATION SUBSTANTIATION	401	338	367	267	334
▶ INVESTIGATION UNSUBSTANTIATION	2,261	1,747	1,704	1,471	1,007
▶ DIFFERENTIAL RESPONSE	177	233	262	192	227
PHYSICAL INJURY ABUSE	2,230	2,747	3,959	4,576	2,287
▶ INFORMATION ONLY	1,402	1,702	2,716	3,273	1,588
▶ INVESTIGATION SUBSTANTIATION	112	125	166	153	108
▶ INVESTIGATION UNSUBSTANTIATION	666	836	959	1,057	510
▶ DIFFERENTIAL RESPONSE	50	84	118	92	81
PHYSICAL INJURY NEGLECT	6,359	5,267	5,275	4,292	4,350
▶ INFORMATION ONLY	4,205	3,250	3,332	2,951	3,479
▶ INVESTIGATION SUBSTANTIATION	322	327	326	304	475
▶ INVESTIGATION UNSUBSTANTIATION	1,753	1,593	1,478	961	1,274
▶ DIFFERENTIAL RESPONSE	79	97	139	76	122
SEXUAL ABUSE	218	192	277	261	247
▶ INFORMATION ONLY	139	113	184	164	152
▶ INVESTIGATION SUBSTANTIATION	7	8	12	22	15
▶ INVESTIGATION UNSUBSTANTIATION	70	71	80	75	79
▶ DIFFERENTIAL RESPONSE	2	0	1	0	1
SEXUAL ABUSE NEGLECT	167	43	61	87	57
▶ INFORMATION ONLY	118	10	44	65	42
▶ INVESTIGATION SUBSTANTIATION	2	1	16	0	0
▶ INVESTIGATION UNSUBSTANTIATION	47	32	1	22	13
▶ DIFFERENTIAL RESPONSE	0	0	0	0	2

Source: WCHSA UNIT Data (EV)

*Allegations can be counted multiple times in a single case due to sibling groups and multiple parents/perpetrators.

INVESTIGATION RESPONSE PRIORITIES



Source: UNITY Report (7P7)/FY20 UNITY Database

*PR totals may not equal overall investigation totals as only P1-3 are captured. NOTA's and DR's are not included.

TOTAL INVESTIGATION AREAS BY ZIP CODE

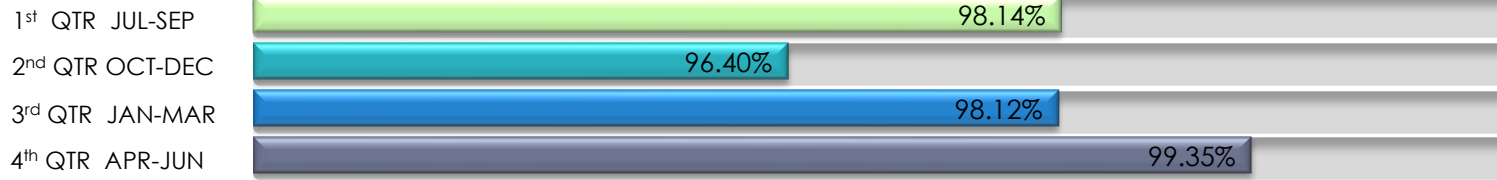
		FY 2019	FY 2020	FY 2021	FY 2022	FY2023
89402	CRYSTAL BAY	1	1	0	0	0
89405	EMPIRE	0	0	1	0	0
89412	GERLACH	0	0	0	0	0
89424	NIXON	1	0	1	0	0
89431	SPARKS	212	233	229	211	152
89432	SPARKS	0	1	0	0	0
89433	SUN VALLEY	130	117	121	112	103
89434	SPARKS	59	70	78	63	49
89435	SPARKS	0	1	0	0	0
89436	SPANISH SPRINGS	77	65	95	73	58
89439	VERDI	5	6	2	1	0
89441	SPANISH SPRINGS	16	10	17	17	11
89442	WADSWORTH	2	1	0	5	0
89450	INCLINE VILLAGE	1	0	0	0	0
89451	INCLINE VILLAGE	7	15	3	4	2
89452	INCLINE VILLAGE	0	0	0	0	0
89501	RENO	63	44	47	29	45
89502	RENO	373	310	295	262	216
89503	RENO	112	95	100	89	78
89504	RENO	1	0	0	0	0
89505	RENO	0	1	0	0	0
89506	NORTH VALLEYS, COLD SPRINGS	175	211	169	122	148
89507	RENO	0	0	0	0	0
89508	RENO	36	35	23	37	29
89509	RENO	96	89	95	83	64
89510	RENO	5	3	4	4	2
89511	RENO	36	33	40	37	22
89512	RENO	193	179	203	142	149
89513	RENO	0	0	0	0	0
89515	RENO	0	0	0	0	0
89519	RENO	10	4	4	11	8
89520	RENO	1	0	1	0	0
89521	RENO	50	55	58	61	53
89523	RENO	86	70	95	89	57
89533	RENO	0	0	0	0	0
89570	RENO	0	0	0	0	0
89704	WASHOE VALLEY	12	8	8	5	8
**	RESIDES OUTSIDE WASHOE COUNTY OR UNLISTED	176	165	174	117	115
TOTAL		1,936	1,822	1,863	1,574	1,369

Source: WCHSA UNITY Database (EV)

*Investigations conducted on transients, visitors, homeless etc. Also includes unknown/unlisted zip codes.

PERCENTAGE OF CHILDREN WITHOUT RECURRENT ABUSE OR NEGLECT

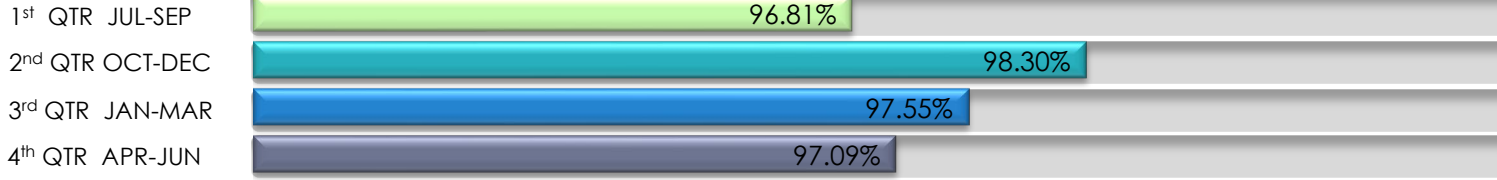
FY 2018



Average FY 2019

98%

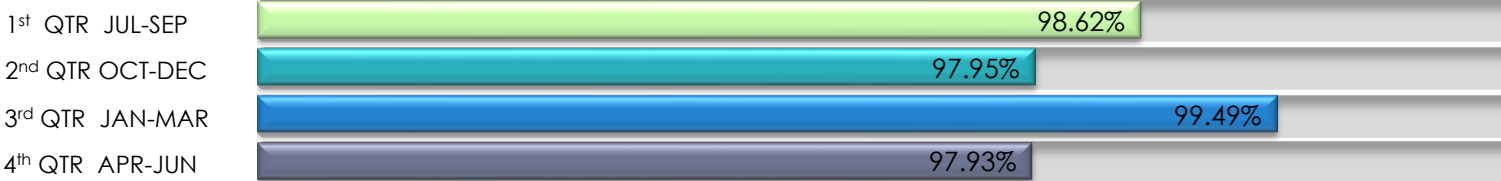
FY 2019



Average FY 2020

97%

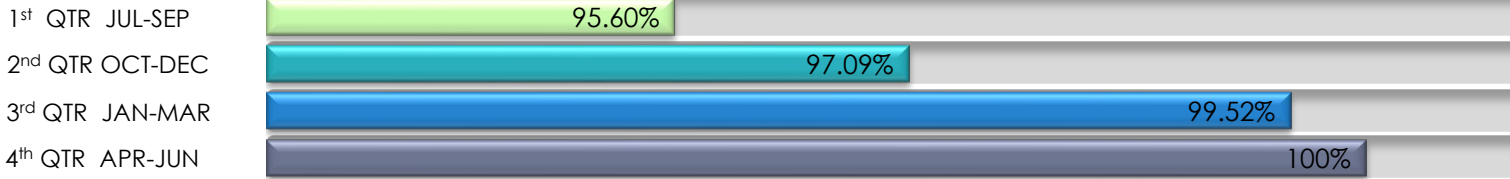
FY 2020



Average FY 2021

99%

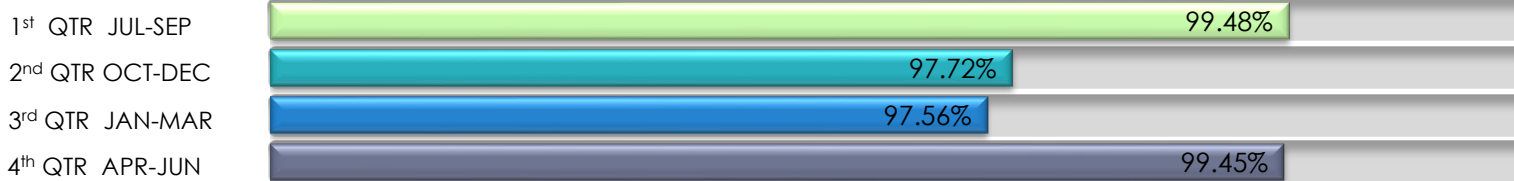
FY 2021



Average FY 2022

98%

FY 2022



Average FY 2023

99%

93.00% 94.00% 95.00% 96.00% 97.00% 98.00% 99.00% 100.00% 101.00%

Source: UNITY Report CFS7L8

Differential Response Unit (DRU)

When a report is made and there are no allegations of maltreatment and/or the allegations do not rise to the level of an investigation, an alternative response to the Children's Cabinet or the Washoe County Resource Center can be used to better meet the individual family needs.

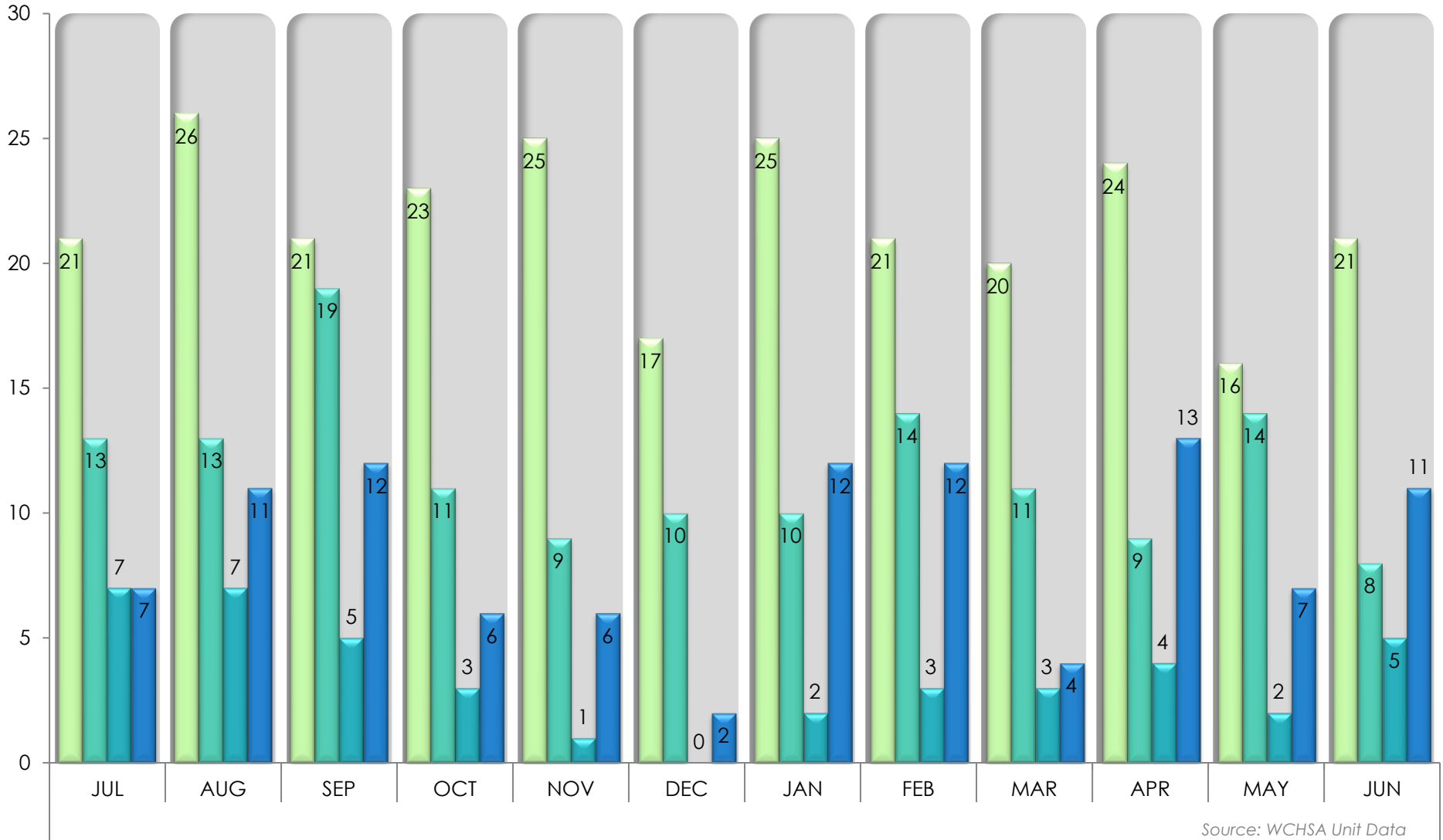
DIFFERENTIAL RESPONSE REFERRALS MONTHLY BREAKDOWN

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
JUL	11	15	25	14	10
AUG	22	11	17	16	18
SEP	7	21	28	21	11
OCT	14	7	14	10	10
NOV	15	11	19	13	10
DEC	10	13	11	13	15
JAN	17	20	18	12	20
FEB	13	21	18	13	16
MAR	7	20	16	13	17
APR	10	10	23	11	17
MAY	15	13	14	17	22
JUN	11	18	19	10	13
TOTAL	152	180	222	163	179

Source: WCHSA UNITY Database

DIFFERENTIAL RESPONSE UNIT CASES FY 2023

- CASES CARRIED FORWARD
- CASES REFERRED
- CASES RETURNED
- CASES CLOSED



Removals

When an investigation occurs and there are no reasonable efforts that will keep the child safe in their home or there is a present danger of serious harm in the home, then the child is placed in a resource home. WCHSA tries to avoid removing from family at all costs and offers multiple services and supports to keep the family intact.

CHILD REMOVALS MONTHLY BREAKDOWN

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
JUL	36	20	47	29	17
AUG	50	40	18	20	39
SEP	56	40	28	35	23
OCT	46	32	29	16	12
NOV	37	51	47	24	19
DEC	31	34	30	30	34
JAN	35	39	40	38	22
FEB	39	52	50	37	24
MAR	25	34	51	29	27
APR	34	30	36	27	25
MAY	50	41	29	32	29
JUN	58	19	30	28	23
TOTAL	497	432	435	345	294

Source: WCHSA UNITY Database (EV)

TOTAL CHILD REMOVALS BY ZIP CODE

		FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
89402	CRYSTAL BAY	1	0	0	0	0
89405	EMPIRE	0	0	0	0	0
89412	GERLACH	0	0	0	0	0
89424	NIXON	3	0	0	0	0
89431	SPARKS	61	49	47	26	44
89432	SPARKS	0	4	0	0	0
89433	SUN VALLEY	24	26	8	33	13
89434	SPARKS	8	21	11	6	6
89435	SPARKS	0	0	0	0	0
89436	SPANISH SPRINGS	10	8	8	8	3
89439	VERDI	0	3	1	0	0
89441	SPANISH SPRINGS	2	2	2	5	2
89442	WADSWORTH	2	0	0	0	0
89450	INCLINE VILLAGE	0	0	0	0	0
89451	INCLINE VILLAGE	0	0	1	0	0
89452	INCLINE VILLAGE	0	0	0	0	0
89501	RENO	32	10	28	12	15
89502	RENO	102	57	86	47	64
89503	RENO	32	30	31	16	8
89504	RENO	0	0	0	0	0
89505	RENO	0	0	0	0	0
89506	NORTH VALLEYS, COLD SPRINGS	36	39	28	36	15
89507	RENO	0	0	0	0	0
89508	RENO	8	14	3	4	2
89509	RENO	14	31	27	21	14
89510	RENO	0	1	2	0	0
89511	RENO	7	12	6	7	3
89512	RENO	58	46	45	48	43
89513	RENO	0	0	0	0	0
89515	RENO	0	0	0	0	0
89519	RENO	2	1	0	1	2
89520	RENO	0	0	1	0	0
89521	RENO	17	4	7	6	9
89523	RENO	12	7	13	15	9
89533	RENO	0	0	0	0	0
89570	RENO	0	0	6	0	0
89704	WASHOE VALLEY	7	0	0	1	0
**	RESIDES OUTSIDE WASHOE COUNTY OR UNLISTED	59	67	74	53	42
TOTAL		497	432	435	345	294

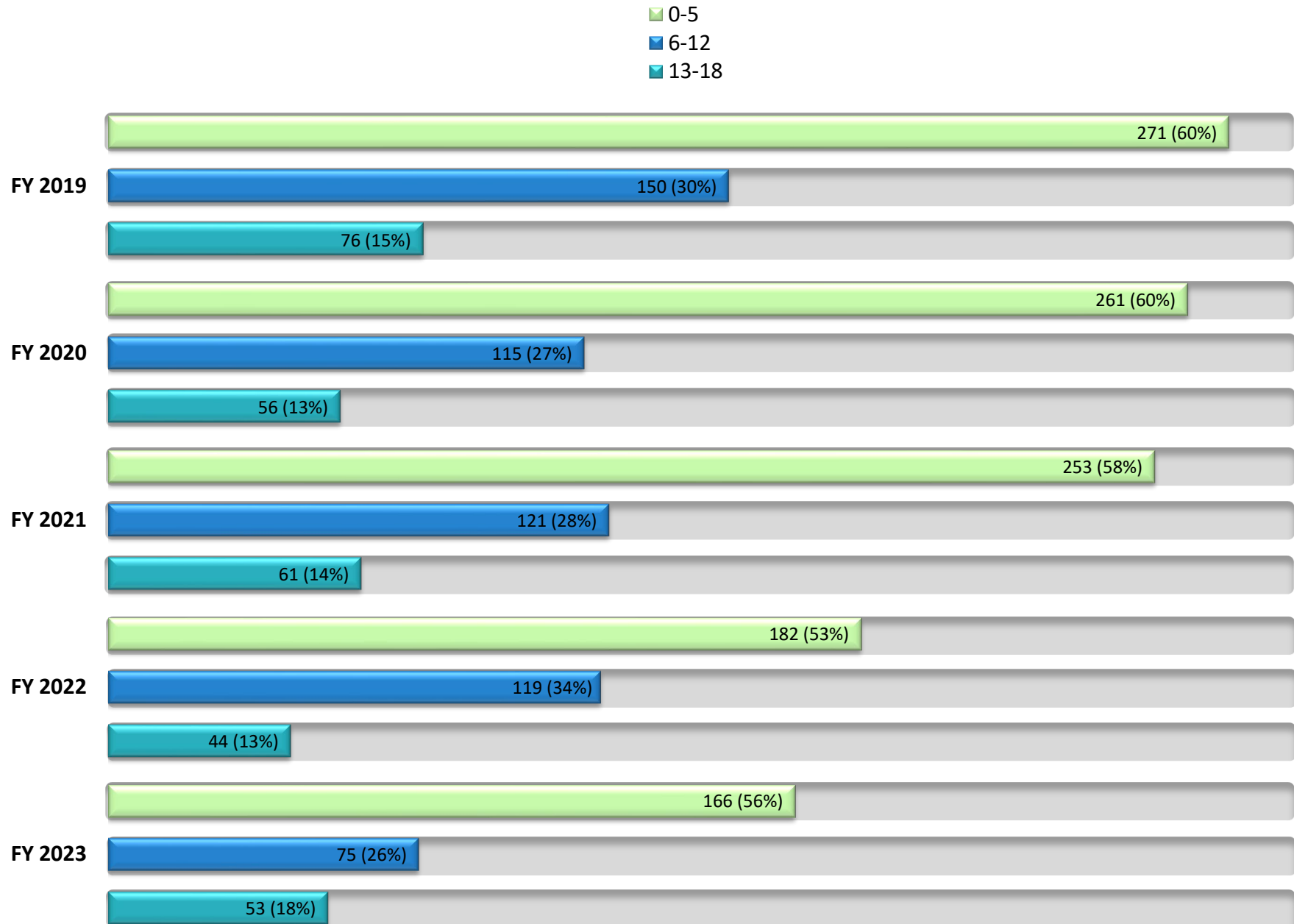
Source: WCHSA UNITY Database (EV)

TOTAL CHILD REMOVALS BY AGE

AGE	FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
0	70	14%	74	17%	77	18%	63	18%	55	19%
1	58	12%	58	13%	44	10%	26	8%	26	9%
2	45	9%	34	8%	45	10%	29	9%	24	8%
3	34	7%	32	7%	38	9%	17	5%	28	9%
4	34	7%	29	7%	21	5%	29	8%	12	4%
5	30	6%	34	8%	28	7%	18	5%	21	7%
6	25	5%	21	5%	23	5%	31	9%	9	3%
7	24	5%	17	4%	23	5%	22	6%	9	3%
8	24	5%	19	4%	16	4%	15	4%	14	5%
9	18	4%	18	4%	21	5%	13	4%	17	6%
10	27	5%	16	4%	17	4%	15	4%	12	4%
11	22	4%	11	3%	12	3%	12	3%	9	3%
12	10	2%	13	3%	9	2%	11	3%	5	2%
13	16	3%	11	3%	11	3%	8	2%	13	4%
14	15	3%	16	4%	15	3%	9	3%	10	3%
15	11	2%	6	1%	15	3%	13	4%	11	4%
16	16	3%	9	2%	9	2%	9	3%	8	3%
17	11	2%	10	2%	5	1%	3	1%	8	3%
18	7	1%	4	1%	6	1%	2	1%	3	1%
TOTAL	497	100%	432	100%	435	100%	345	100%	294	100%

Source: WCHSA UNITY Database (EV)

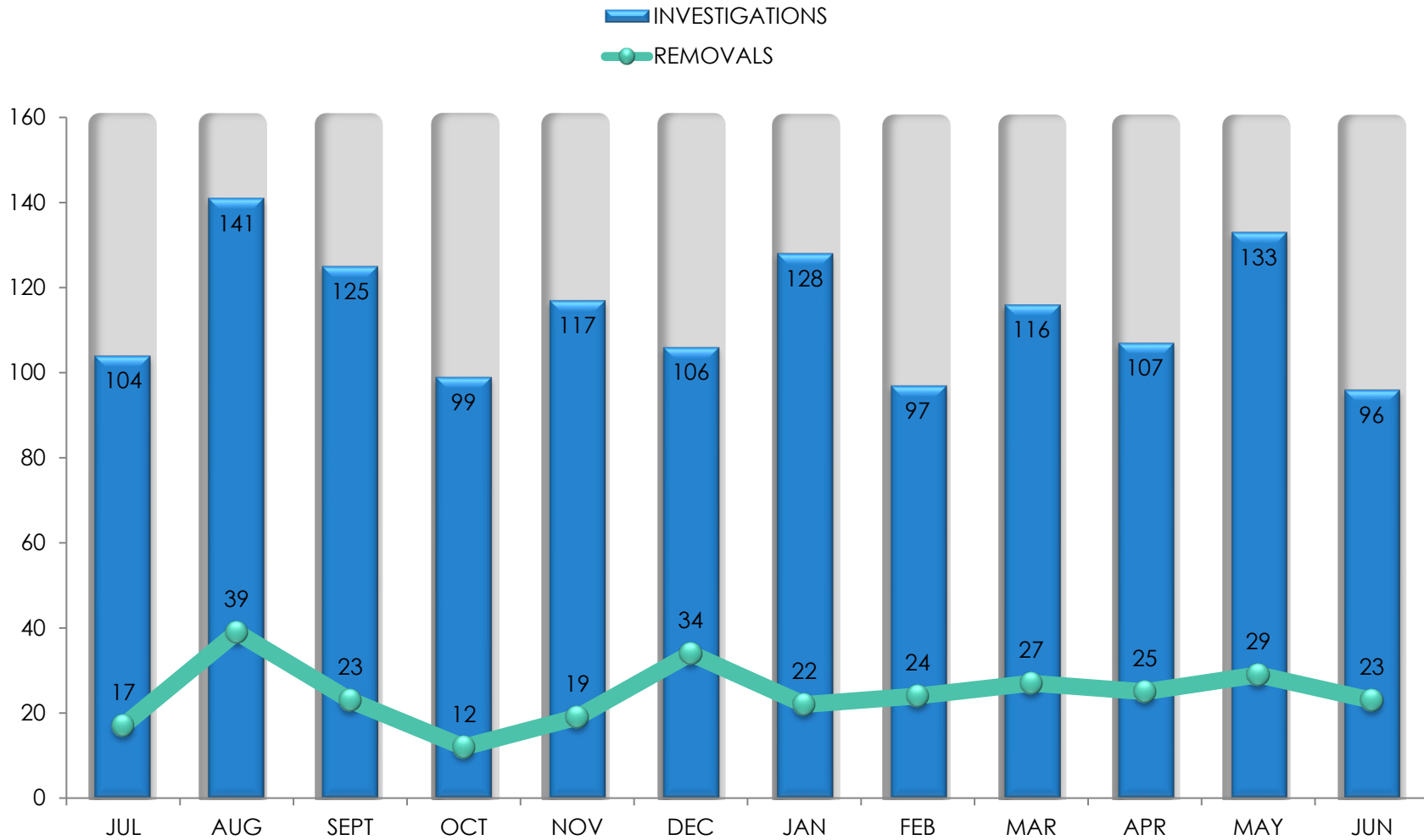
TOTAL CHILD REMOVALS BY AGE GROUP BREAKDOWN



Source: WCHSA UNITY Database (EV)

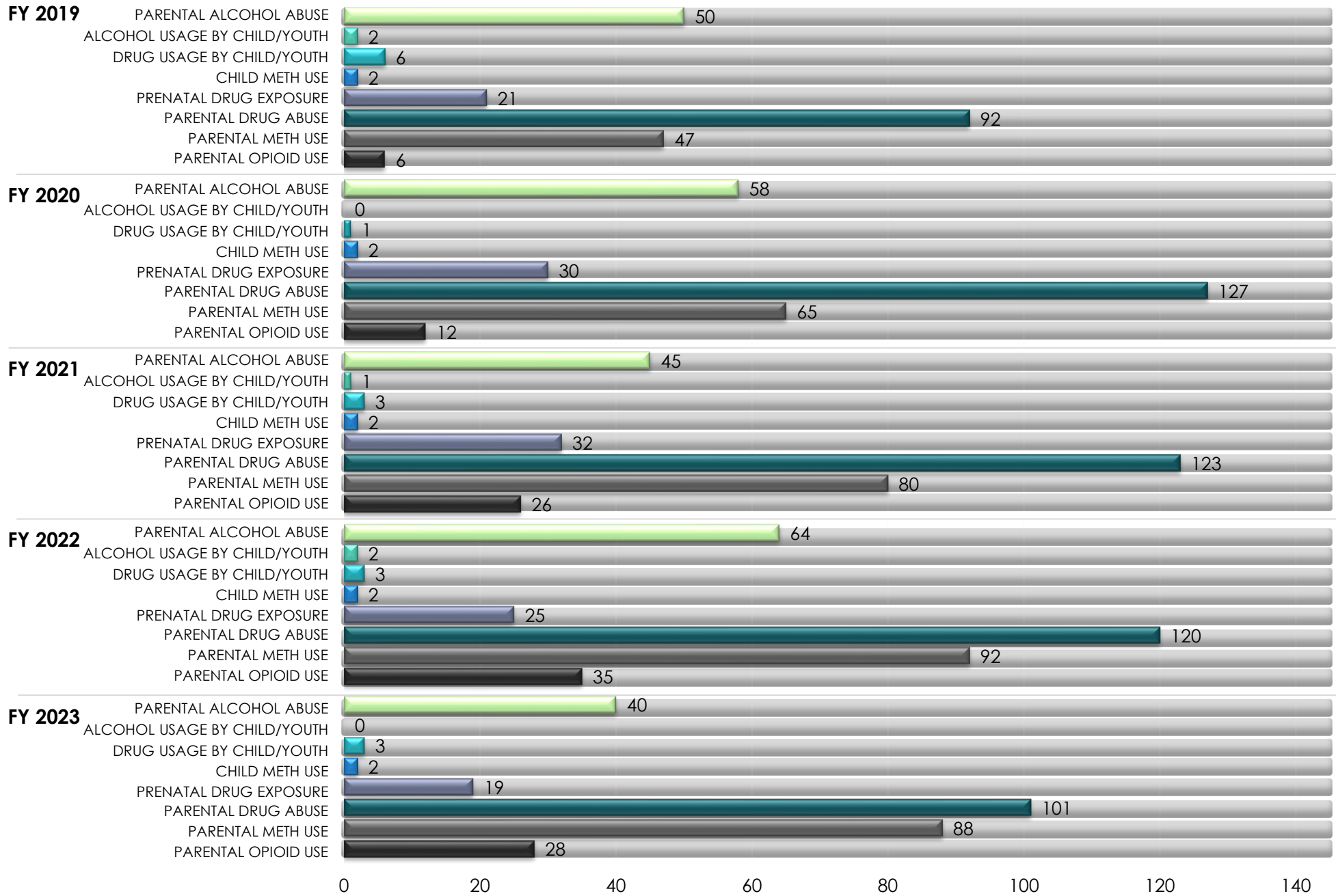
The chart below shows a comparison where allegations were investigated and actual removals that occurred.

INVESTIGATIONS AND REMOVALS COMPARISON FY 2023



Source: WCHSA UNITY Database (EV)

DRUG RELATED REMOVALS



Source: UNITY Report (CFS791)

REMOVAL REASONS FOR CHILDREN ENTERING FOSTER CARE

	FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
ABANDONMENT	20	2%	26	3%	15	2%	12	1%	11	1%
CHILD ALCOHOL ABUSE	2	0%	0	0%	1	0%	2	0%	0	0%
CHILD BEHAVIOR	9	1%	7	1%	6	1%	5	1%	7	1%
CHILD DISABILITY	2	0%	1	0%	1	0%	0	0%	0	0%
CHILD DRUG USAGE	5	1%	1	0%	3	0%	3	0%	1	0%
CHILD METH USE	1	0%	2	0%	2	0%	2	0%	2	0%
DOMESTIC VIOLENCE	85	9%	70	8%	74	8%	70	7%	71	9%
DRUG AFFECTED CHILD	21	2%	32	3%	33	3%	25	3%	--	0%
EMOTIONAL ABUSE	4	0%	9	1%	2	0%	11	1%	4	1%
HOMELESSNESS	--	0%	--	0%	--	0%	50	5%	57	7%
INADEQUATE HOUSE	86	9%	62	7%	71	8%	44	5%	38	5%
MEDICAL NEGLECT	12	1%	10	1%	10	1%	10	1%	13	2%
NEGLECT	244	26%	250	27%	258	27%	202	21%	158	20%
PARENT DEATH	11	1%	1	0%	0	0%	1	0%	5	1%
PARENT INCARCERATED	184	20%	150	17%	148	16%	100	10%	75	10%
PARENTAL CHILD ABUSE	49	5%	56	6%	44	5%	61	6%	32	4%
PARENT CAN'T COPE	18	2%	5	1%	10	0%	2	0%	6	1%
PARENT DRUG ABUSE: OTHER	93	10%	126	14%	125	13%	119	13%	90	11%
PHYSICAL ABUSE	29	3%	25	3%	26	3%	25	4%	8	1%
PARENT METH USE	47	5%	66	7%	80	8%	90	9%	83	11%
PARENT OPIOID USE	6	1%	11	1%	26	3%	32	3%	24	3%
RELINQUISHMENT	3	0%	1	0%	2	0%	4	0%	2	0%
SEXUAL ABUSE	3	0%	1	0%	1	0%	5	1%	5	1%
TREATMENT SRVS UNACCESSABLE	20	2%	2	0%	2	0%	0	0%	0	0%
OTHER REASONS	0%	0%	0%	0%	18	2%	89	9%	90	11%
TOTAL	*935	100%	*914	100%	*958	100%	*964	100%	*782	100%

*Data indicators may be counted multiple times as removal reasons can result in several circumstances.

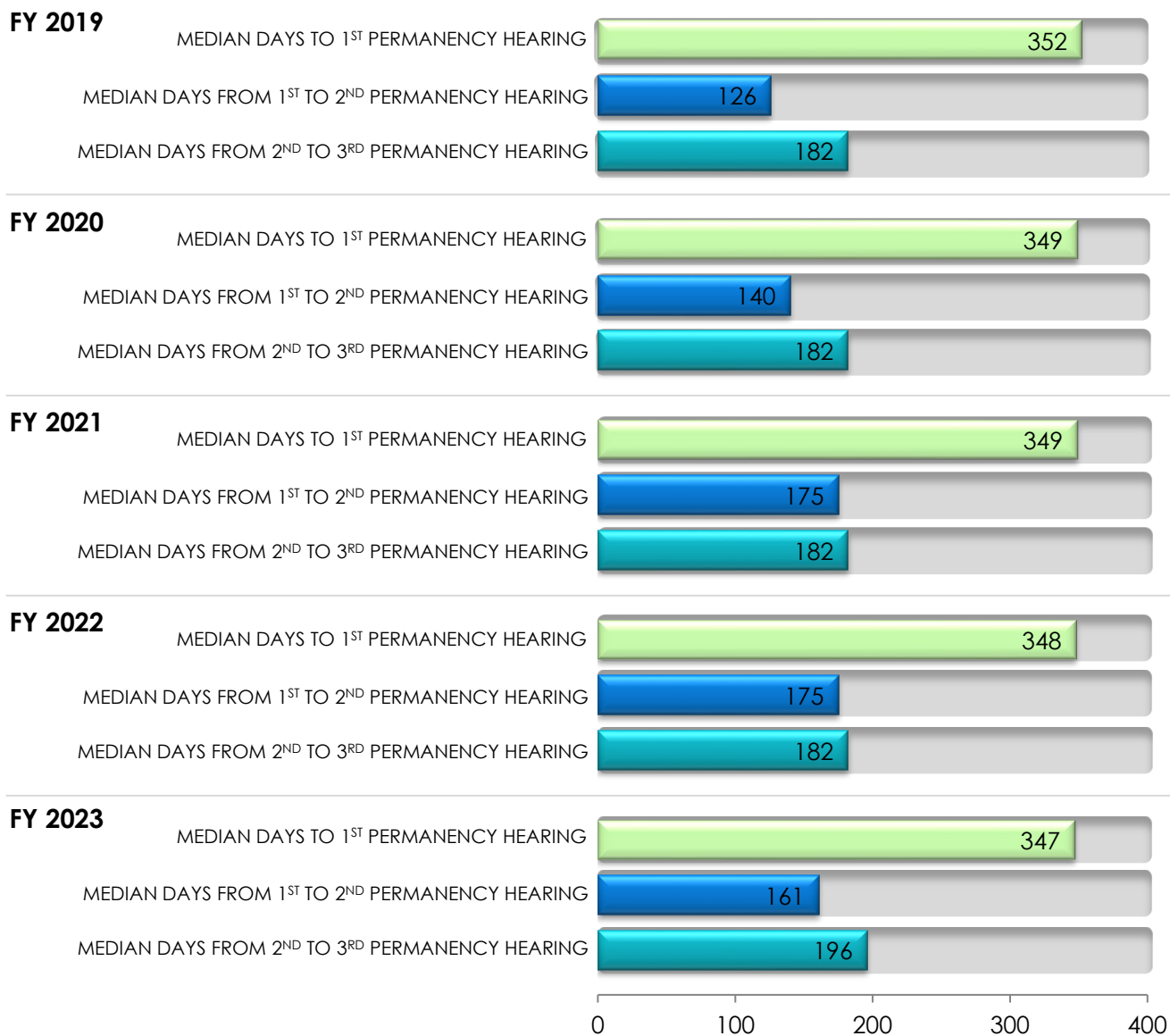
Source: UNITY Report (RPT721)

District Dependency Court

When a child is in need of protection, WCHSA files and action with the 2nd Judicial District Court to place the child into the custody of WCHSA.

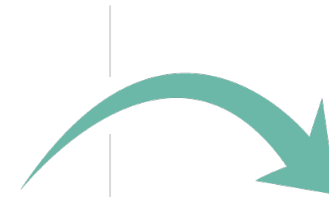
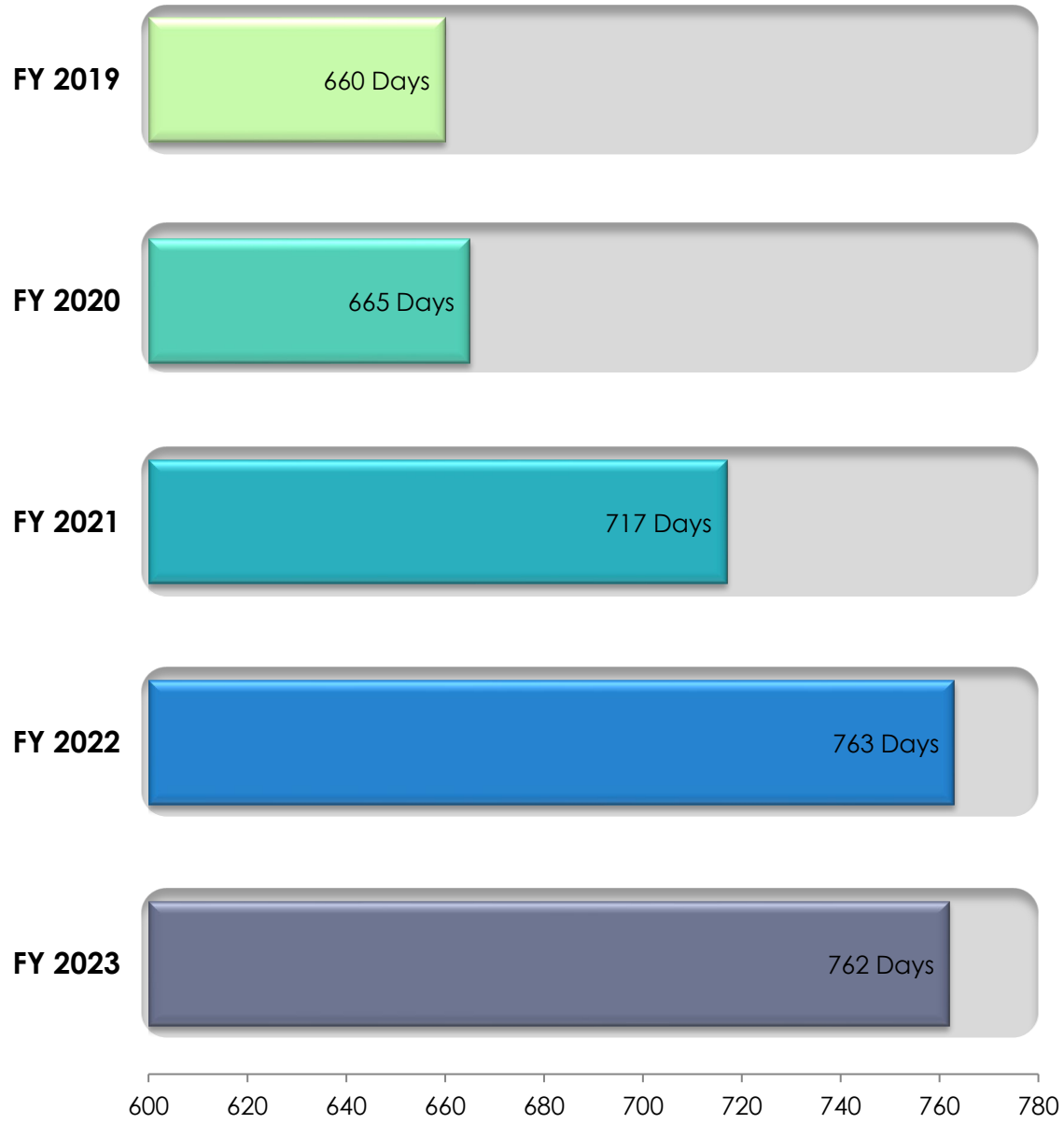
Once a child is adjudicated to be in need of protection, WCHSA must work to achieve permanency for the child through reunification, guardianship, adoption or another planned permanent living arrangement. The permanency plans and efforts toward those permanency plans are periodically reviewed by the District Court.

2ND JUDICIAL DISTRICT TIMELINESS MEASURES

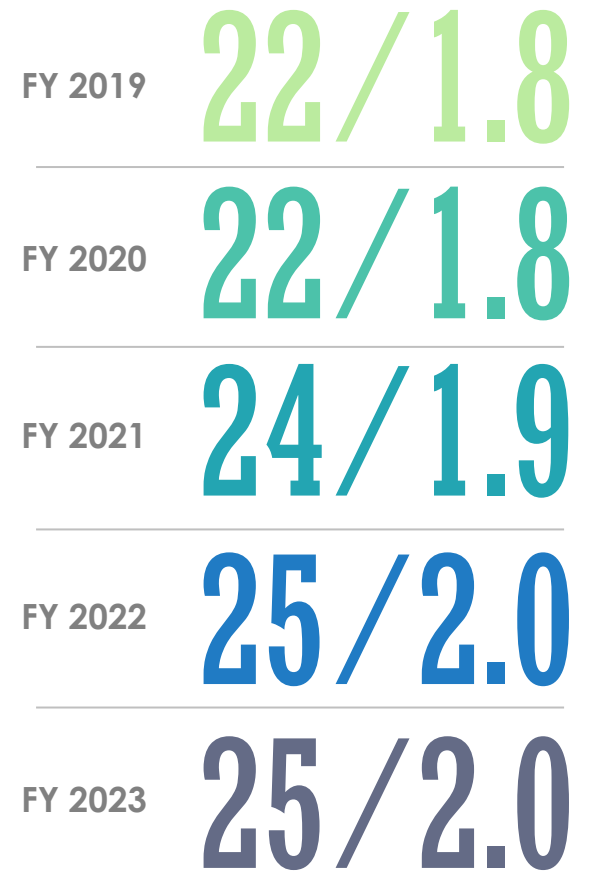


Source: UNITY Report (CFS775)

MEDIAN DAYS TO TERMINATION OF PARENTAL RIGHTS



NUMBER OF MONTHS/YEARS



Source: UNITY Report (CFS775)

Foster Care

When children must be placed outside of their homes, foster care is a temporary resource for placement when a child has been deemed to be in need of protection. This includes, but is not limited to, placements in foster family homes, foster homes of relatives, group homes, emergency shelters, residential facilities, child care institutions and pre-adoptive homes. WCHSA has the responsibility to help develop, recruit, train, license and retain the most appropriate families available who can meet the needs of the child. The goal for a child in the foster care system is usually reunification with the birth family but may be changed to adoption if it meets the best interest of the child.

Children in legal custody include protective custody, and children over 18 years old who are aging out of the system but are still receiving services.

PLACEMENT LOCATIONS OF CHILDREN IN CARE (POINT IN TIME- JUNE 30)

	FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
FOSTER CARE	552	67%	520	67%	447	58%	391	56%	411	65%
▶ RELATIVE FOSTER CARE	156	19%	139	18%	130	17%	127	18%	98	16%
▶ FAMILY FOSTER CARE	296	36%	290	37%	223	29%	195	28%	243	39%
▶ SPECIALIZED FOSTER CARE	100	12%	91	12%	94	12%	69	10%	70	11%
PRE-ADOPTIVE HOME	58	7%	49	6%	46	6%	15	2%	6	1%
RESIDENTIAL CARE	26	3%	26	3%	18	2%	37	5%	14	2%
▶ RESIDENTIAL CARE	13	2%	7	1%	9	1%	27	4%	6	1%
▶ INSTITUTION	13	2%	19	2%	9	1%	10	1%	8	1%
CONGREGATE CARE	21	3%	8	1%	11	1%	19	3%	26	4%
UNPAID PLACEMENTS	129	16%	154	19%	225	29%	204	29%	136	22%
▶ PARENTAL PLACEMENT	78	9%	85	10%	95	12%	100	14%	55	9%
▶ RELATIVE PLACEMENT	32	4%	55	7%	96	12%	73	10%	54	9%
▶ RUNAWAY	14	2%	8	1%	14	2%	11	2%	8	1%
▶ NON-RELATIVE	6	1%	6	1%	20	3%	20	3%	19	3%
INDEPENDENT LIVING	35	4%	33	4%	31	4%	32	5%	36	6%
TOTAL: UNDUPLICATED COUNT	822	100%	790	100%	778	100%	701	100%	629	100%

Source: WCCSR

NUMBER OF CHILDREN IN CARE BY AGE GROUP (POINT IN TIME- JUNE 30)

AGE	FY 2019		FY 2020		FY 2021		FY 2022		FY 2023	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
0	60	7%	69	9%	71	9%	60	9%	47	7%
1	85	10%	75	9%	72	9%	69	10%	65	10%
2	73	9%	73	9%	73	9%	62	9%	48	8%
3	69	8%	50	6%	65	8%	47	7%	42	7%
4	53	6%	64	8%	40	5%	46	7%	43	7%
5	46	6%	50	6%	40	5%	37	5%	38	6%
6	41	5%	40	5%	51	7%	44	6%	27	4%
7	45	5%	35	5%	33	4%	41	6%	28	4%
8	36	4%	40	5%	29	4%	25	3%	31	5%
9	41	5%	35	5%	39	5%	25	3%	23	4%
10	34	4%	27	3%	38	5%	32	5%	21	3%
11	36	4%	36	5%	26	3%	30	4%	25	4%
12	23	3%	25	3%	36	5%	20	3%	22	4%
13	19	2%	23	3%	21	3%	30	4%	24	4%
14	33	4%	19	2%	27	3%	23	3%	28	5%
15	34	4%	26	3%	22	3%	26	4%	24	4%
16	28	3%	37	5%	23	3%	21	3%	30	5%
17	27	3%	31	4%	33	4%	25	3%	21	3%
18	15	2%	20	3%	19	3%	15	2%	17	3%
19	11	1%	8	1%	14	2%	11	2%	14	2%
20	9	1%	7	1%	5	1%	12	2%	9	1%
21	4	0%	0	0%	1	0%	0	0%	2	0%
TOTAL	822	100%	790	100%	778	100%	701	100%	629	100%

Source: WCCSR

*adjustments made due to rounding.

SIBLING GROUPS IN CARE FY 2023



50%

OR 313 OF THE 629 CHILDREN
IN CARE ARE PART OF
A SIBLING GROUP FOR FY 2023

MAKING A TOTAL OF
143 SIBLING GROUPS FOR FY 2023

Source: WCCSR

The chart below shows the percentage rate of children entering foster care to the estimated population of children (0-18) in Washoe County. Per Capita is 1000 kids.

FOSTER CARE ENTRY RATE

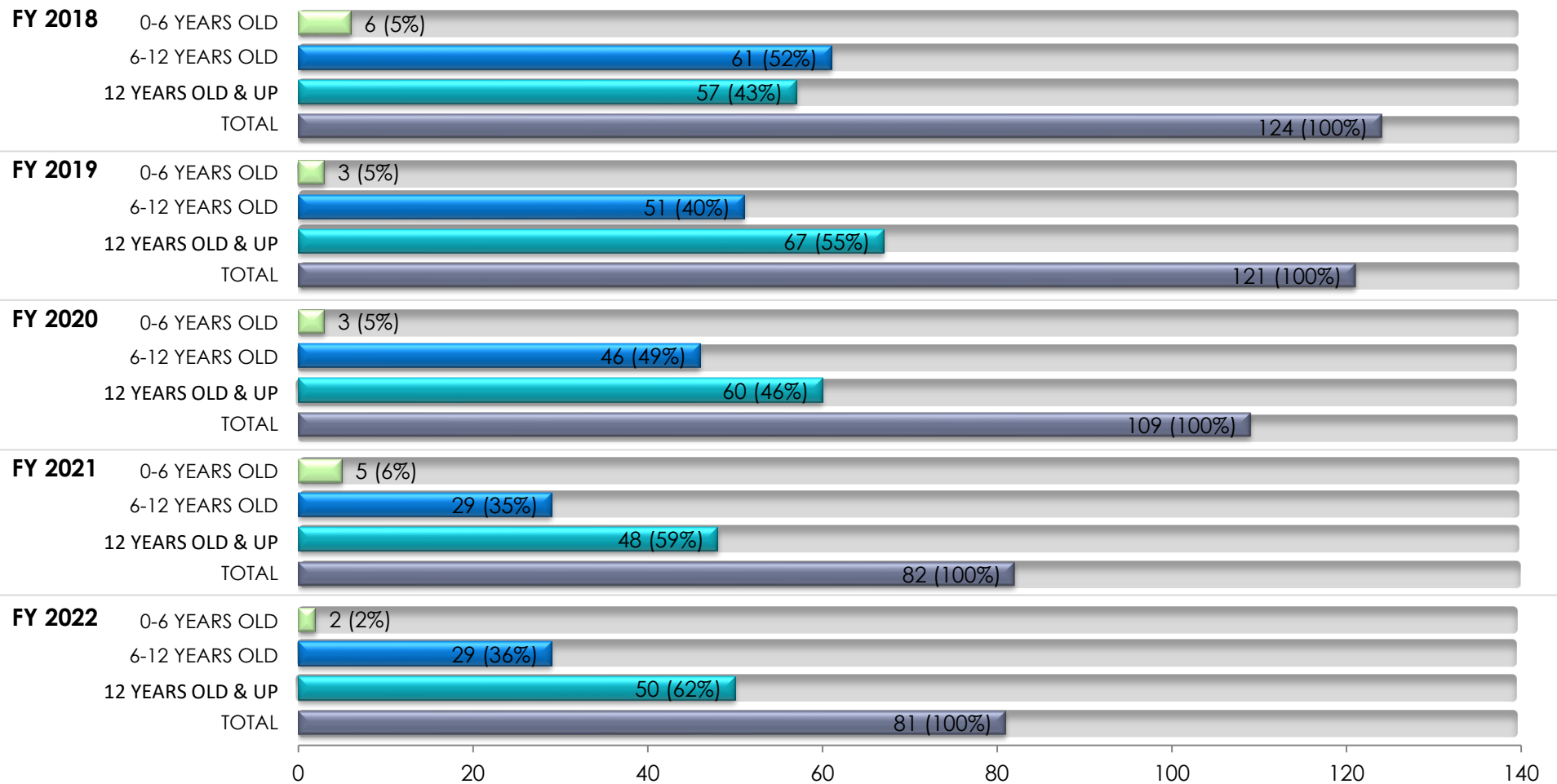
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2022
CHILD POPULATION ESTIMATE IN WASHOE COUNTY	112,517	113,983	113,020	113,248	124,980
RATE OF CHANGE	0%	0%	0%	0%	0%
CHILDREN ENTERING FOSTER CARE	463	414	390	300	255
ENTRY RATE (PER 1000 CAPITA)	4.06%	3.66%	3.44%	2.64%	2.04%

Source: UNITY Report (RPT721), Nevada Demographer Estimates (Dept of Taxation Site)

Specialized Foster Care

Children with severe behavioral and emotional problems in need of an integrated constellation of services with key interventions and supports that can not be met in regular family foster care are provided treatment through Specialized Foster Care.

CHILDREN IN HIGHER LEVEL OF CARE (POINT IN TIME- JUNE 30)

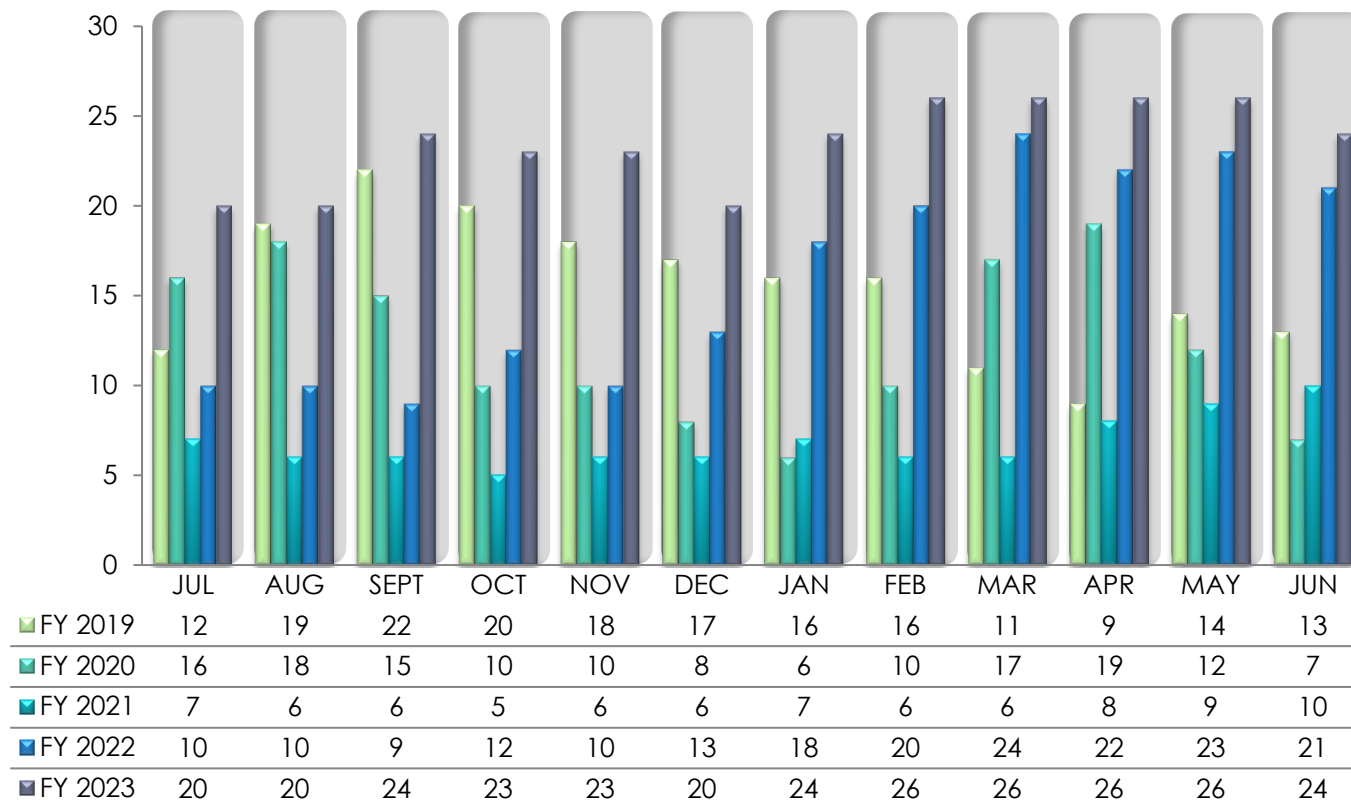


Source: Washoe County Crystal Report (WCCSR)

Congregate Care

Kids Kottage is a 24-hour operated shelter that provides temporary protective care for Washoe County's children who have been removed from their home. Most children are placed at Kids Kottage because their families are suspected of severe abuse or neglect; however, some children are placed because no other care options are available. At Kids Kottage, children are given medical, mental health, and educational evaluations and support to ensure their needs are met.

KIDS KOTTAGE AVERAGE MONTHLY POPULATION



AVERAGE NUMBER OF KIDS PLACED AT KIDS KOTTAGE

FY 2019 **16**

FY 2020 **12**

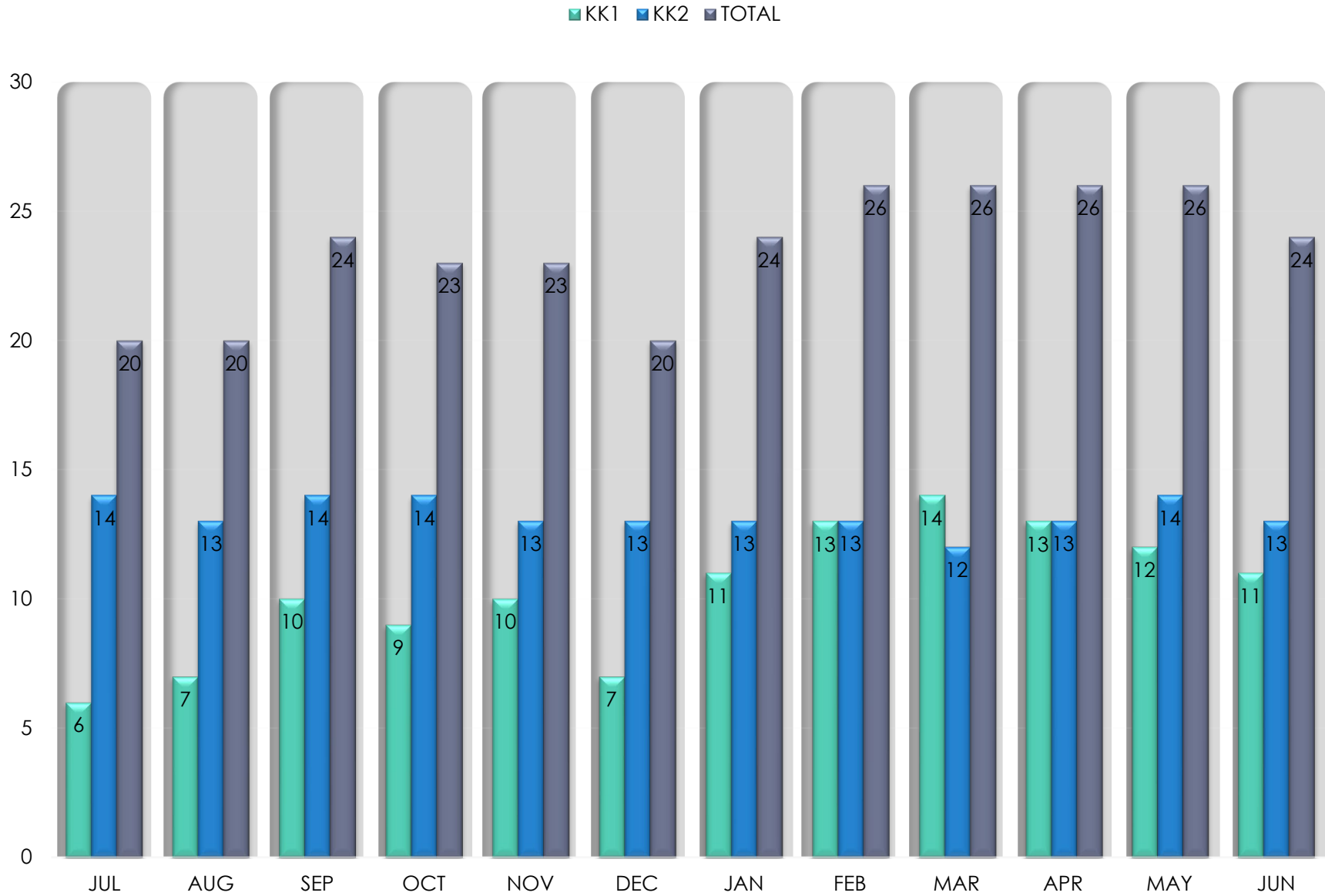
FY 2021 **7**

FY 2022 **16**

FY 2023 **24**

Source: WCHSA Unit Data

KIDS KOTTAGE AVERAGE MONTHLY CENSUS PER KOTTAGE FY 2023



KIDS KOTTAGE DAILY CENSUS FY 2023

Kids Kottage Population Number Categories

0's 10's 20's 30's

JULY 2022

SUN	MON	TUE	WED	THU	FRI	SAT
					20 ₁	20 ₂
20 ₃	20 ₄	20 ₅	21 ₆	20 ₇	22 ₈	23 ₉
23 ₁₀	23 ₁₁	23 ₁₂	24 ₁₃	22 ₁₄	21 ₁₅	18 ₁₆
19 ₁₇	17 ₁₈	17 ₁₉	18 ₂₀	18 ₂₁	18 ₂₂	18 ₂₃
18 ₂₄	18 ₂₅	17 ₂₆	16 ₂₇	16 ₂₈	16 ₂₉	16 ₃₀
16 ₃₁						

AUGUST 2022

SUN	MON	TUE	WED	THU	FRI	SAT
	15 ₁	15 ₂	5 ₃	15 ₄	15 ₅	15 ₆
15 ₇	18 ₈	19 ₉	19 ₁₀	20 ₁₁	20 ₁₂	20 ₁₃
22 ₁₄	22 ₁₅	23 ₁₆	24 ₁₇	23 ₁₈	24 ₁₉	24 ₂₀
24 ₂₁	23 ₂₂	24 ₂₃	24 ₂₄	24 ₂₅	22 ₂₆	22 ₂₇
22 ₂₈	25 ₂₉	25 ₃₀	25 ₃₁			

SEPTEMBER 2022

SUN	MON	TUE	WED	THU	FRI	SAT
				24 ₁	21 ₂	21 ₃
26 ₄	26 ₅	21 ₆	23 ₇	24 ₈	24 ₉	24 ₁₀
24 ₁₁	25 ₁₂	24 ₁₃	23 ₁₄	23 ₁₅	23 ₁₆	23 ₁₇
23 ₁₈	22 ₁₉	22 ₂₀	22 ₂₁	25 ₂₂	25 ₂₃	26 ₂₄
28 ₂₅	25 ₂₆	25 ₂₇	25 ₂₈	25 ₂₉	25 ₃₀	

OCTOBER 2022

SUN	MON	TUE	WED	THU	FRI	SAT
						24 ₁
24 ₂	24 ₃	23 ₄	23 ₅	23 ₆	23 ₇	22 ₈
22 ₉	22 ₁₀	22 ₁₁	22 ₁₂	23 ₁₃	23 ₁₄	23 ₁₅
22 ₁₆	22 ₁₇	22 ₁₈	25 ₁₉	26 ₂₀	26 ₂₁	26 ₂₂
26 ₂₃	26 ₂₄	25 ₂₅	24 ₂₆	24 ₂₇	24 ₂₈	24 ₂₉
24 ₃₀	25 ₃₁					

NOVEMBER 2022

SUN	MON	TUE	WED	THU	FRI	SAT
		21 ₁	22 ₂	22 ₃	23 ₄	26 ₅
26 ₆	27 ₇	24 ₈	24 ₉	24 ₁₀	21 ₁₁	21 ₁₂
21 ₁₃	21 ₁₄	21 ₁₅	22 ₁₆	22 ₁₇	22 ₁₈	23 ₁₉
23 ₂₀	23 ₂₁	23 ₂₂	22 ₂₃	22 ₂₄	22 ₂₅	21 ₂₆
22 ₂₇	23 ₂₈	22 ₂₉	22 ₃₀			

DECEMBER 2022

SUN	MON	TUE	WED	THU	FRI	SAT
				24 ₁	20 ₂	20 ₃
20 ₄	20 ₅	21 ₆	21 ₇	21 ₈	21 ₉	21 ₁₀
21 ₁₁	21 ₁₂	20 ₁₃	20 ₁₄	20 ₁₅	19 ₁₆	18 ₁₇
18 ₁₈	19 ₁₉	20 ₂₀	20 ₂₁	22 ₂₂	20 ₂₃	20 ₂₄
20 ₂₅	19 ₂₆	20 ₂₇	19 ₂₈	19 ₂₉	19 ₃₀	19 ₃₁

JANUARY 2023

SUN	MON	TUE	WED	THU	FRI	SAT
19 ₁	19 ₂	22 ₃	20 ₄	22 ₅	21 ₆	22 ₇
22 ₈	22 ₉	23 ₁₀	24 ₁₁	24 ₁₂	24 ₁₃	24 ₁₄
25 ₁₅	25 ₁₆	25 ₁₇	24 ₁₈	24 ₁₉	24 ₂₀	24 ₂₁
24 ₂₂	25 ₂₃	25 ₂₄	25 ₂₅	25 ₂₆	25 ₂₇	25 ₂₈
24 ₂₉	25 ₃₀	25 ₃₁				

FEBRUARY 2023

SUN	MON	TUE	WED	THU	FRI	SAT
			27 ₁	26 ₂	27 ₃	27 ₄
26 ₅	26 ₆	25 ₇	24 ₈	25 ₉	25 ₁₀	24 ₁₁
24 ₁₂	24 ₁₃	24 ₁₄	25 ₁₅	27 ₁₆	27 ₁₇	27 ₁₈
27 ₁₉	27 ₂₀	27 ₂₁	27 ₂₂	27 ₂₃	26 ₂₄	24 ₂₅
26 ₂₆	24 ₂₇	24 ₂₈				

MARCH 2023

SUN	MON	TUE	WED	THU	FRI	SAT
			24 ₁	24 ₂	25 ₃	25 ₄
27 ₅	26 ₆	26 ₇	25 ₈	25 ₉	24 ₁₀	25 ₁₁
24 ₁₂	24 ₁₃	25 ₁₄	25 ₁₅	26 ₁₆	26 ₁₇	26 ₁₈
26 ₁₉	26 ₂₀	26 ₂₁	31 ₂₂	31 ₂₃	27 ₂₄	25 ₂₅
25 ₂₆	24 ₂₇	24 ₂₈	25 ₂₉	26 ₃₀	24 ₃₁	

APRIL 2023

SUN	MON	TUE	WED	THU	FRI	SAT
						25 ₁
25 ₂	24 ₃	25 ₄	26 ₅	26 ₆	26 ₇	26 ₈
26 ₉	25 ₁₀	25 ₁₁	26 ₁₂	26 ₁₃	27 ₁₄	26 ₁₅
26 ₁₆	27 ₁₇	25 ₁₈	26 ₁₉	26 ₂₀	26 ₂₁	26 ₂₂
26 ₂₃	26 ₂₄	25 ₂₅	25 ₂₆	26 ₂₇	26 ₂₈	26 ₂₉
29 ₃₀						

MAY 2023

SUN	MON	TUE	WED	THU	FRI	SAT
	29 ₁	30 ₂	27 ₃	26 ₄	27 ₅	27 ₆
30 ₇	28 ₈	28 ₉	28 ₁₀	30 ₁₁	26 ₁₂	25 ₁₃
25 ₁₄	26 ₁₅	28 ₁₆	28 ₁₇	29 ₁₈	25 ₁₉	25 ₂₀
25 ₂₁	24 ₂₂	24 ₂₃	24 ₂₄	23 ₂₅	22 ₂₆	22 ₂₇
22 ₂₈	22 ₂₉	22 ₃₀	24 ₃₁			

JUNE 2023

SUN	MON	TUE	WED	THU	FRI	SAT
				21 ₁	21 ₂	21 ₃
21 ₄	21 ₅	21 ₆	21 ₇	21 ₈	22 ₉	21 ₁₀
21 ₁₁	21 ₁₂	21 ₁₃	23 ₁₄	23 ₁₅	23 ₁₆	23 ₁₇
24 ₁₈	24 ₁₉	24 ₂₀	26 ₂₁	26 ₂₂	28 ₂₃	27 ₂₄
27 ₂₅	27 ₂₆	27 ₂₇	25 ₂₈	24 ₂₉	24 ₃₀	

Placement Stability

Stability in a child's out-of-home living situation is critical for them to achieve permanency. Continuity and reducing moves contributes to their well-being.

When WCHSA staff become aware that a foster, relative, adoptive or specialized family is struggling with a placement, may be giving notice or have given notice, they must make a referral of the placement "instability" to the Foster Care Stability Group- comprised of representatives from Administration, Licensing, Foster Family Support, the Care Management Unit (CMU), Social Workers, Case Managers, and Human Support Specialists (HSSS), who will assess the situation, identify any risks and make any appropriate actions necessary.

STABILITY STATISTICS

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
TOTAL REFERRALS	154	155	123	182	139
▶ RELATIVE/FICTIVE KIN	33	32	43	58	25
▶ FAMILY FOSTER	55	48	40	58	59
▶ FAMILY/ADOPT	20	19	12	9	6
▶ RELATIVE/ADOPT	17	13	4	8	8
▶ SPECIALIZED FOSTER CARE +	21	38	23	47	30
▶ ENHANCED FOSTER CARE	7	2	1	1	4
▶ OTHER	1	3	0	1	7
*DISPOSITION					
▶ PLACEMENT MAINTAINED	48	28	19	41	41
▶ PLACEMENT DISRUPTION	88	110	97	131	89
▶ PLANNED PLACEMENT MOVE	13	13	7	10	9

Source: WCHSA Unit Data

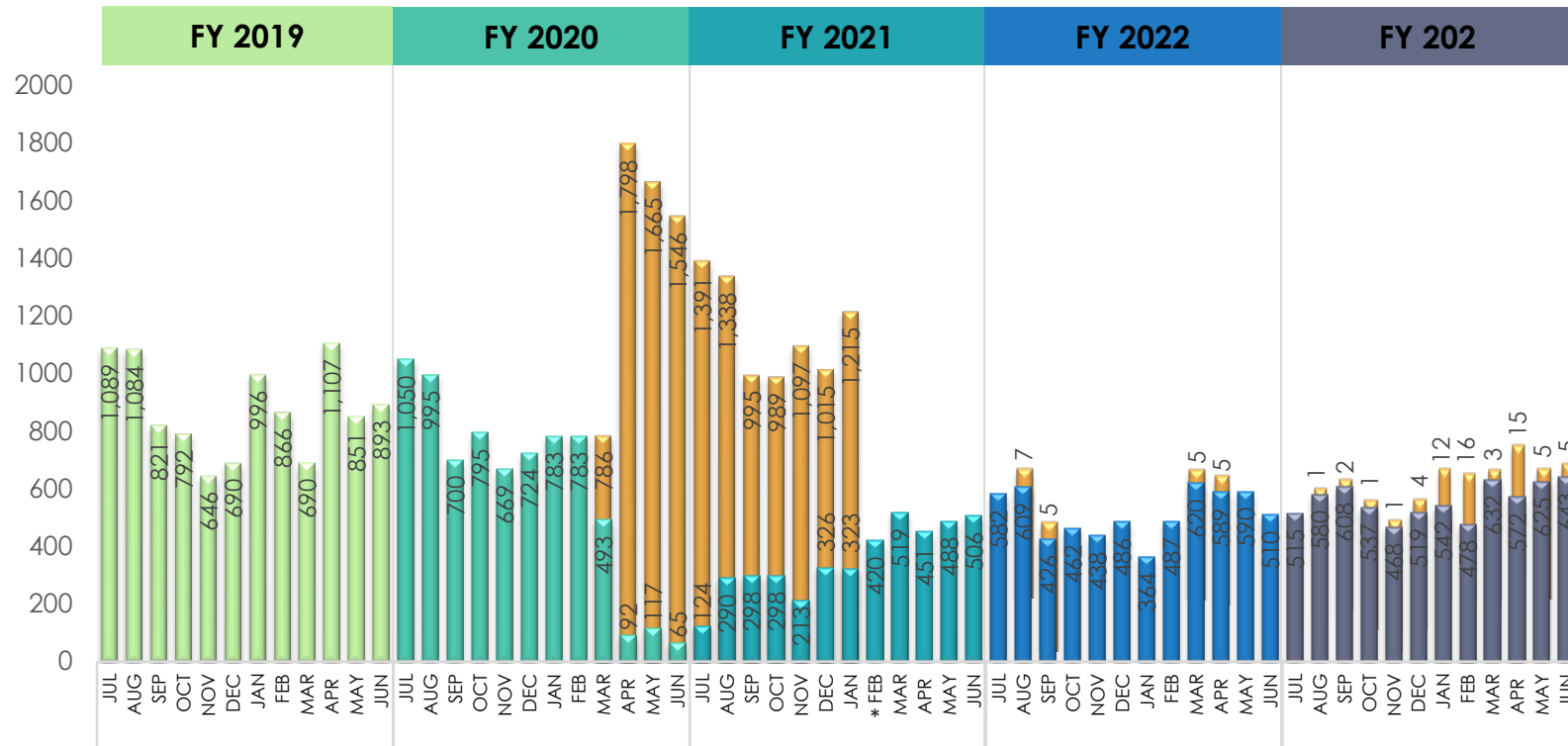
*Disposition indicators may be in pending closure status without final outcome and will not equal to total referral count.

Family Engagement Center

Families working toward reunification have a place of exploration and healing to call home. The Family Engagement Center offers more expansive indoor and outdoor visitation space, a playground and more parking for staff, birth and foster parents. The center is a multi-use facility with an open, natural environment, featuring various fun activities for children of all ages. The center's décor has been strategically placed and the walls painted with bright, creative colors known to stimulate reconciliation and create a safe, positive environment for parents and children alike. The center will be a place for families to meet, interact, explore, grow and relax together.

FEC VISITATIONS

■ VIRTUAL VISITS FOR COVID



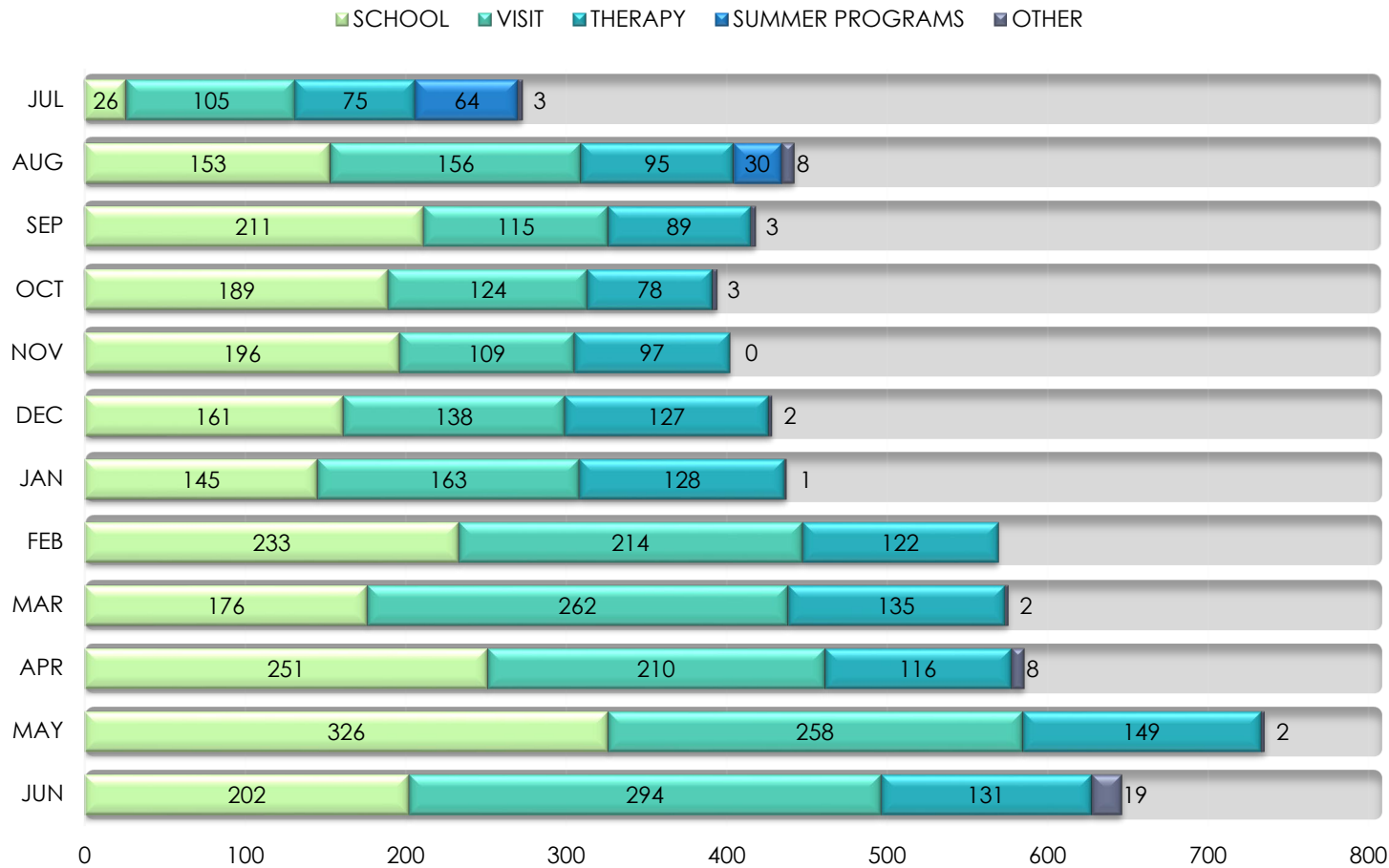
Source: WCHSA Unit Data

*As of February 2021, Virtual Visits are only administered by Family Engager. Virtual Visits facilitated by care provider not included.

Runners

Runners coordinate with foster parents and families to transport children to medical, dental and therapy appointments, to visitation and school. They work closely with case managers to schedule medical appointments and to ensure that all paperwork is completed prior to appointments. Runners also facilitate other administrative tasks that assist the case managers in meeting the needs of families.

RUNNER TRANSPORT TYPES FY 2023



TOTAL RUNS

FY 2022

3,797

FY 2023

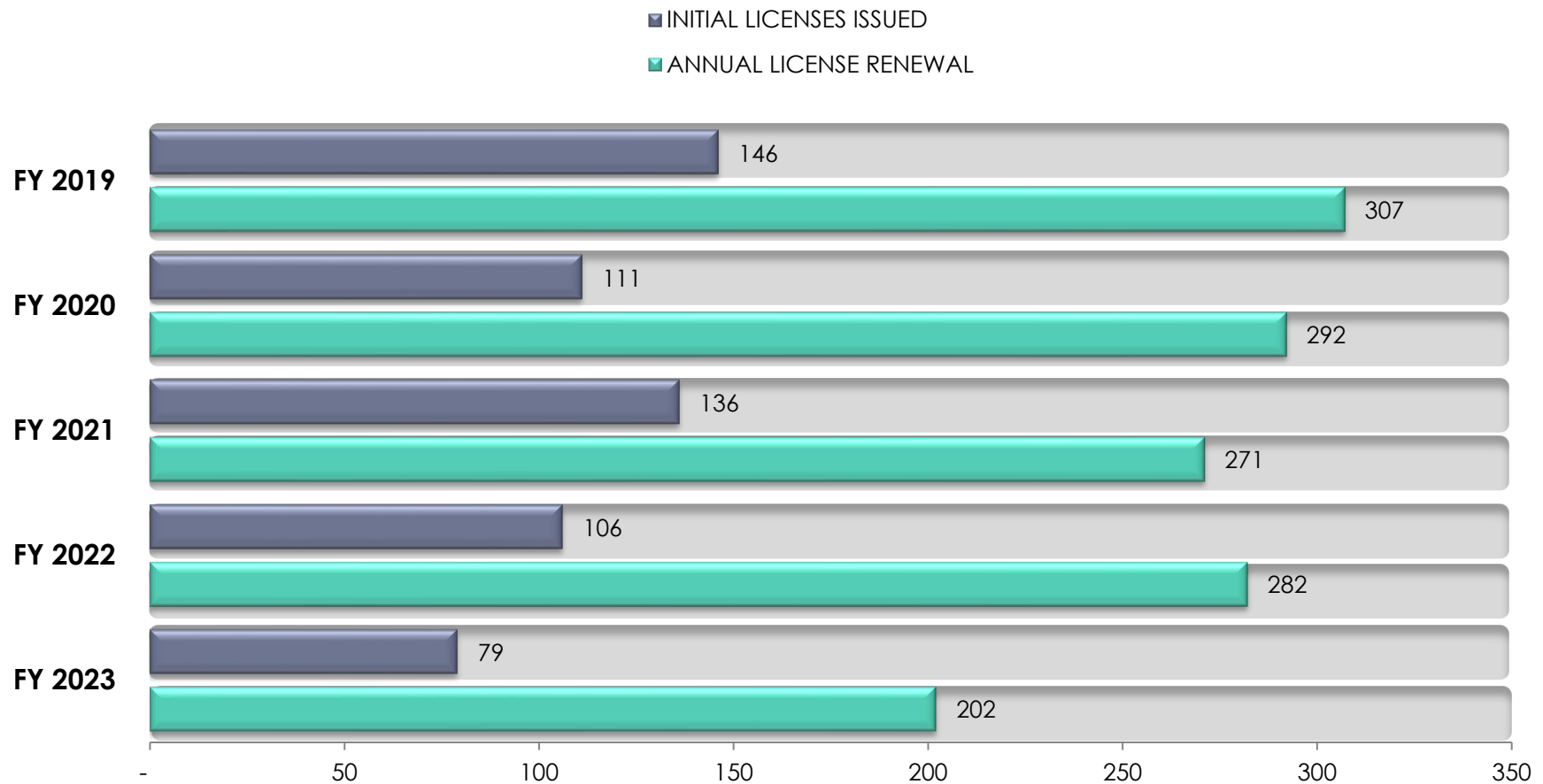
5,094

*Tracking Runner stats began FY22 by total runs. Run type breakdowns began being tracked beginning of FY23.

Foster Care Licensing

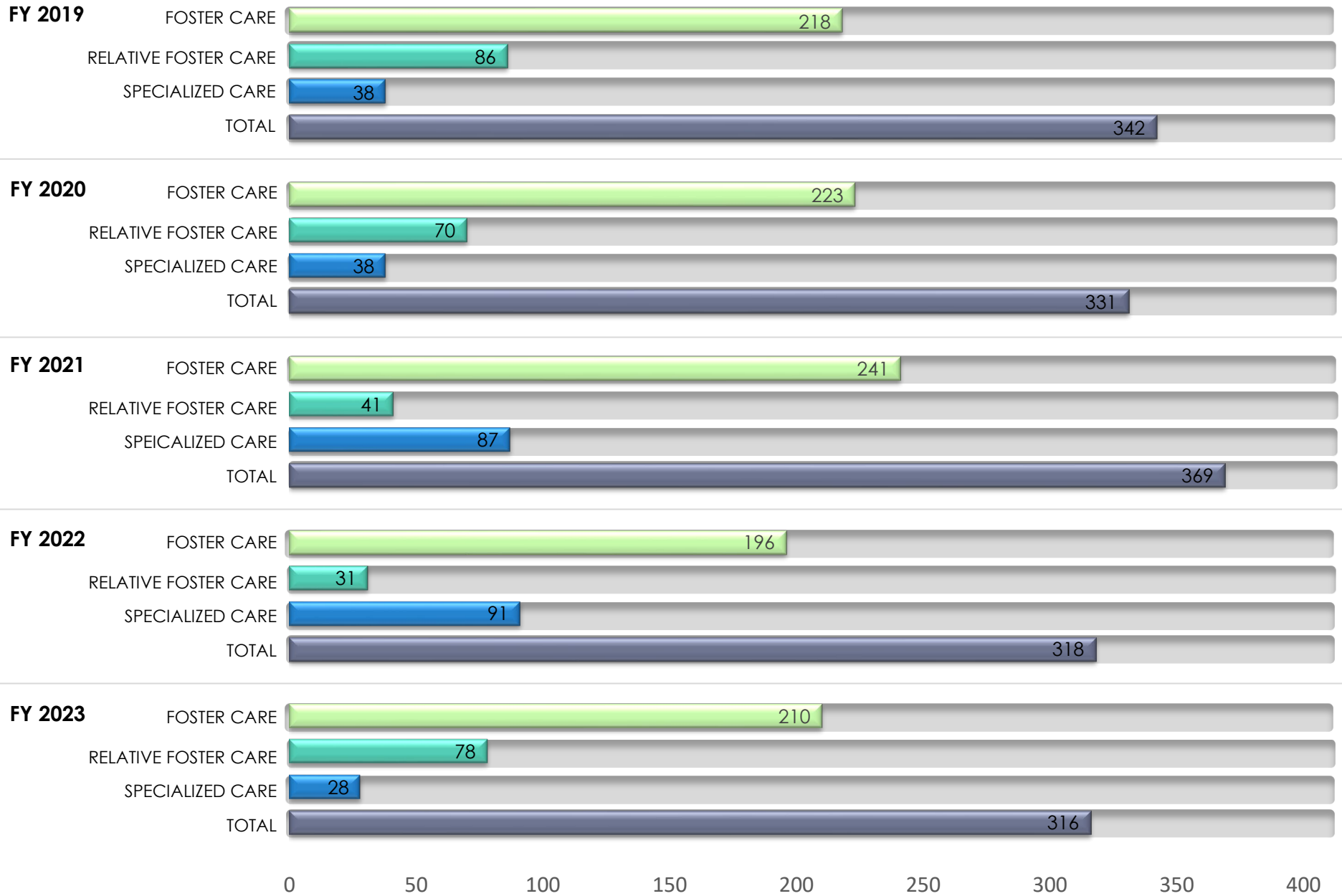
The goal of the foster care system is to ensure the safety, permanency and well-being of children who, either temporarily or permanently, cannot be safely maintained in their own homes. New children come into the foster care system daily resulting in a continuous need for new, qualified foster parents. The licensing process is required by NRS 424 to determine if the placement is suitable. All applicants and residents 18 years of age or older living in the home must complete and pass an FBI background check; as well as, state local background checks.

FOSTER CARE LICENSING APPLICATIONS



Source: WCHSA Unit Data

NUMBER OF FOSTER HOME LICENSES BY TYPE

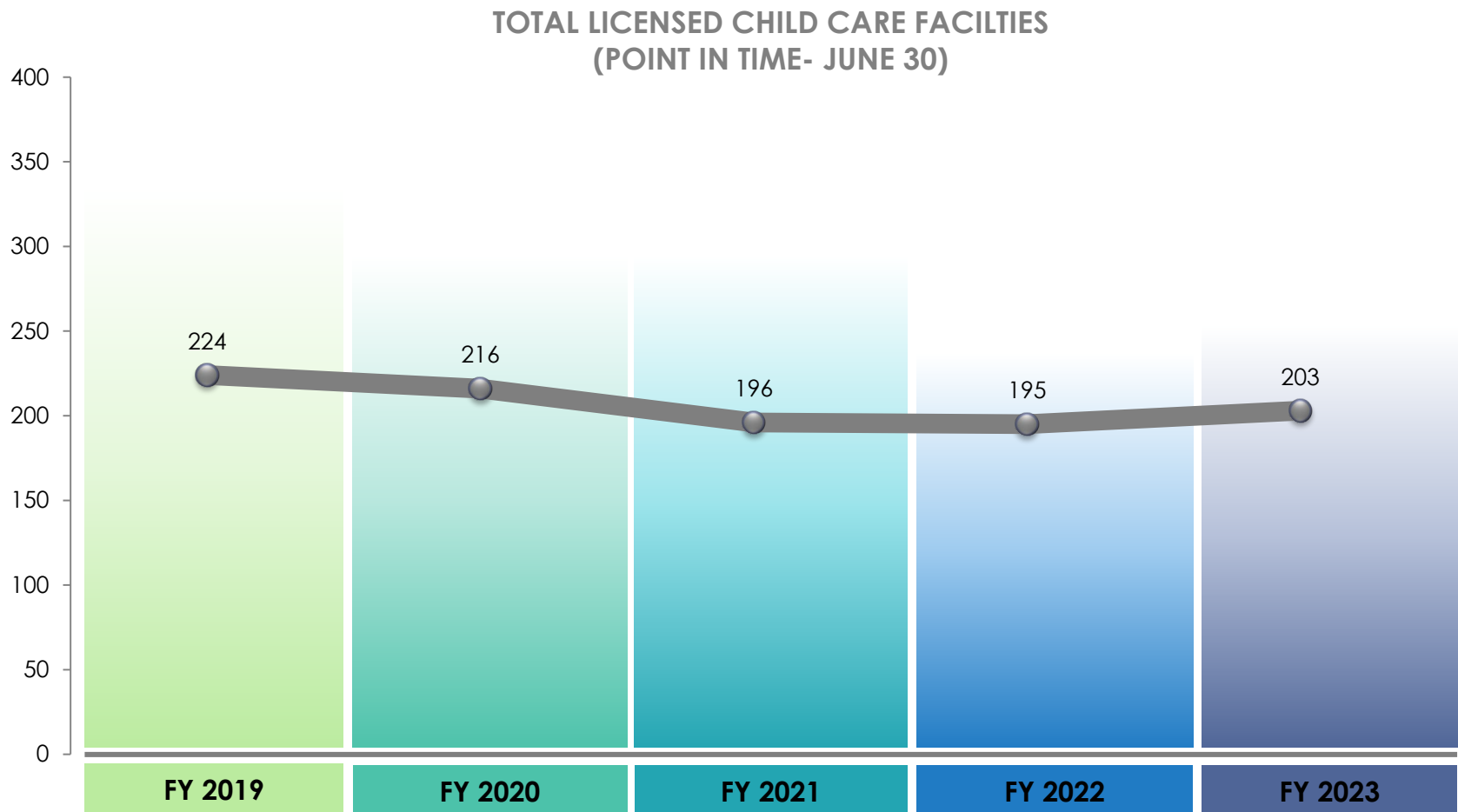


Source: EV

*Due to the implementation of the Family First Prevention Services Act (FFPSA), foster care licensure parameters were changed. All previous years were updated to reflect these new guidelines.

Child Care Licensing

Child Care Licensing is responsible for regulating and over-seeing the temporary care provided to children outside their home by developing appropriate rules, monitoring for compliance, offering technical assistance and support, and training to caregivers; along with, providing consumer education to the Washoe County community by ensuring the health, safety and well-being of children in licensed child care facilities.



Source: WCHSA Unit Data

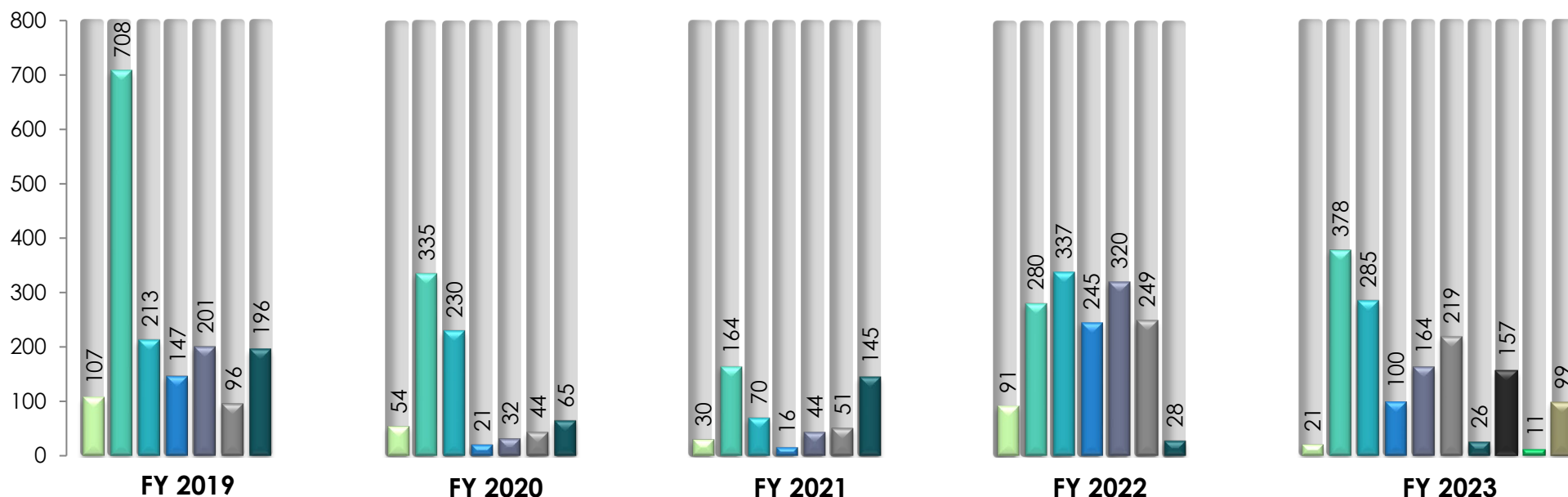
Due Diligent Search

Due diligence is an ongoing investigation of identifying and notifying relatives of a child's placement into protective custody. Searches for extended family members begins at the earliest stage and are continuously promoted to establish placement options and/or to preserve continuity of relationships and lifelong connections for children and their families.

Due Diligence also attempts to locate parents whose whereabouts are unknown. They also coordinate genetic testing for alleged fathers whose paternity has not yet been established.

DUE DILLIGENT SEARCH

- PROTECTIVE CUSTODY/ PARENT LOCATE
- RELATIVE SEARCH
- ONGOING PARENT LOCATE
- TERMINATION OF PARENTAL RIGHTS (TPR) PARENT LOCATE
- PATERNITY/DNA TESTING
- CASE MANAGEMENT
- ICWA
- CONFIRMATION OF PATERNITY
- EMERGENCY PLACEMENT OF RELATIVE SEARCH
- INVESTIGATION

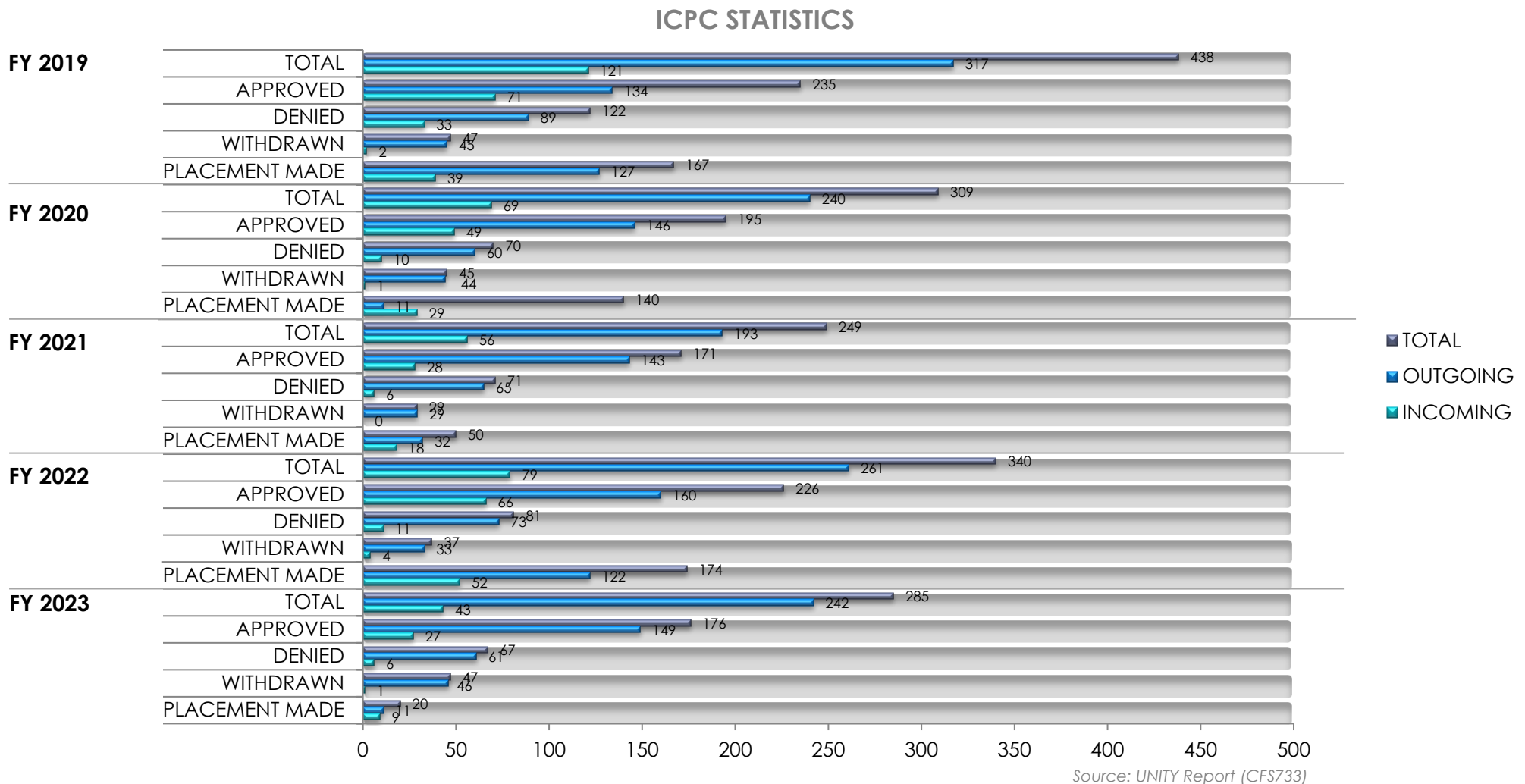


*Unit alterations resulted in data collection changes for FY 2020 and FY 2021. FY 2022 began capturing previous data collection standards.

Source: WCHSA Unit Data

Interstate Compact of the Placement of Children (ICPC)

The purpose and policy of the Interstate Compact of the Placement of Children (ICPC) is to ensure that each child requiring placement in another state will be placed in a suitable environment and with persons or facilities having the qualifications to provide for the care of the child. To this end, a child's safety, permanency and well-being are assured through the process of home study, licensing, if requested and on-going supervision of the placement.



Independent Living

The Independent Living (IL) program provides services to youth 14 and over to give them tools to transition to adulthood. The Independent Living program also helps youth who are aging out of the foster care system typically at 18 years old.

Some of the services provided include: helping the youth obtain necessary documents and identification, establishing bank accounts, applying for jobs, budgeting, and seeking college or technical school education.

Post 18 jurisdiction provides youth with an opportunity to transition to independence more gradually. Youth are paid a monthly stipend while they work to reach their life goals, so long as they recognize and accept their responsibility for preparing and making their transition from adolescence to adulthood, and are making progress toward achieving their goals.

INDEPENDENT YOUTH SERVED BY AGE GROUP (POINT IN TIME- JUNE 30)

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
YEARS OLD					
14	33	19	27	20	29
15	37	26	22	28	22
16	27	38	24	20	32
17	26	30	32	24	18
18	16	20	20	17	15
19	10	8	14	9	15
20	9	7	5	12	8
21	4	0	1	0	1
TOTAL	162	148	145	130	140

Source: Washoe County Crystal Report (WCCSR)

OUTCOMES OF INDEPENDENT YOUTH AGING OUT AND THOSE TRANSITIONING TO POST 18 JURISDICTION PROGRAM

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
IL YOUTH AGING OUT OF FOSTER CARE (AGE 18)	28	24	23	30	19
▶ YOUTH THAT WENT BACK HOME- RECEIVING FAFFY	1	0	5	4	0
▶ YOUTH WHO WERE ADOPTED	1	0	0	0	1
▶ YOUTH WITH NO DISPOSITION (LEGAL CUSTODY) BUT RECEIVING SERVICES	0	0	0	0	0
▶ YOUTH ON SSI DUE TO BEING HIGH RISK. RECEIVED HIGH LEVEL MENTAL HEALTH SERVICES	3	4	3	6	3
▶ RUNAWAY STATUS WHEN YOUTH TURNED 18	1	1	2	2	3
YOUTH TRANSFERRED TO AB350 PROGRAM (AGE 18-21)	21	24	16	21	13
▶ YOUTH COMPLETED THE PROGRAM AT AGE 21	9	12	10	5	9
▶ YOUTH STILL IN THE PROGRAM	34	33	37	34	32
▶ YOUTH WHO LEFT PROGRAM DUE TO NON-COMPLIANCE	11	5	3	9	2
▶ YOUTH WHO OPTED OUT OF THE PROGRAM	0	3	1	5	1
▶ YOUTH WHO HAVE LEFT DUE TO MISCELLANEOUS REASONS OR ARE ELIGIBLE FOR ALTERNATIVE SERVICES	0	0	0	0	0

Source: WCHSA UNITY Database

* All non-compliant and SSI youth received equal case management services and FAFFY assistance through WCHSA.

** All SSI recipients are connected additionally to Northern Nevada Adult Mental Health Services (NNAMHS) and/or WellCare for additional support services.

Reunification

When children are in the foster care system, the first goal is to reunite them with their families as soon as possible. WCHSA implements multifaceted strategies to help build on family strengths and address concerns. Such strategies may include family engagement, maintaining family and cultural connections, connecting families to evidence-based services, regular and frequent visits among family members and with the worker, and parent education, among others. Returning children home often requires intensive, family-centered services to support a safe and stable family. Services are tailored to each family's circumstances and address the issue(s) that brought the child and family into the child welfare system.

REUNIFICATION MONTHLY BREAKDOWN

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
JUL	22	19	15	22	22
AUG	37	31	31	19	21
SEP	16	9	26	21	24
OCT	37	17	27	19	26
NOV	30	21	27	26	18
DEC	10	27	20	19	19
JAN	18	20	22	32	17
FEB	21	28	17	30	15
MAR	10	7	14	9	17
APR	21	20	22	14	17
MAY	33	24	21	24	9
JUN	31	13	13	26	14
TOTAL	286	236	255	261	219

Source: WCHSA UNITY Database

The chart below shows the percentage rate of children reunifying with their parent(s) to overall children in care.

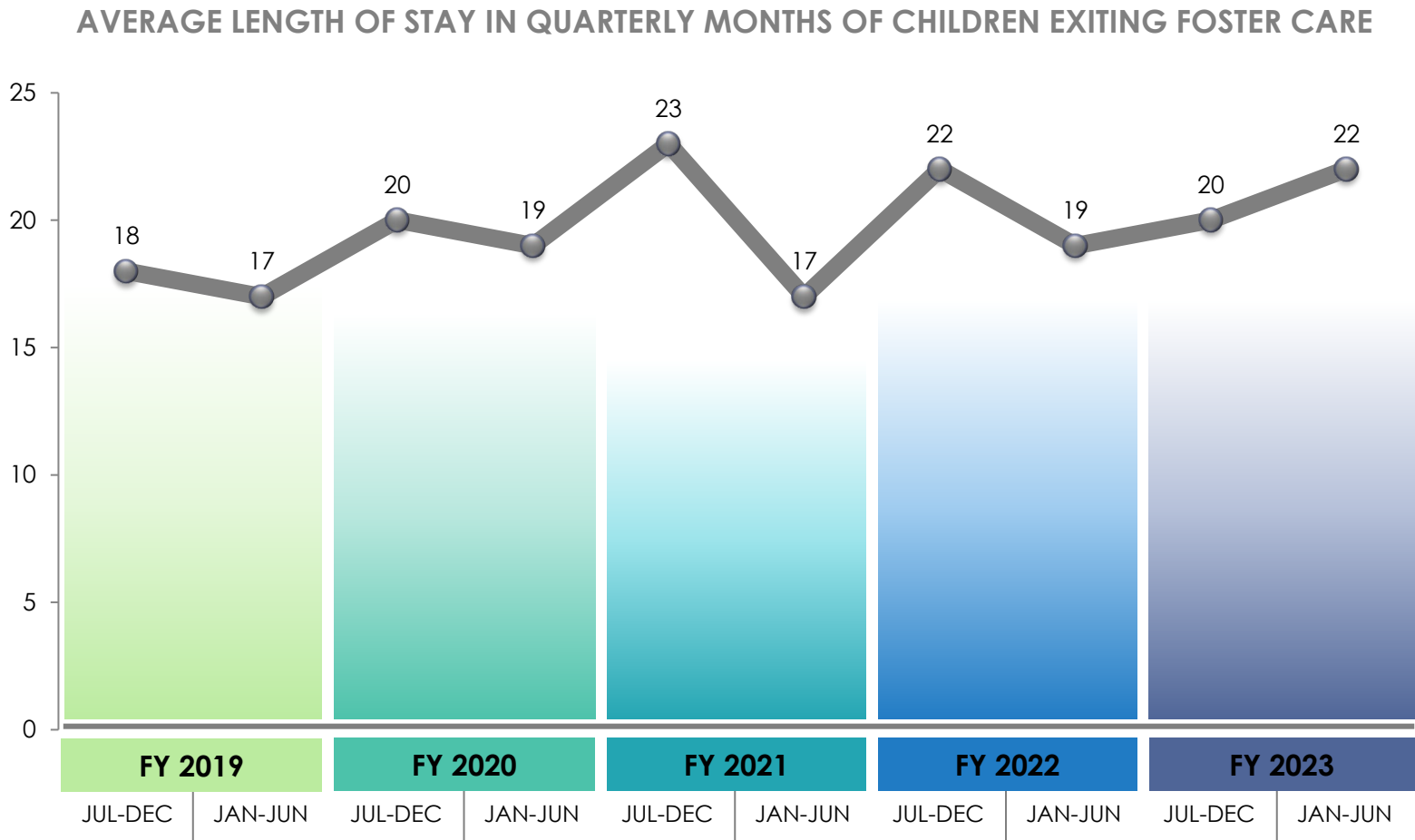
REUNIFICATION RATE

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
CHILDREN IN FOSTER CARE	822	790	778	701	629
REUNIFICATIONS	286	236	255	261	219
RATE	35%	30%	33%	37%	35%

Source: WCHSA Unit Data & WCCSR

Children Exiting Foster Care

The chart below shows the average amount of months children exiting the foster care system in quarterly increments.

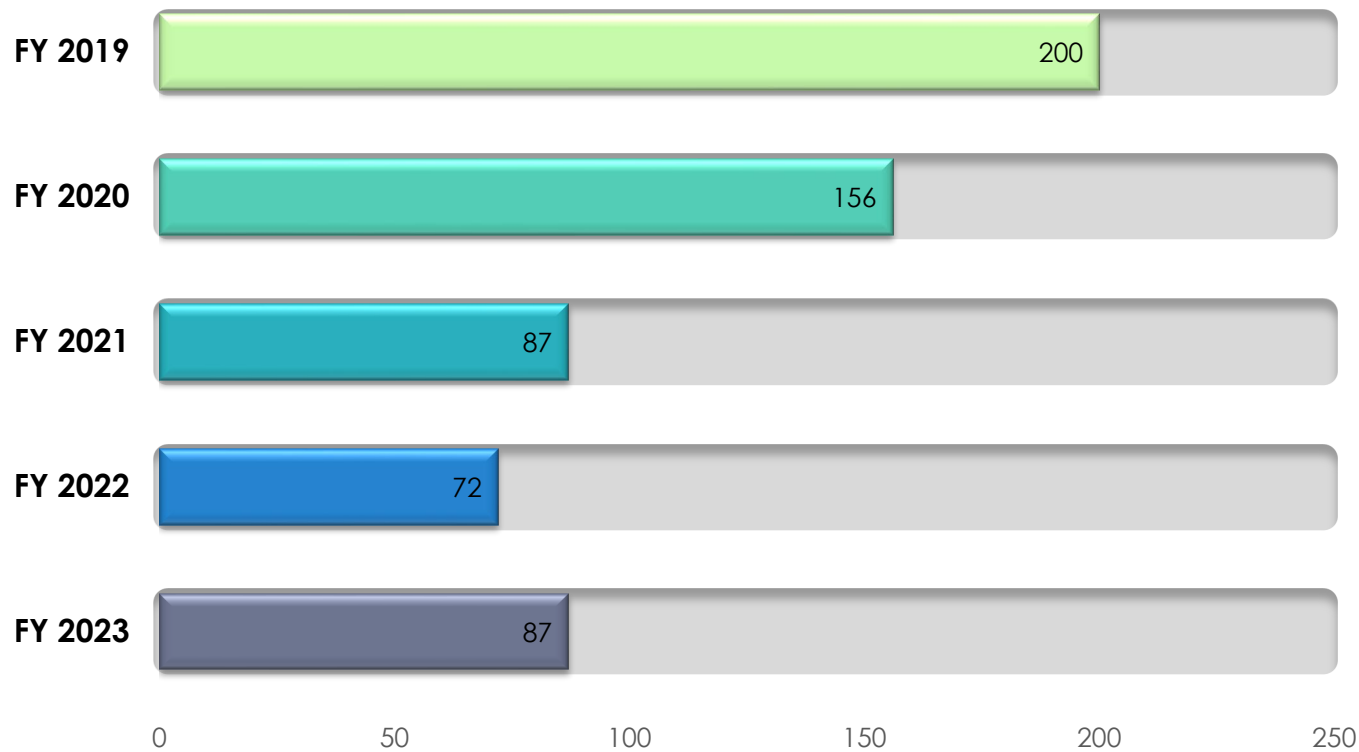


Source: UNITY Report (RPT 721)

Adoption

The primary purpose of adoption is to provide permanency to children who cannot reunify with their family to allow the child to become a member of a family who can give them the love, care, protection and opportunities essential for their healthy personal growth and development. WCHSA adoption service is child-focused, and always keeps the interest of the child first and foremost.

TOTAL FINALIZED ADOPTIONS



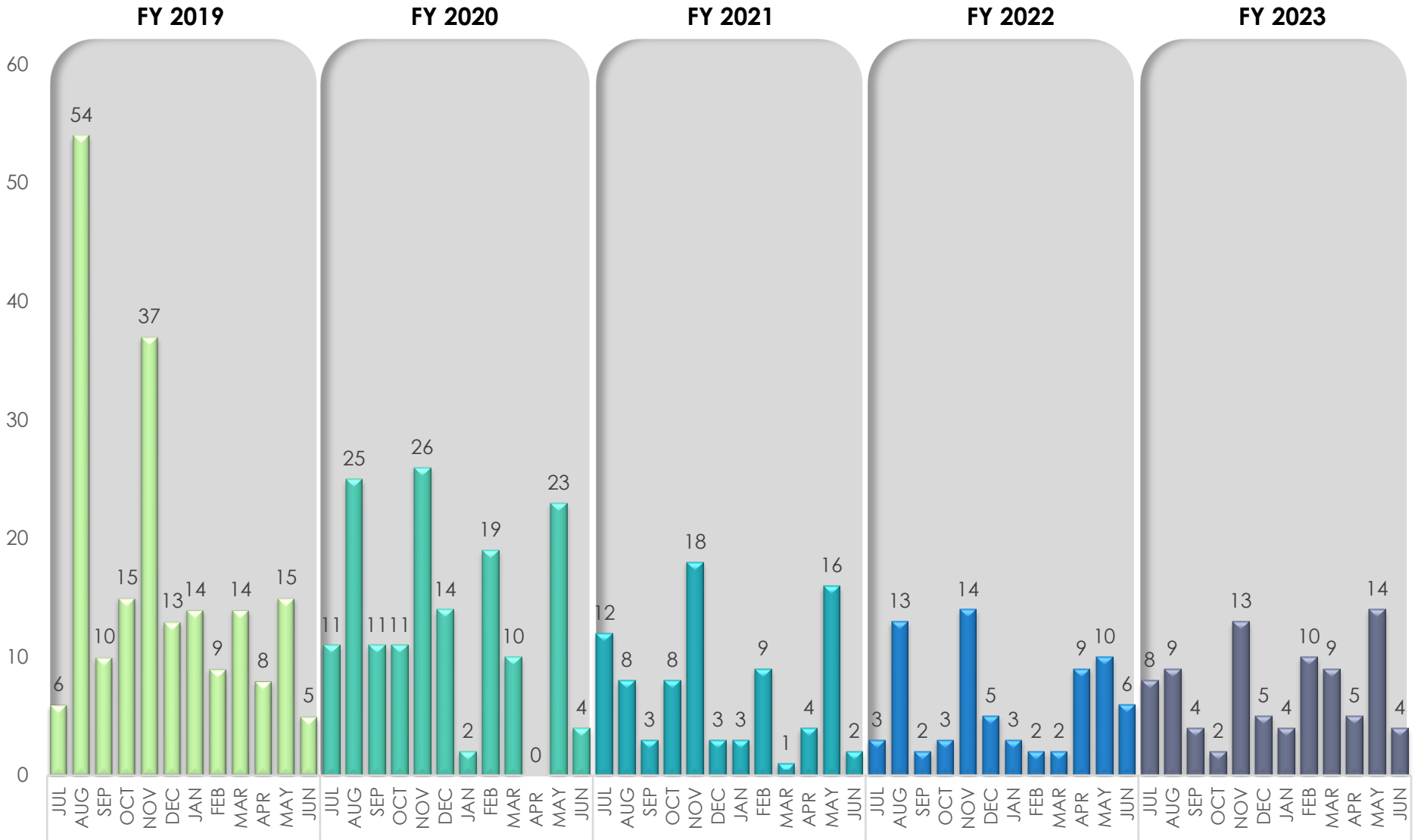
Source: WCHSA Unit Data

NUMBER OF CHILDREN WAITING TO BE ADOPTED END OF FY 2023

23 50% FREE

130 100% FREE

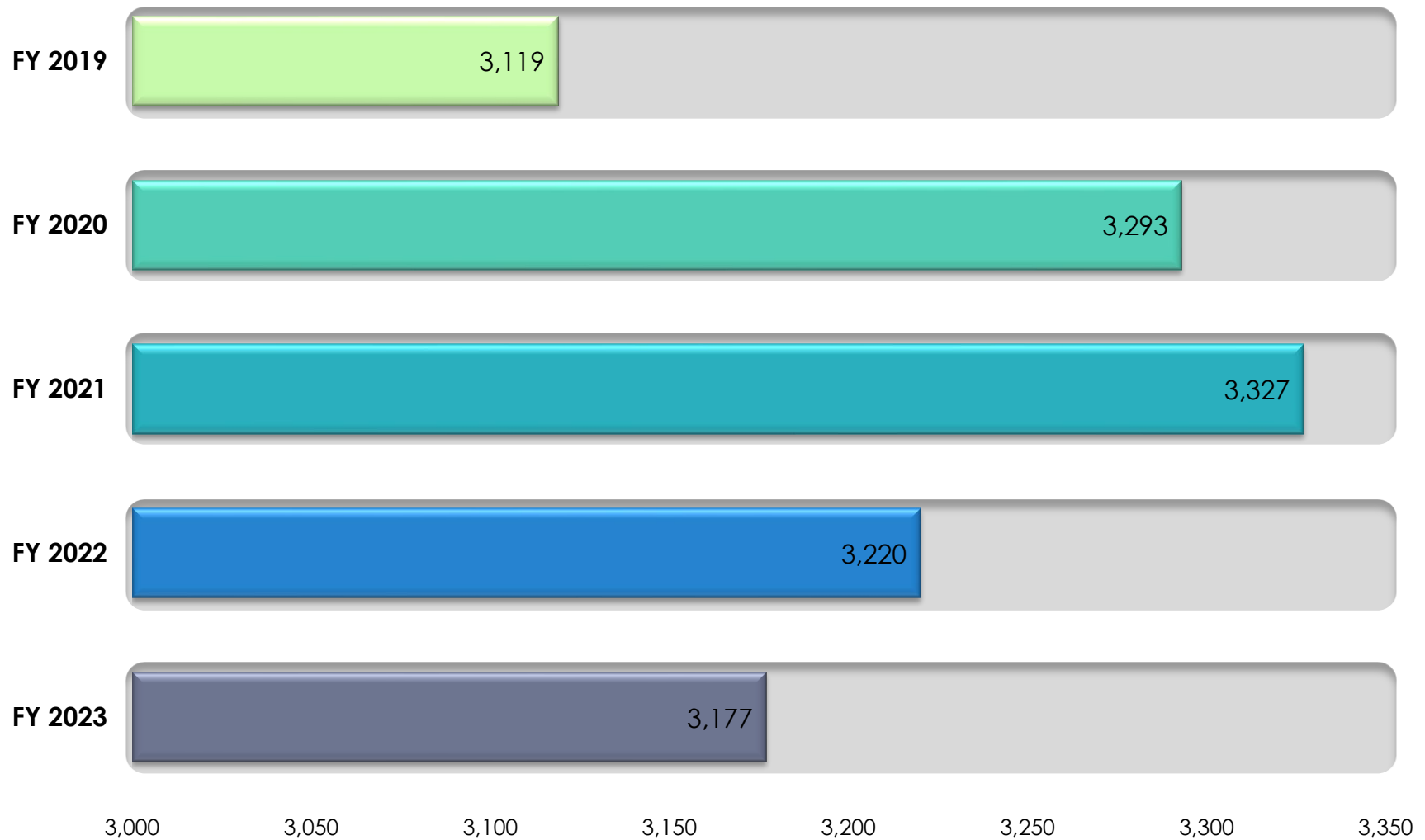
FINALIZED ADOPTIONS MONTHLY BREAKDOWN



Source: WCHSA Unit Data

It is the policy of WCHSA to provide financial, medical and social service assistance (also known as adoption subsidy) to adoptive parents who are thinking about or are in the process of adopting a special-needs child from foster care. Federal (Title IV-E) and state adoption assistance is designed to help parents meet their adopted children's varied, and often costly needs.

ADOPTION SUBSIDIES



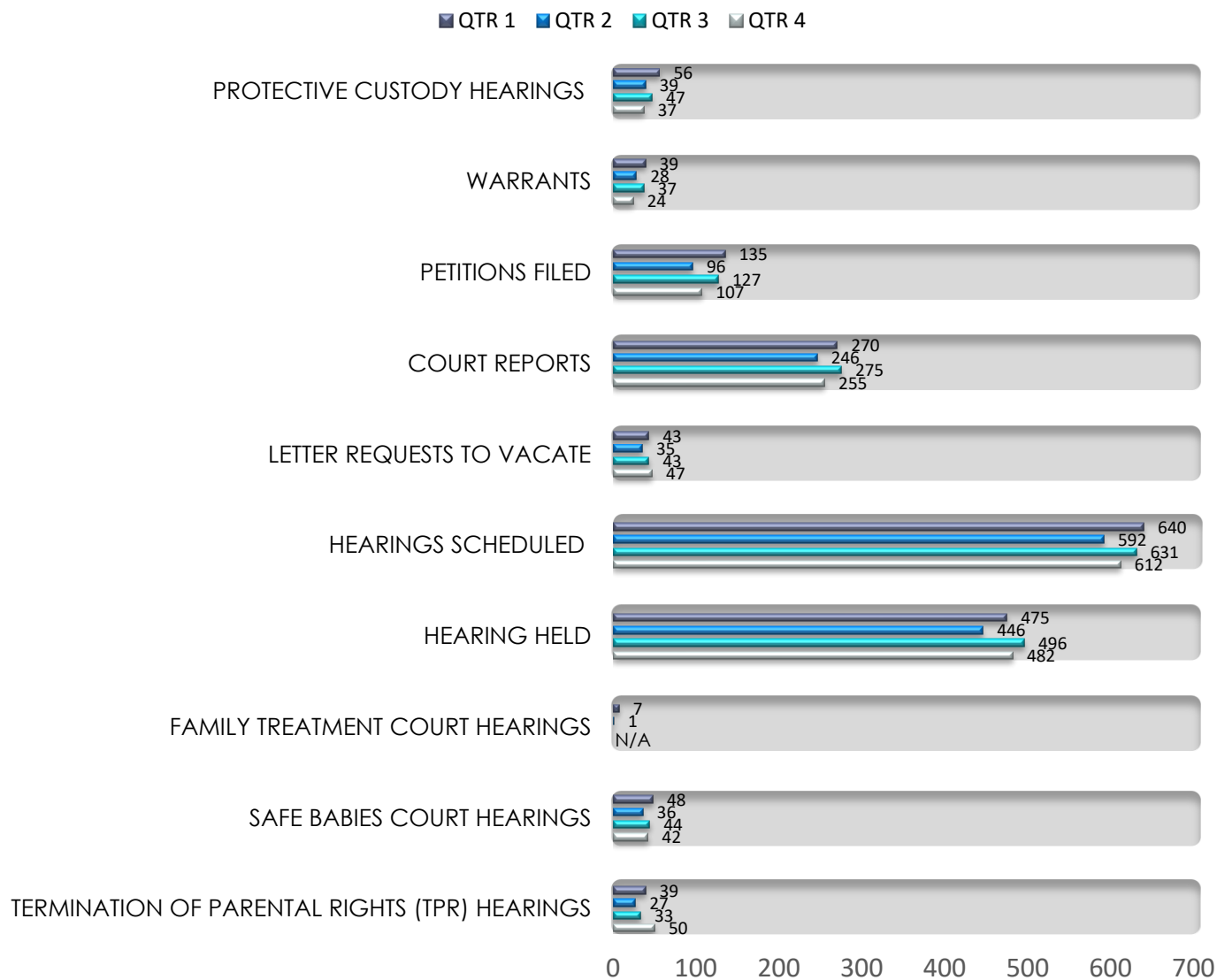
Source: UNITY Report (CLEO [CFS725])

Court Liaison Unit

The Court Liaison Unit coordinates the preparation and filing of documents, and scheduling of court hearings between the District Attorneys office, the court, and WCHSA .

The unit also coordinates the notification of hearings to families and the service of documents to parents.

COURT LIAISON UNIT STATISTICS FY 2023



Source: WCHSA Unit Data (MA)

Child Fatalities

Every year, children may have near casualties or die from a variety of causes, including illnesses, diseases, accidents, suicides, maltreatment, unsafe sleeping and sometimes undetermined circumstances. Although the vast majority of child deaths are related to natural causes or medical reasons, all sudden and unexpected child deaths are properly investigated.

CHILD ABUSE/NEGLECT FATALITY INVESTIGATION OUTCOMES

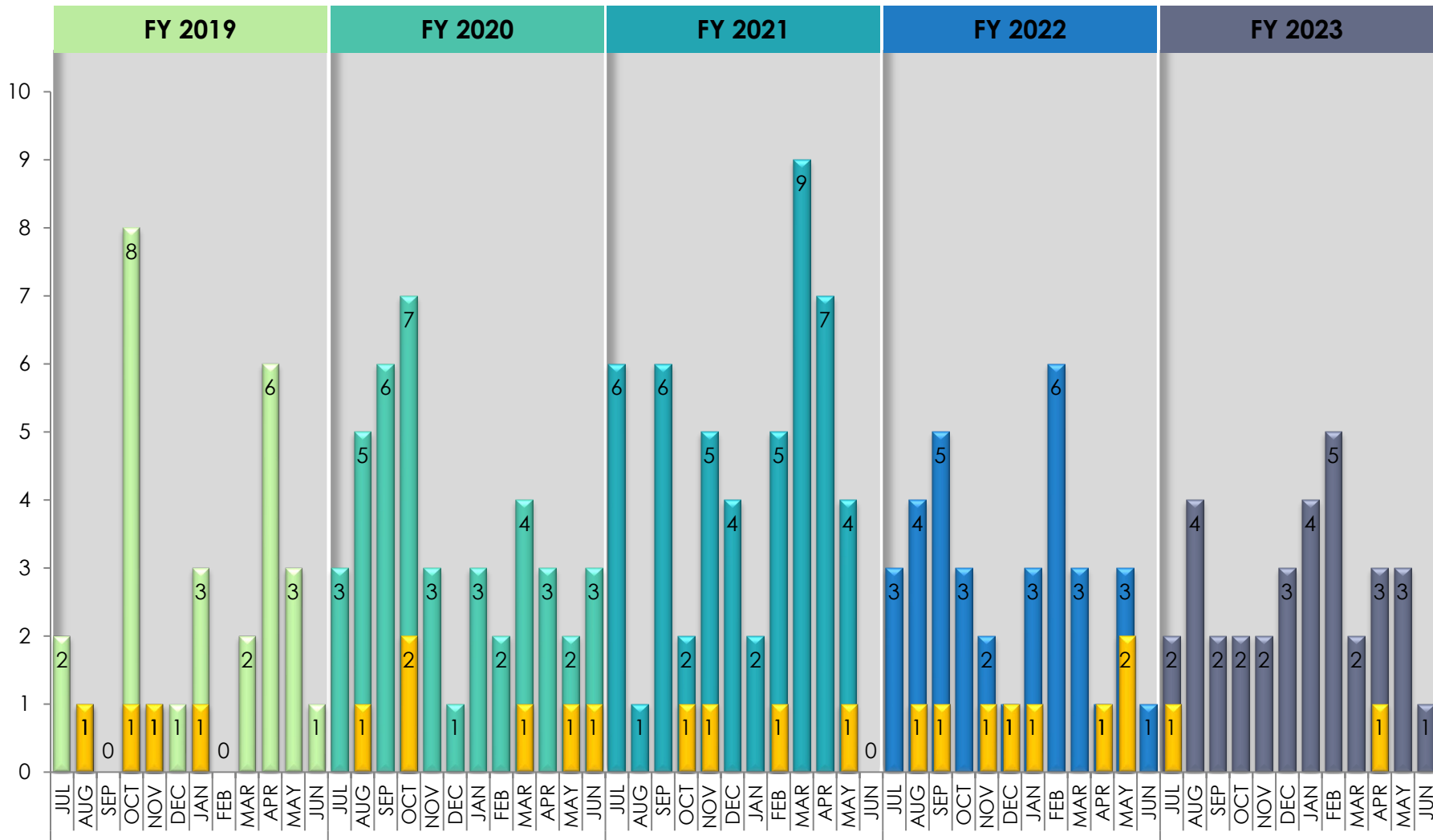
	UNSUBSTANTIATION	SUBSTANTIATION	ON-GOING INVESTIGATION	TOTAL
FY 2019				
FATALITY	6	6	0	12
NEAR FATALITY	--	--	--	--
*FY 2020				
FATALITY	10	3	1	14
NEAR FATALITY	2	0	0	2
FY 2021				
FATALITY	5	1	2	8
NEAR FATALITY	3	1	0	4
FY 2022				
FATALITY	10	1	0	11
NEAR FATALITY	4	5	0	9
FY 2023				
FATALITY	6	1	0	7
NEAR FATALITY	1	2	0	3

Source: WCHSA Unit Data

*Began including near fatalities in Data Book FY2020

The Child Fatality Outcomes Monthly Breakdown chart below shows **EVERY** child death for Washoe County. These include all fatalities, not strictly those related to abuse and/or neglect. The yellow projections show when one of the fatalities was an unsafe sleep death occurrence out of the overall monthly total. (Example: October, FY 2020- 7 total fatalities, 2 of those 7 were an unsafe sleep death.)

EVERY CHILD FATALITY OUTCOMES MONTHLY BREAKDOWN



Source: WCHSA Unit Data

EVERY CHILD FATALITY OUTCOME BY CIRCUMSTANCE TYPE

	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
ACCIDENT	0	4	4	0	2
BLUNT FORCE TRAUMA	0	2	2	0	0
DROWNING	1	0	1	2	0
DRUG/ALCOHOL TOXICITY	0	0	1	1	1
FETAL DEMISE/PREMATURITY	8	6	20	3	4
HOMICIDE	0	4	2	2	3
MOTOR VEHICLE ACCIDENT	2	1	3	6	4
NATURAL CAUSES	7	15	6	10	6
SUICIDE	4	3	3	3	9
UNSAFE SLEEP	4	6	4	8	2
UNDETERMINED	2	1	5	0	2
TOTAL	28	42	51	35	33

Source: WCHSA Unit Data

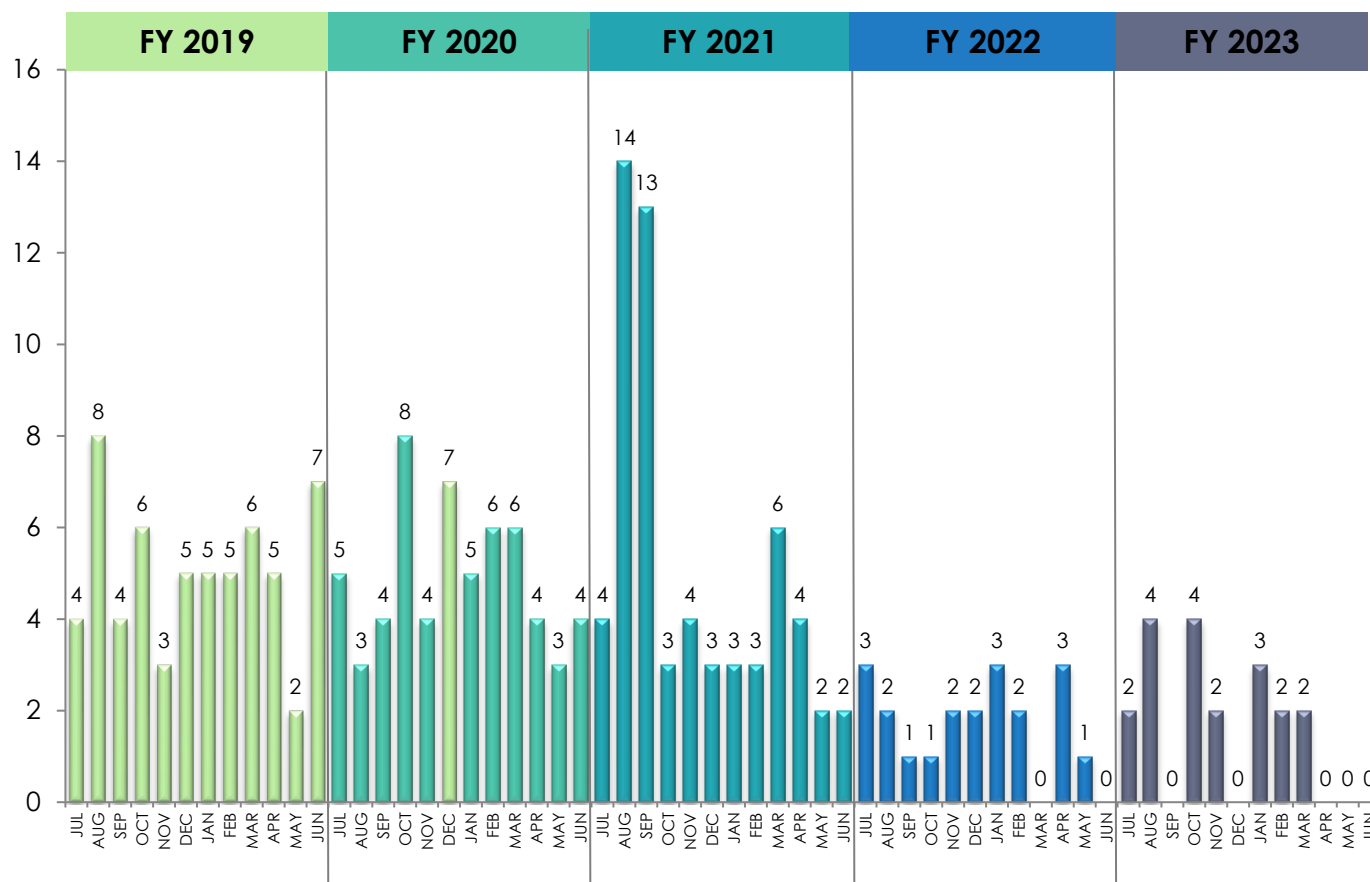


Adult Services

Adult Group Care

The Adult Group Care Program provides payment for room and board for individuals who are homeless and in need of a structured setting to stabilize a medical condition. In the Adult Group Care home the individual receives adequate rest, regular meals, and has their medication monitored by staff. Additionally, a WCHSA Social Worker provides case management services with the ultimate goal of safe transition to an independent living environment.

ADULT GROUP CARE CONTACTS



Source: WCHSA Unit Data (JB)

TOTAL CONTACTS FY 2019

60

TOTAL CONTACT FY 2020

59

TOTAL CONTACTS FY 2021

61

TOTAL CONTACTS FY 2022

20

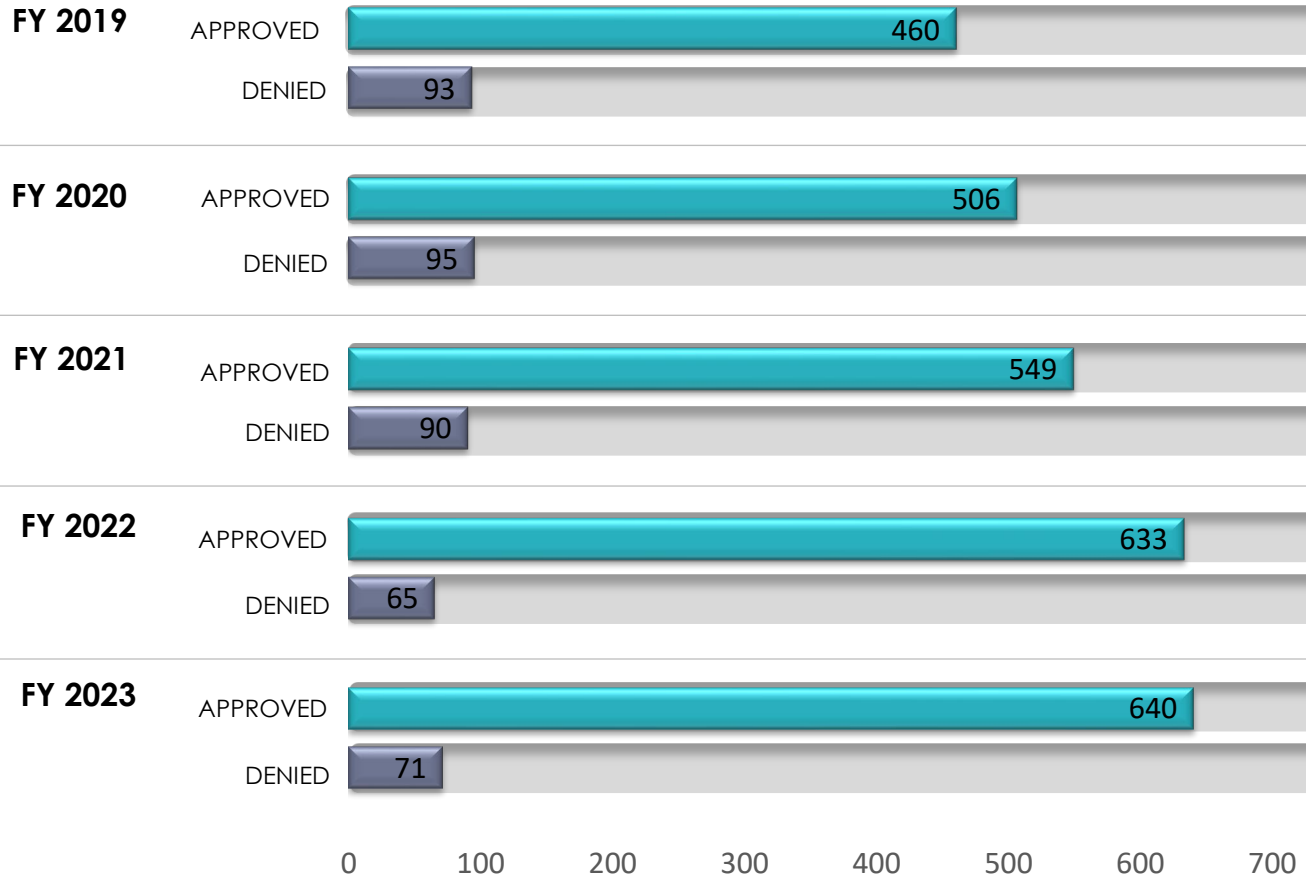
TOTAL CONTACTS FY 2023

19

Burial/Cremation

WCHSA provides payment for cremation or burial costs for a deceased indigent person. In order to qualify for assistance individuals must be a Washoe County resident or a non-Nevada resident who fell ill and died within Washoe County, and meet all other financial and non-financial requirements for their household size.

BURIAL/CREMATION APPLICANTS



TOTAL APPLICANTS

FY 2019
552

TOTAL FY 2020

601

TOTAL FY 2021

639

TOTAL FY 2022

698

TOTAL FY 2023

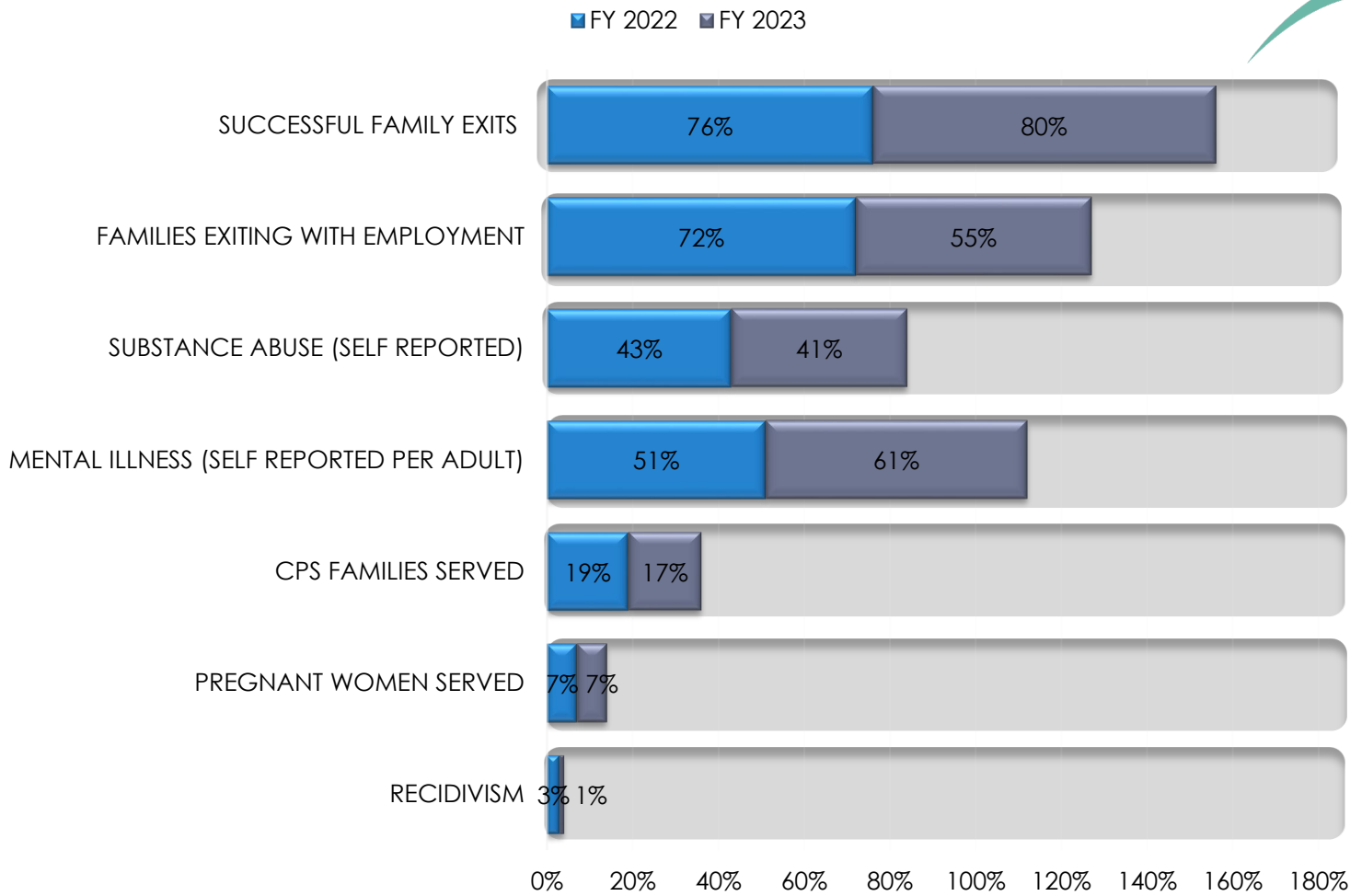
711

Source: WCHSA Unit Data

OUR Place

OUR Place provides temporary housing for women and families experiencing homelessness. Residents are provided services to assist in removing barriers causing their homelessness and getting them permanently housed.

FAMILY OUTCOMES



TOTAL FAMILIES SERVED

FY 2022 **137**

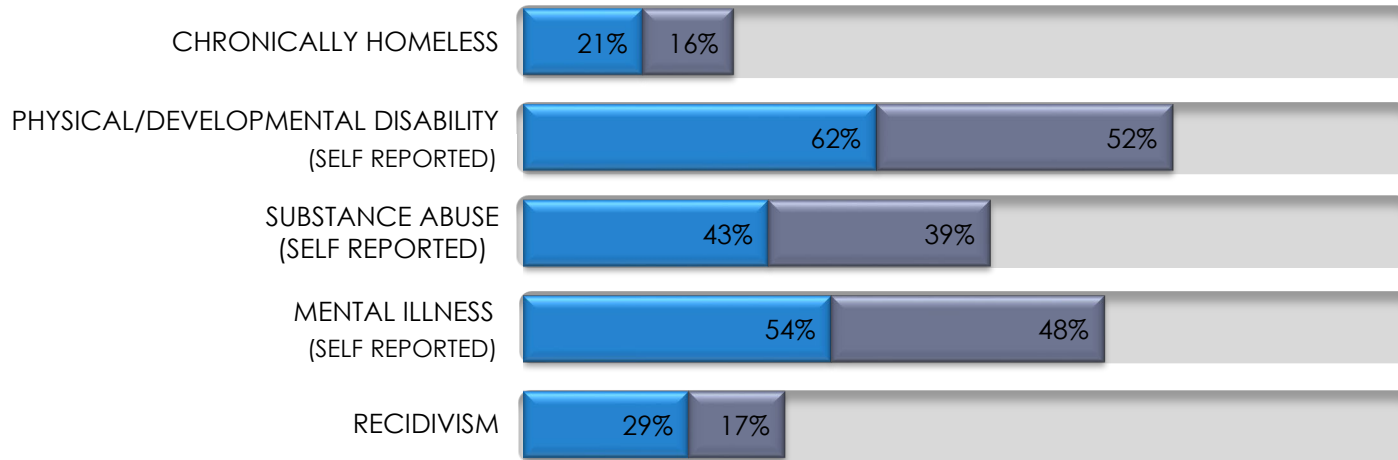
FY 2023 **124**

Source: WCHSA Unit Data

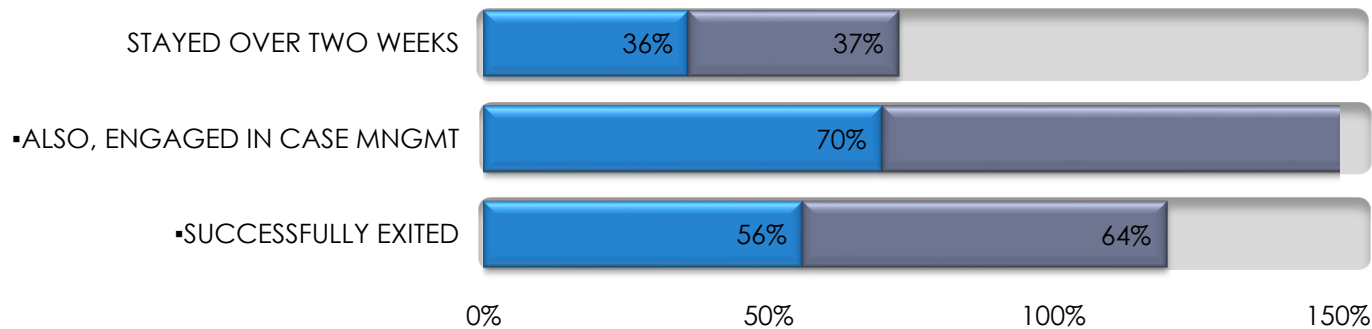
WOMEN'S OUTCOMES

■ FY 2022 ■ FY 2023

WOMEN SERVED (unduplicated)



MOVE OUT DATA (duplicated)



TOTAL WOMEN SERVED

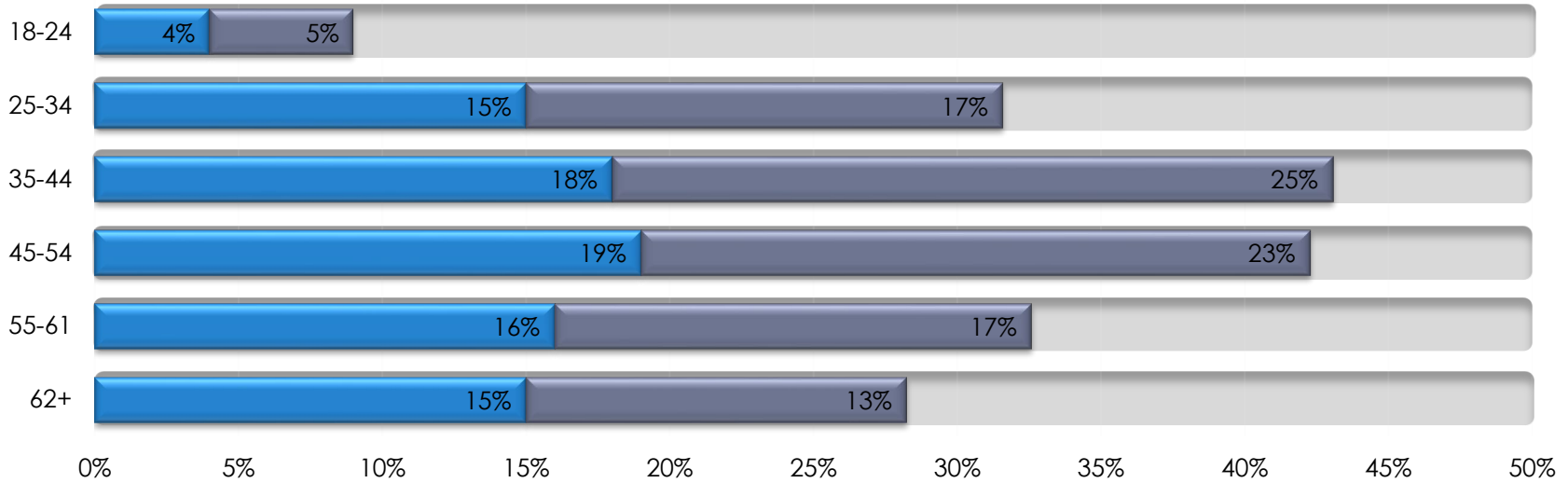
FY 2022 **731**

FY 2023 **838**

WOMEN'S OUTCOMES

AGE RANGES

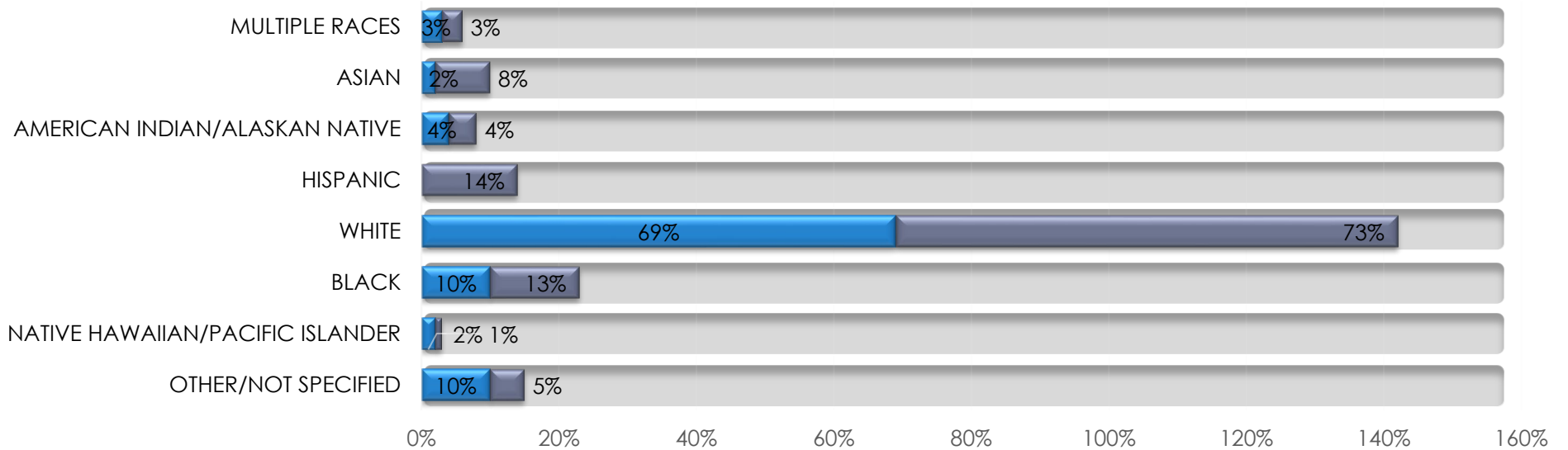
FY 2022 FY 2023



Source: WCHSA Unit Data

RACE

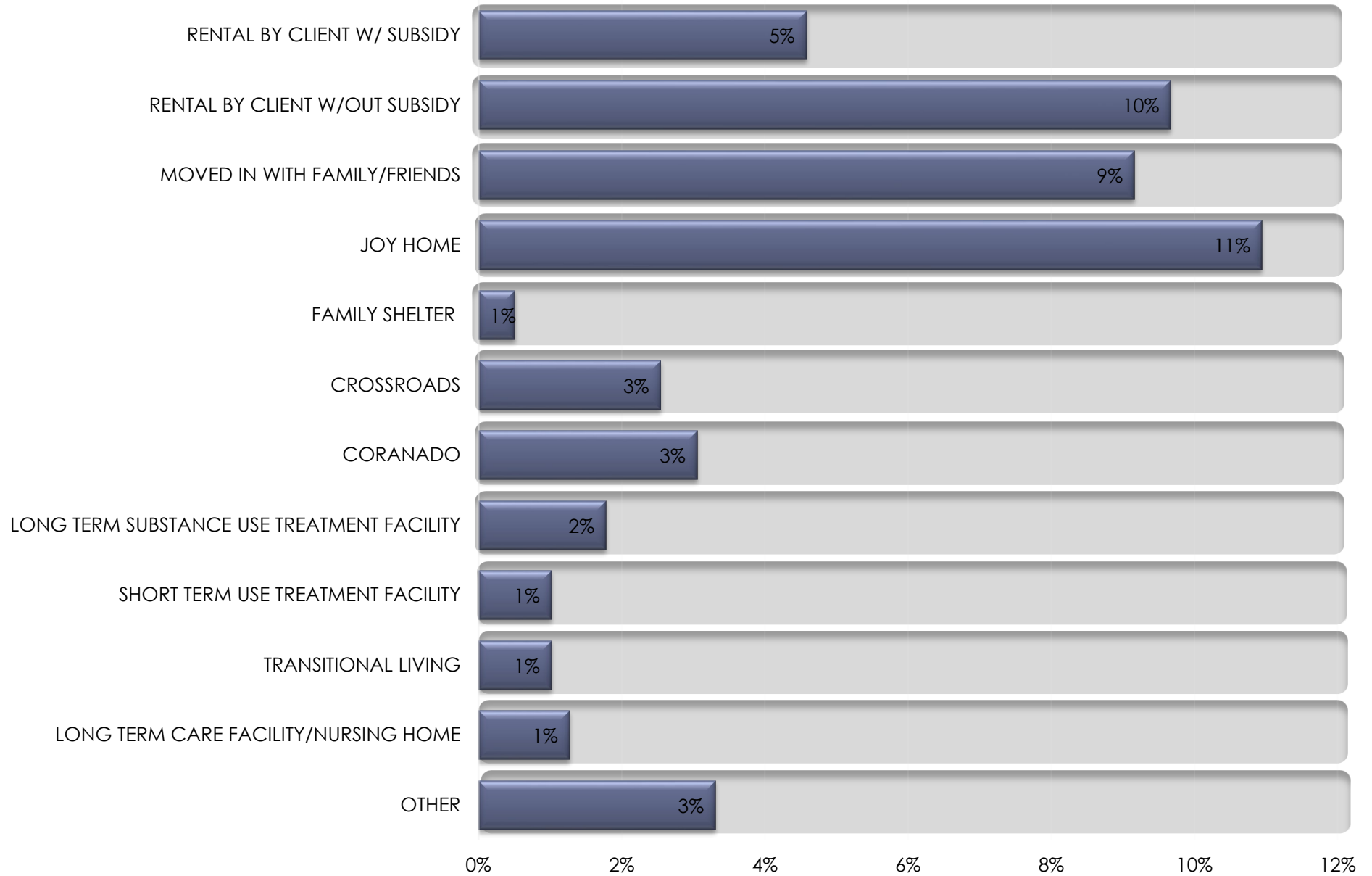
FY 2022 FY 2023



Source: WCHSA Unit Data

WOMEN'S OUTCOMES

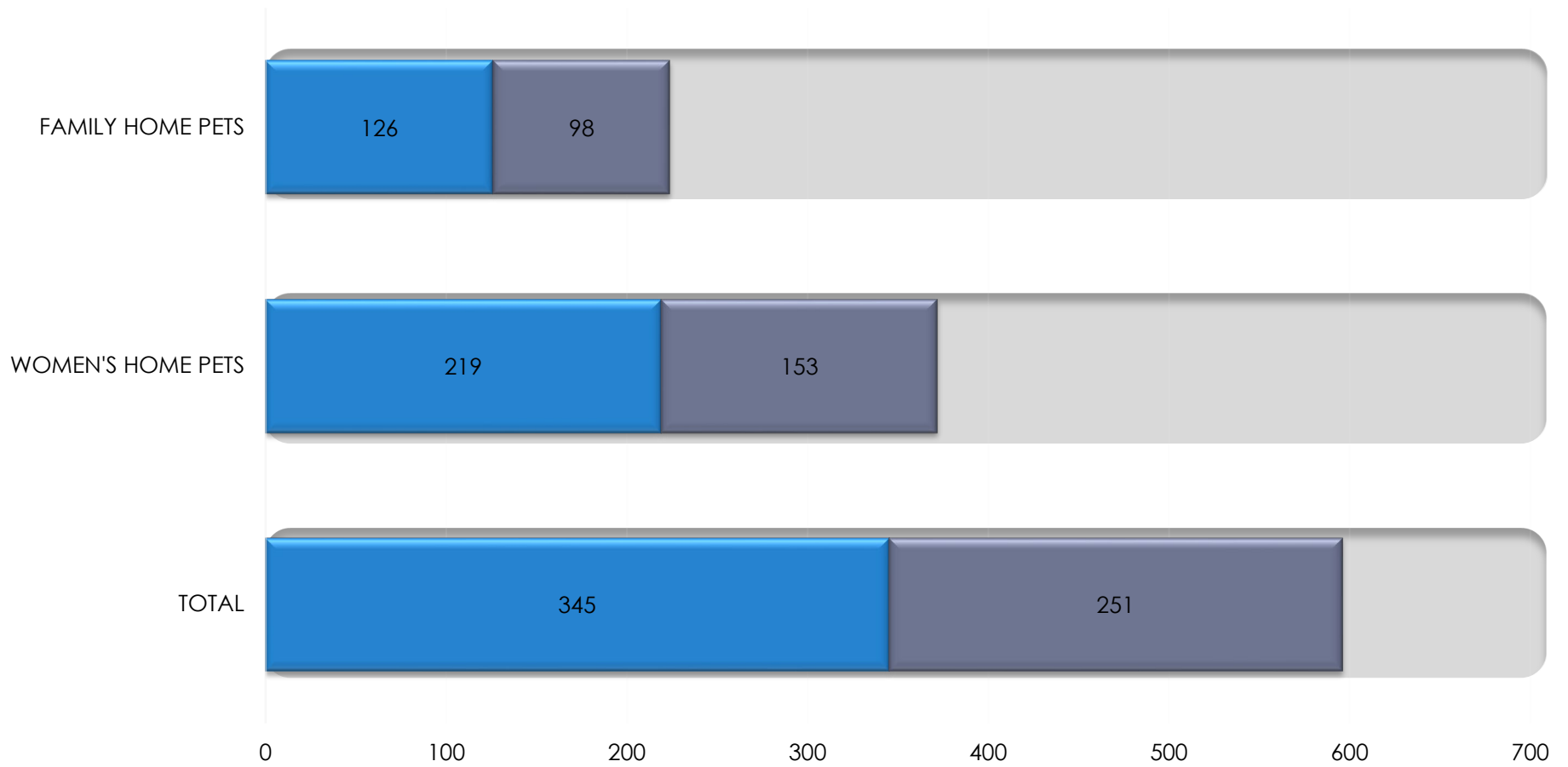
SUCCESSFUL MOVE OUT LOCATIONS FY 2023



Source: WCHSA Unit Data

PETS SERVED

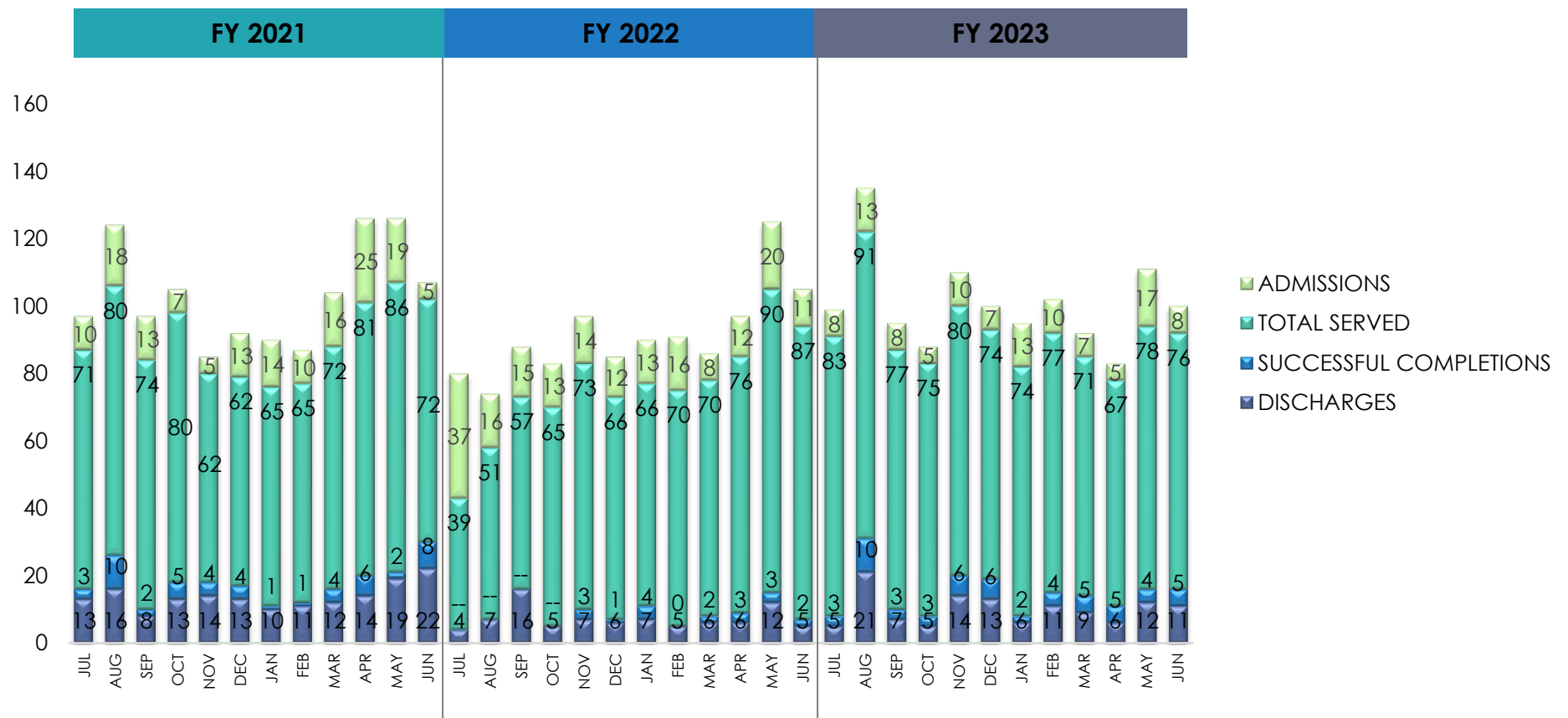
■ FY 2022 ■ FY 2023



CrossRoads

The CrossRoads project provides a tiered housing approach that targets the super-utilizers homeless clients in Washoe County. The intent of the program is to identify, intervene and stabilize traditionally high complexity homeless clients, through cooperation with various community partners. This has allowed WCHSA to reduce incarceration by expanding services to young offenders, and anyone else who suffers from mental health and/or substance abuse that otherwise has a negative impact on the community.

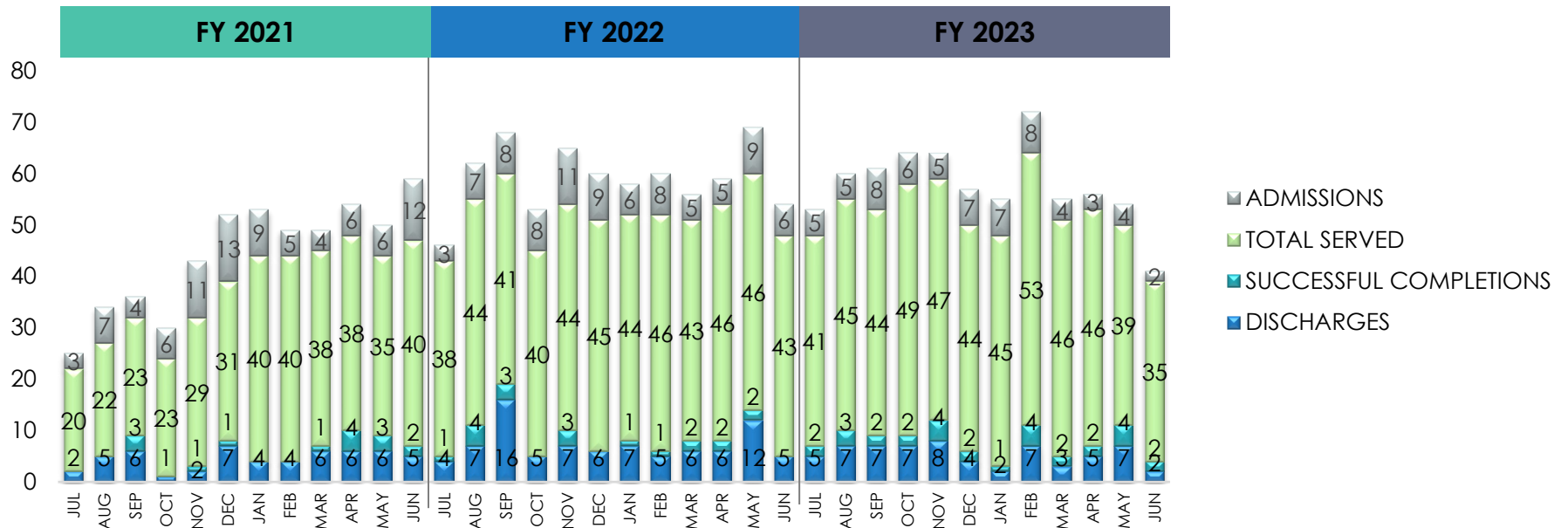
MENS CROSSROADS



Source: WCHSA Unit Data

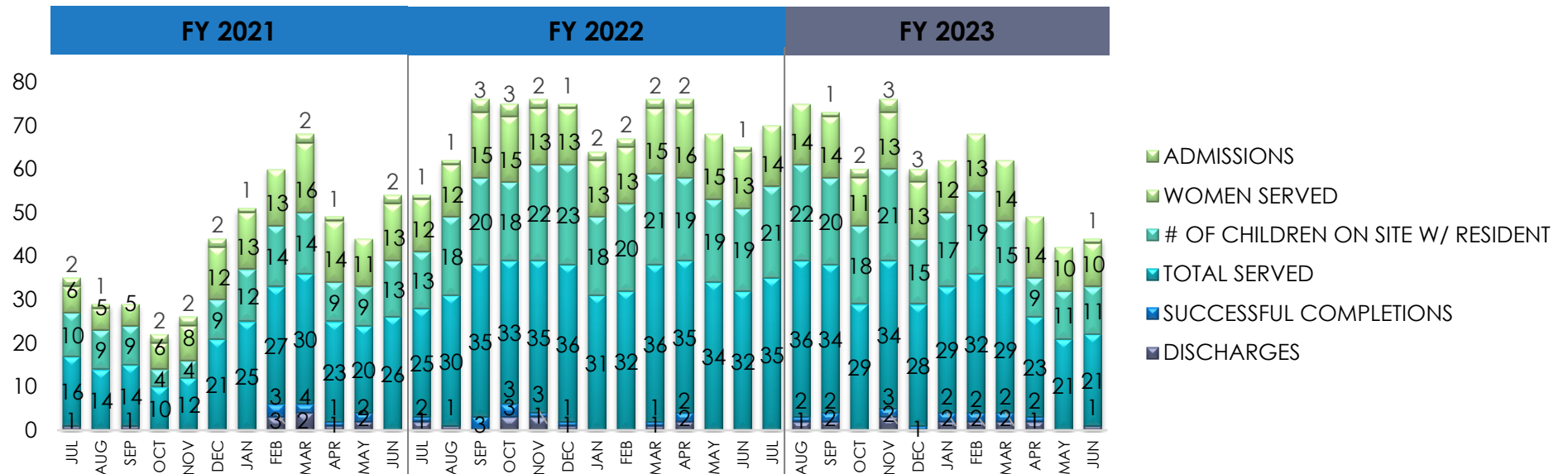
* As of July 1, 2022, CrossRoads changed service providers and rebooted the program from the ground up.

WOMENS CROSSROADS



Source: WCHSA Unit Data

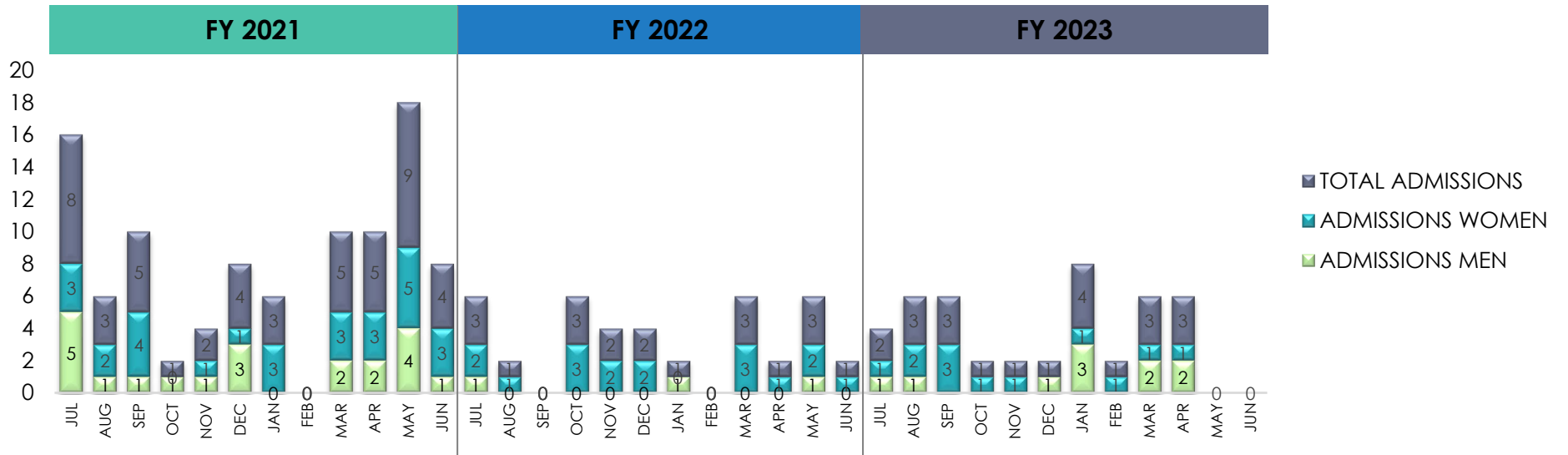
WOMEN & CHILDREN CROSSROADS



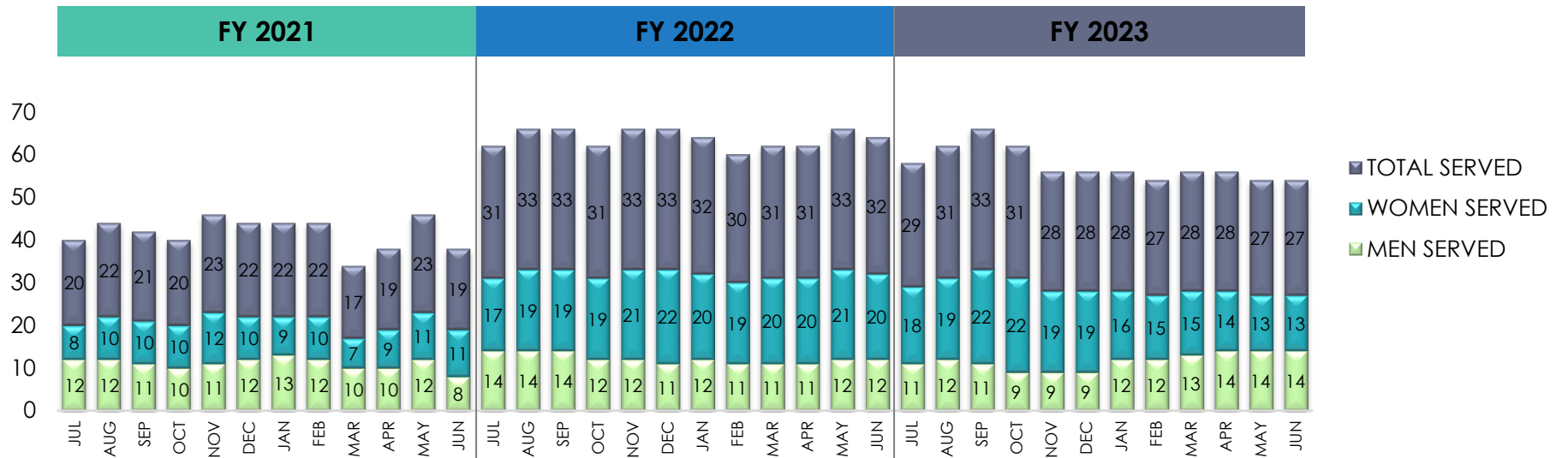
Source: WCHSA Unit Data

OFF-CAMPUS CROSSROADS

ADMISSIONS



CLIENTS SERVED

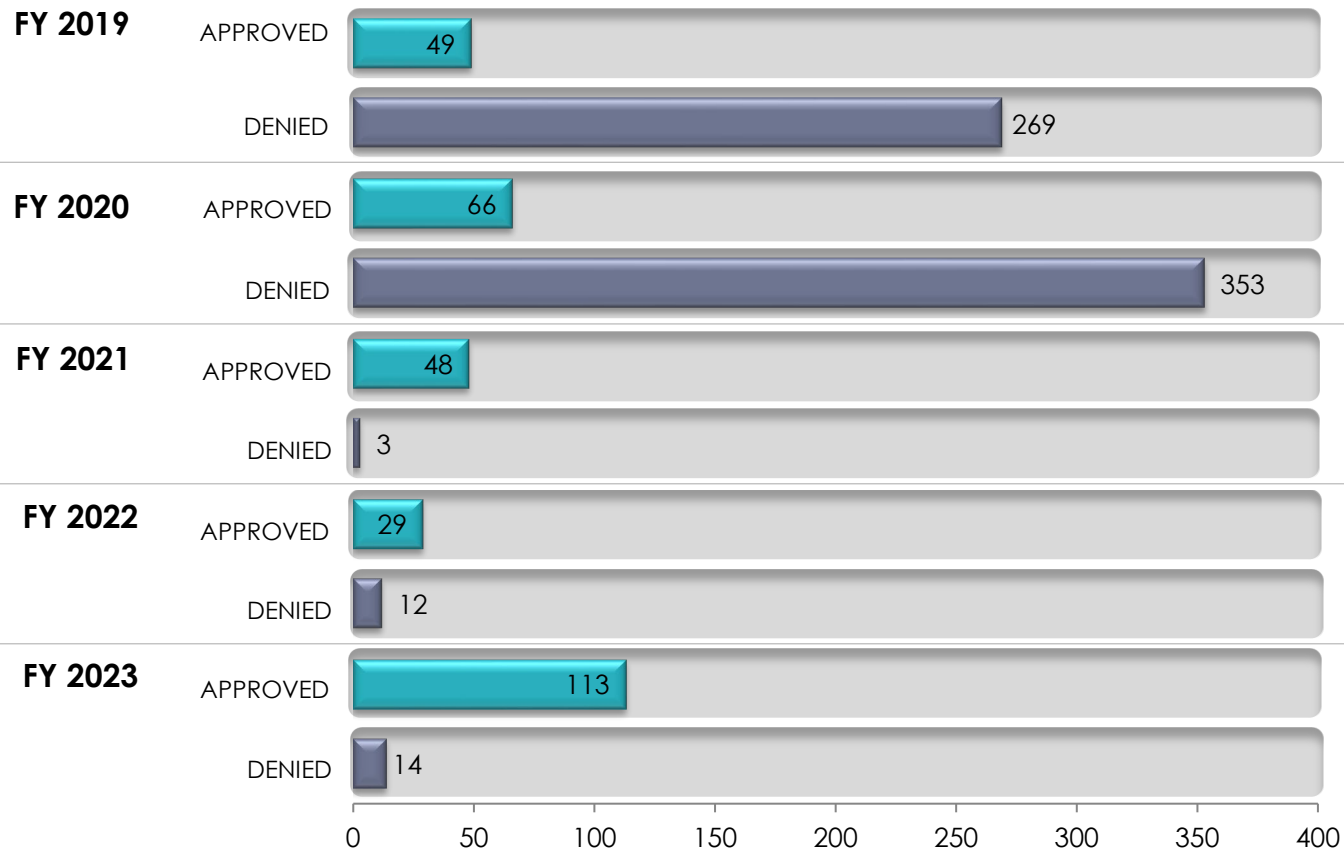


Source: WCHSA Unit Data

Rental & Deposit Assistance (LIHTF)

The Rental & Deposit Assistance Program for Low-Income Housing was established to assist in the creation and improvement of affordable housing. Trust Funds may be used for new construction or rehabilitation of multifamily projects, rehabilitation of single-family homes, down payment assistance or to provide assistance to families in danger of homelessness.

LOW INCOME HOUSING TRUST FUND (LIHTF) APPLICANTS



TOTAL APPLICANTS SCREENED

FY 2019
318

FY 2020
419

FY 2021
51

FY 2022
237

FY 2023
128

Source: WCHSA Unit Data



Senior Services

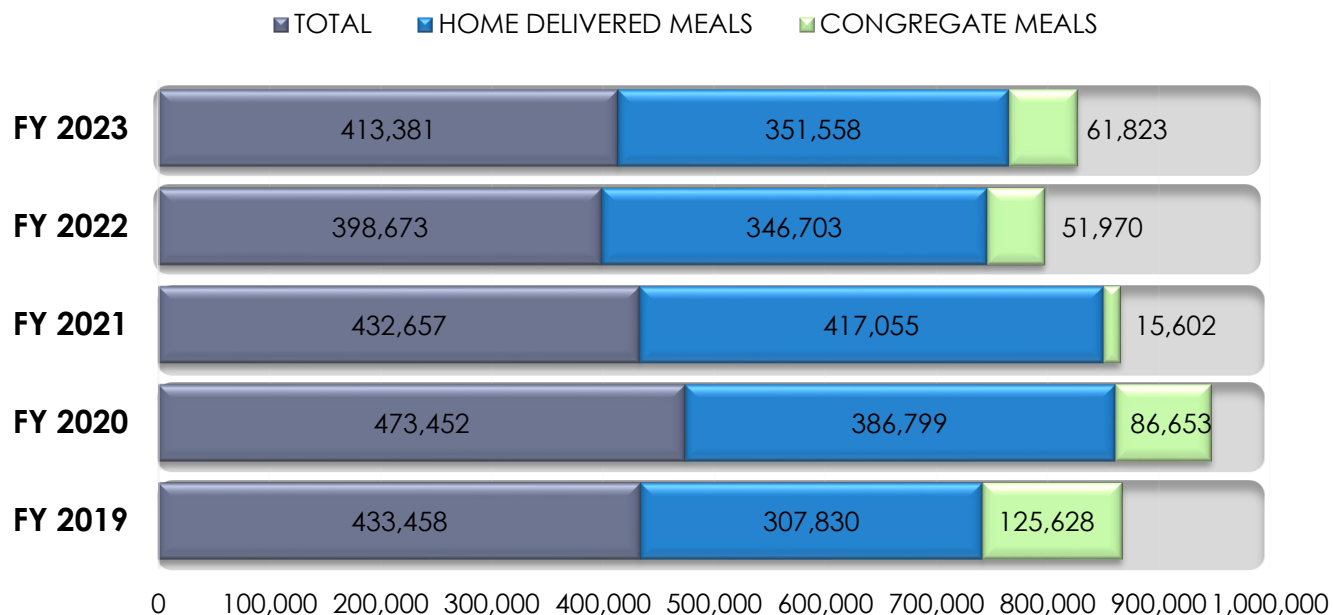
Nutrition

The Nutrition Programs supply well-balanced meals daily to Washoe County's senior population. Meals provided are in accordance with established dietary guidelines and food safety standards.

The Nutrition Programs fall into two categories:

- ▶ **Congregate Meals** – Provides one hot meal or fresh salad for lunch Monday through Friday to seniors 60+ and qualified individuals (spouse of a senior, disabled living at a nutrition site, or disabled dependent on a senior) at ten senior meal locations. This allows participants time to enjoy a healthy meal in a group setting and socialize with others.
- ▶ **Home Delivered Meals** – Provides delivery of meals to homebound seniors 60+ who are unable to participate in the Congregate Meal program due to an illness or a disability.

TOTAL MEALS SERVED



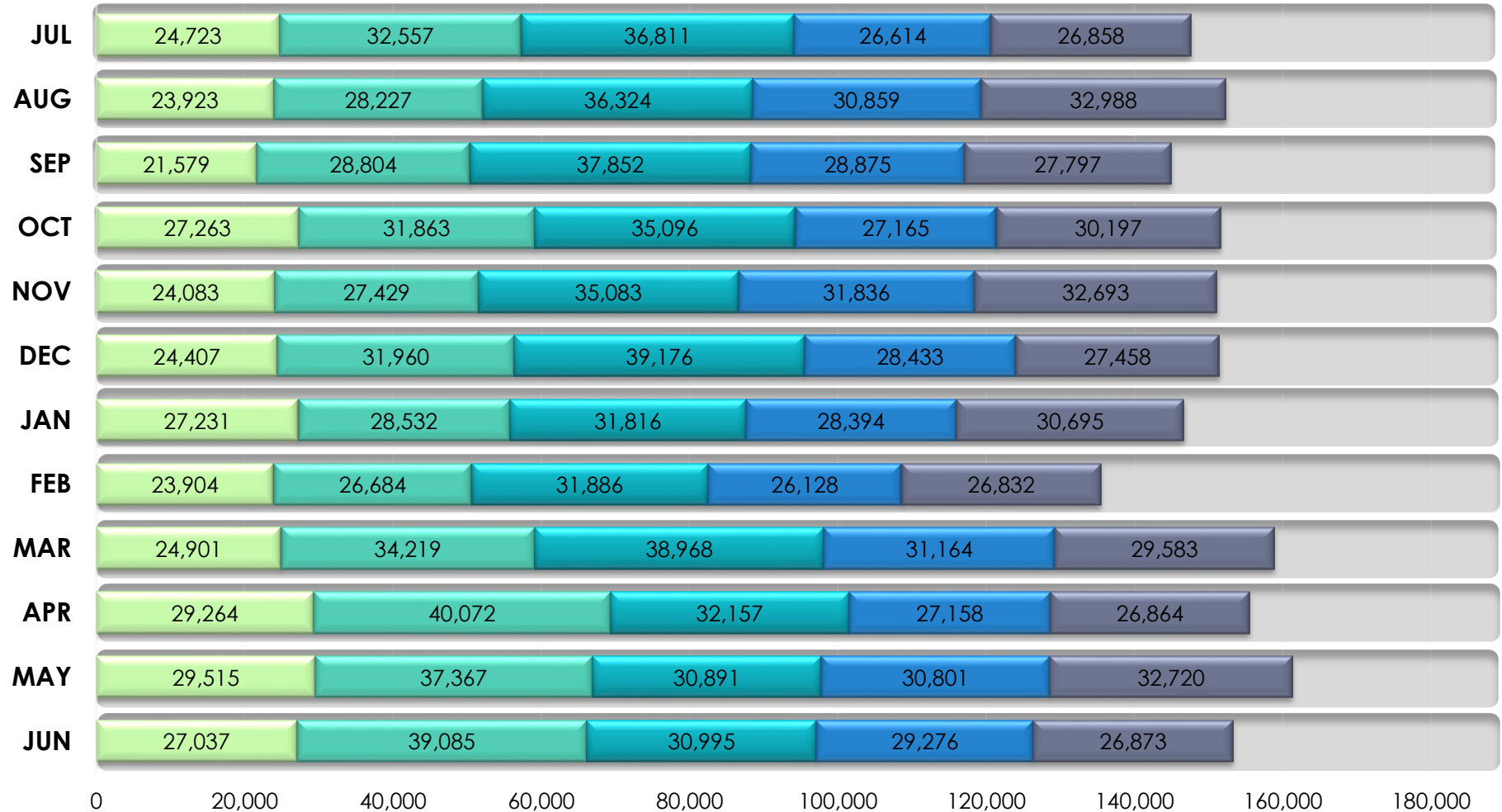
Source: AVATAR

*Due to COVID-19, FY 2020 numbers saw a decrease in congregate meals to maintain distance/groups and influx in HDM's.

Home Delivered Meals

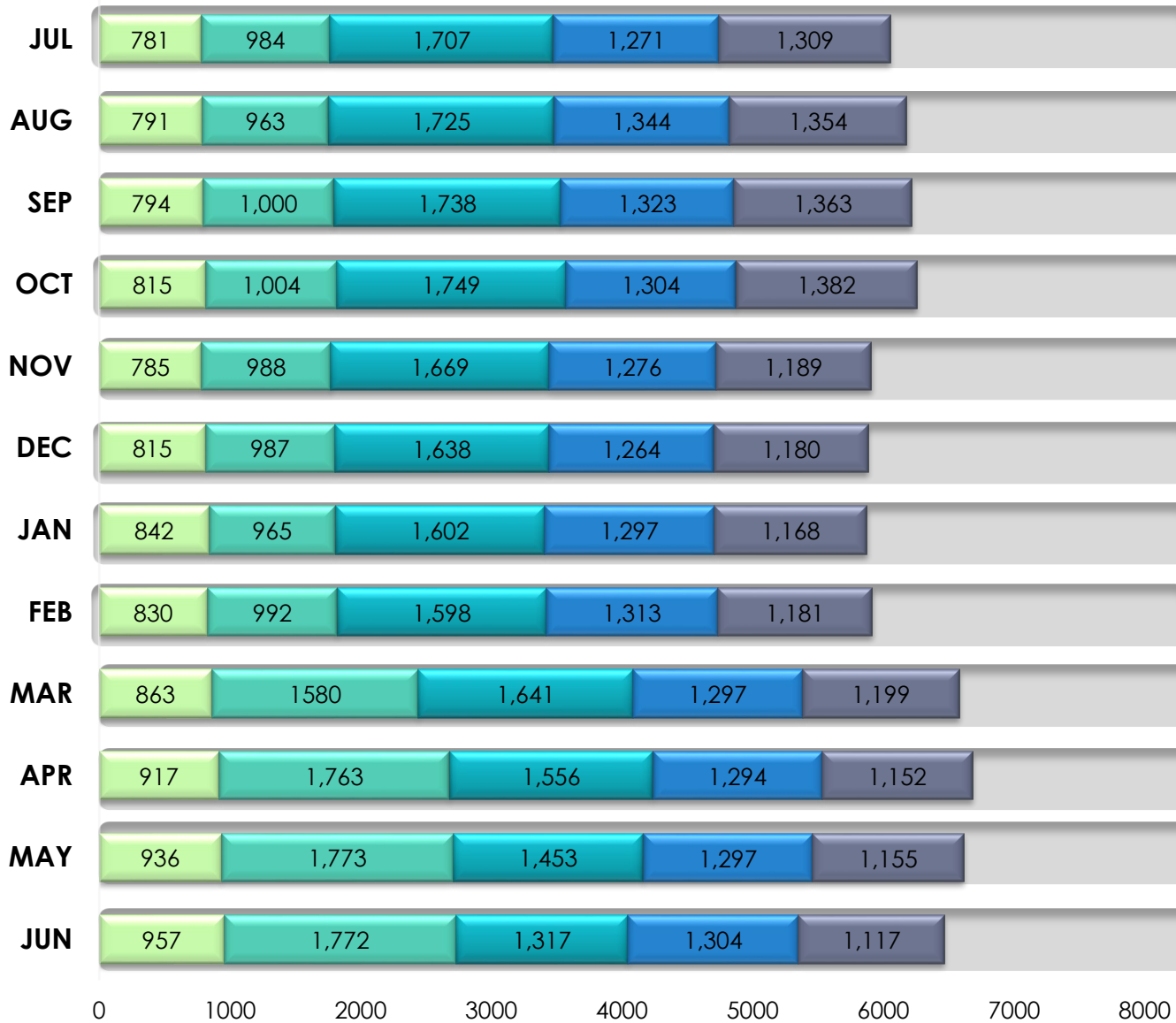
HOME MEALS DELIVERED MONTHLY

■ FY 2019 ■ FY 2020 ■ FY 2021 ■ FY 2022 ■ FY 2023



HOME DELIVERED MEAL CLIENTS SERVED MONTHLY

FY19 FY20 FY21 FY22 FY23



UNDUPLICATED CLIENTS SERVED

FY 2019

1,354

FY 2020

2,596

FY 2021

3,059

FY 2022

2,028

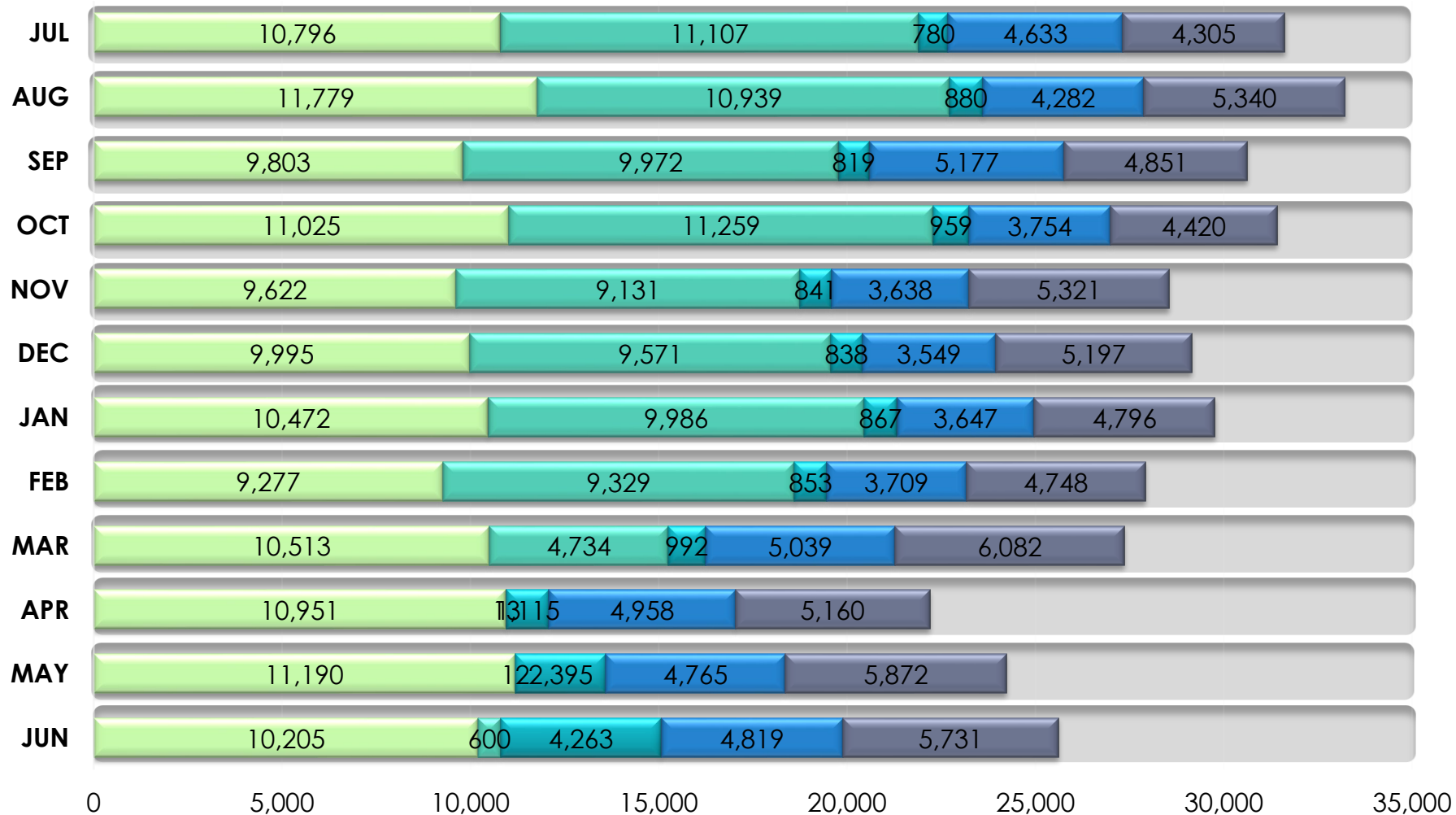
FY 2023

2,707

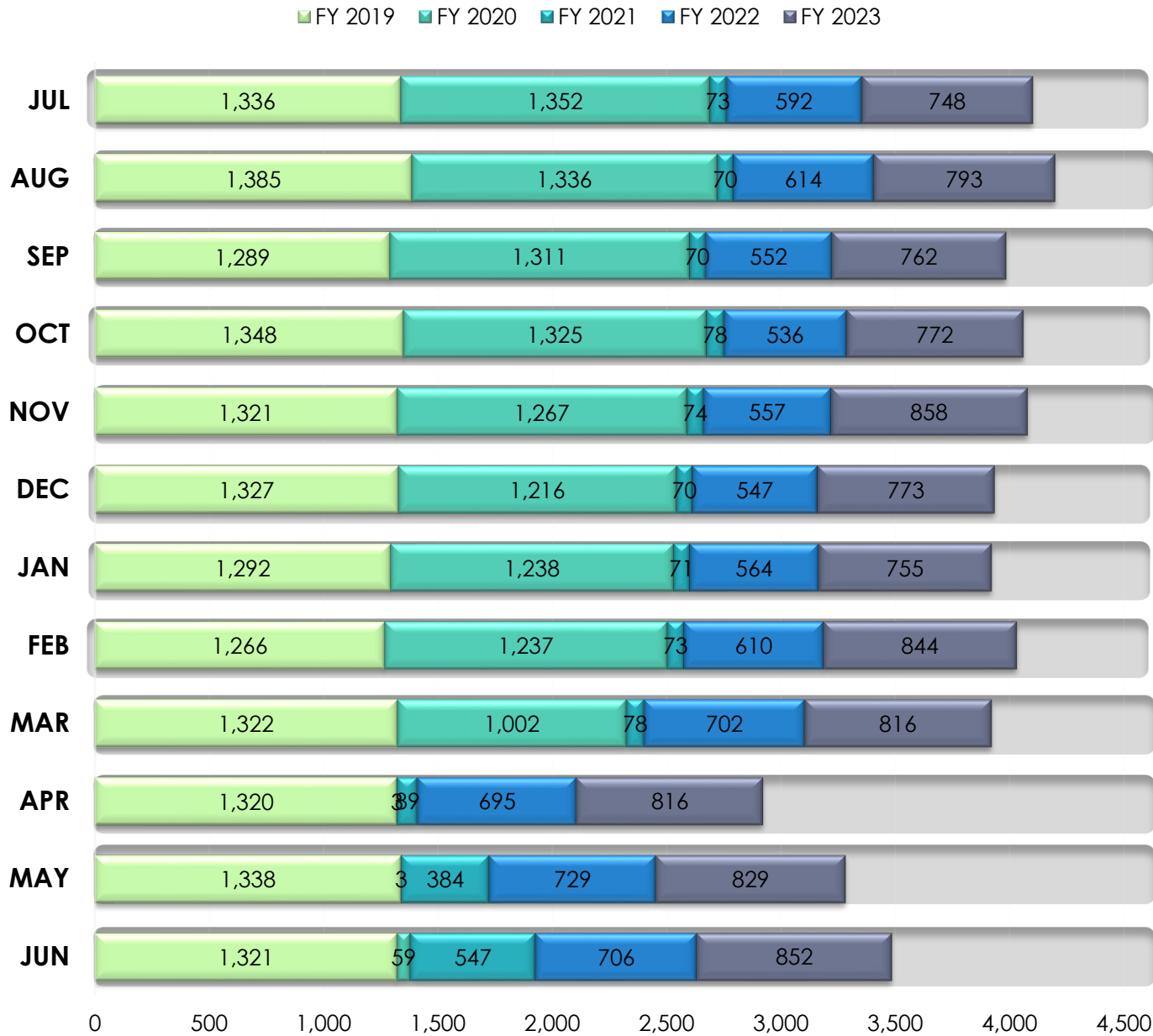
Congregate Meals

CONGREGATE MEALS SERVED MONTHLY

■ FY 2019 ■ FY 2020 ■ FY 2021 ■ FY 2022 ■ FY 2023



CONGREGATE MEAL CLIENTS SERVED MONTHLY



UNDUPLICATED CLIENTS SERVED

FY 2019

2,627

FY 2020

2,065

FY 2021

700

FY 2022

2,001

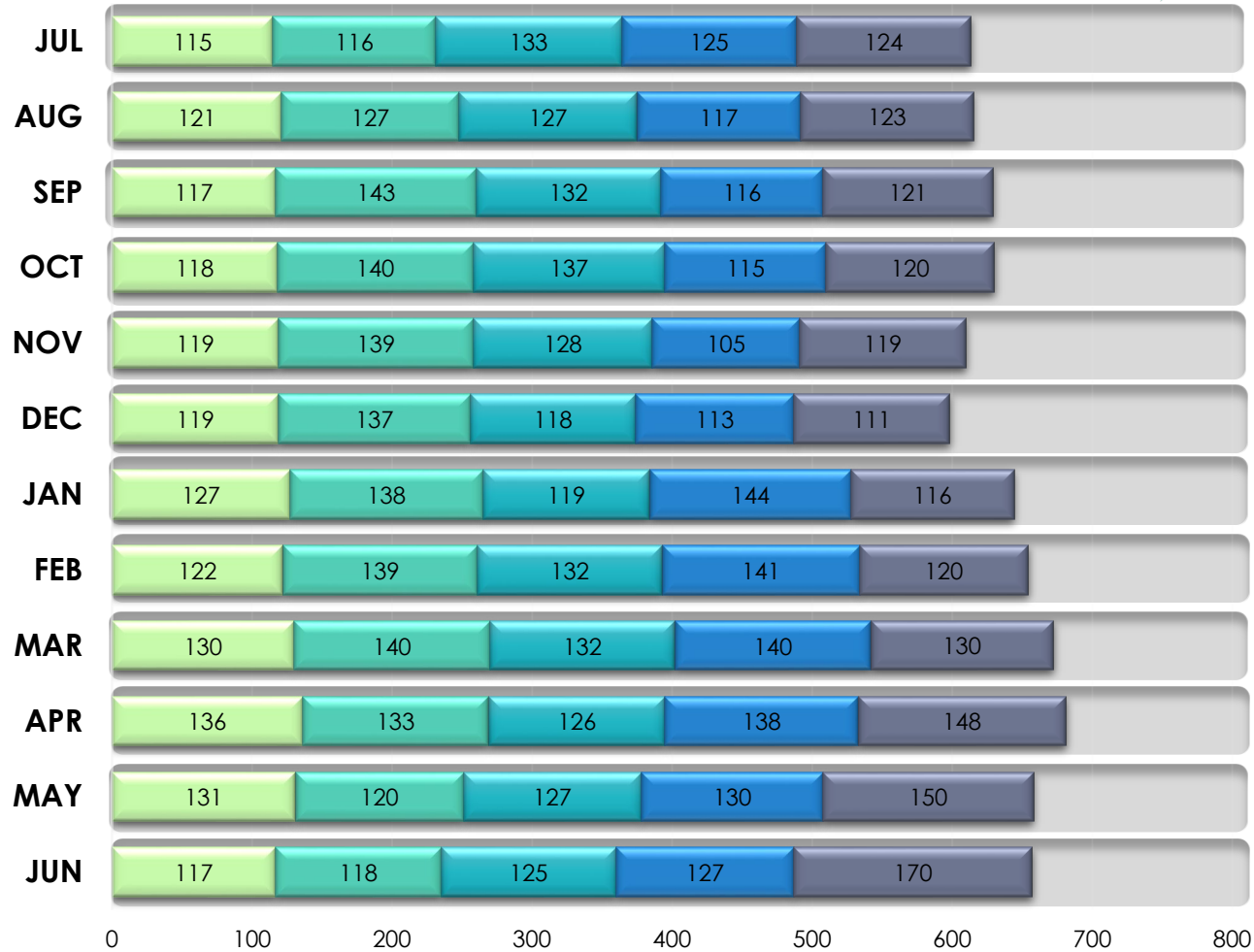
FY 2023

2,249

Homemaker

HOMEMAKER CLIENTS SERVED MONTHLY

■ FY 2019 ■ FY 2020 ■ FY 2021 ■ FY 2022 ■ FY 2023



UNDUPLICATED CLIENTS SERVED

FY 2019

180

FY 2020

175

FY 2021

181

FY 2022

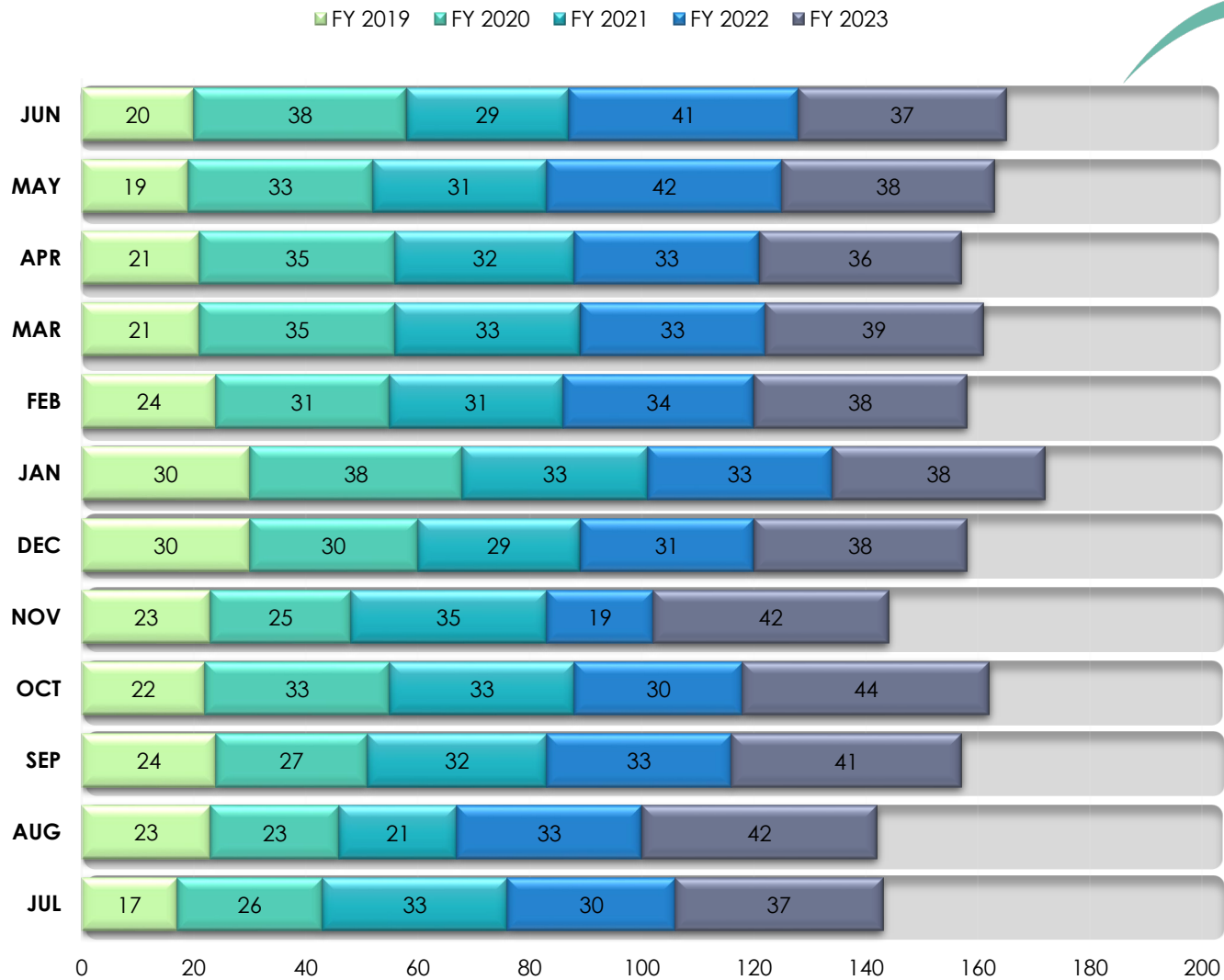
180

FY 2023

226

Representative Payee

REPRESENTATIVE PAYEE CLIENTS SERVED MONTHLY



UNDUPLICATED CLIENTS SERVED

FY 2019

38

FY 2020

48

FY 2021

44

FY 2022

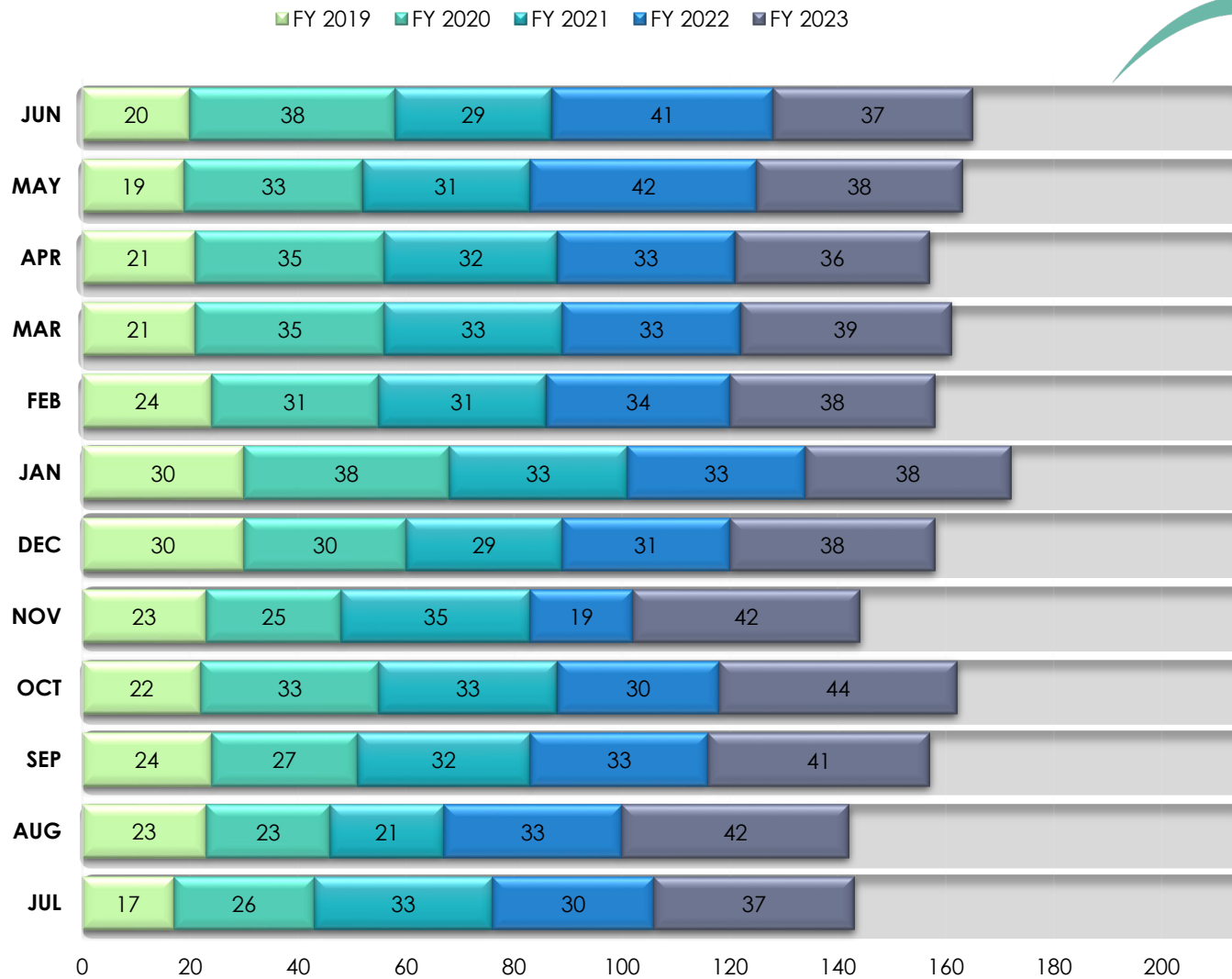
48

FY 2023

61

Information, Assistance & Advocacy

REPRESENTATIVE PAYEE CLIENTS SERVED MONTHLY



UNDUPLICATED CLIENTS SERVED

FY 2019

2,109

FY 2020

1,139

FY 2021

1,425

FY 2022

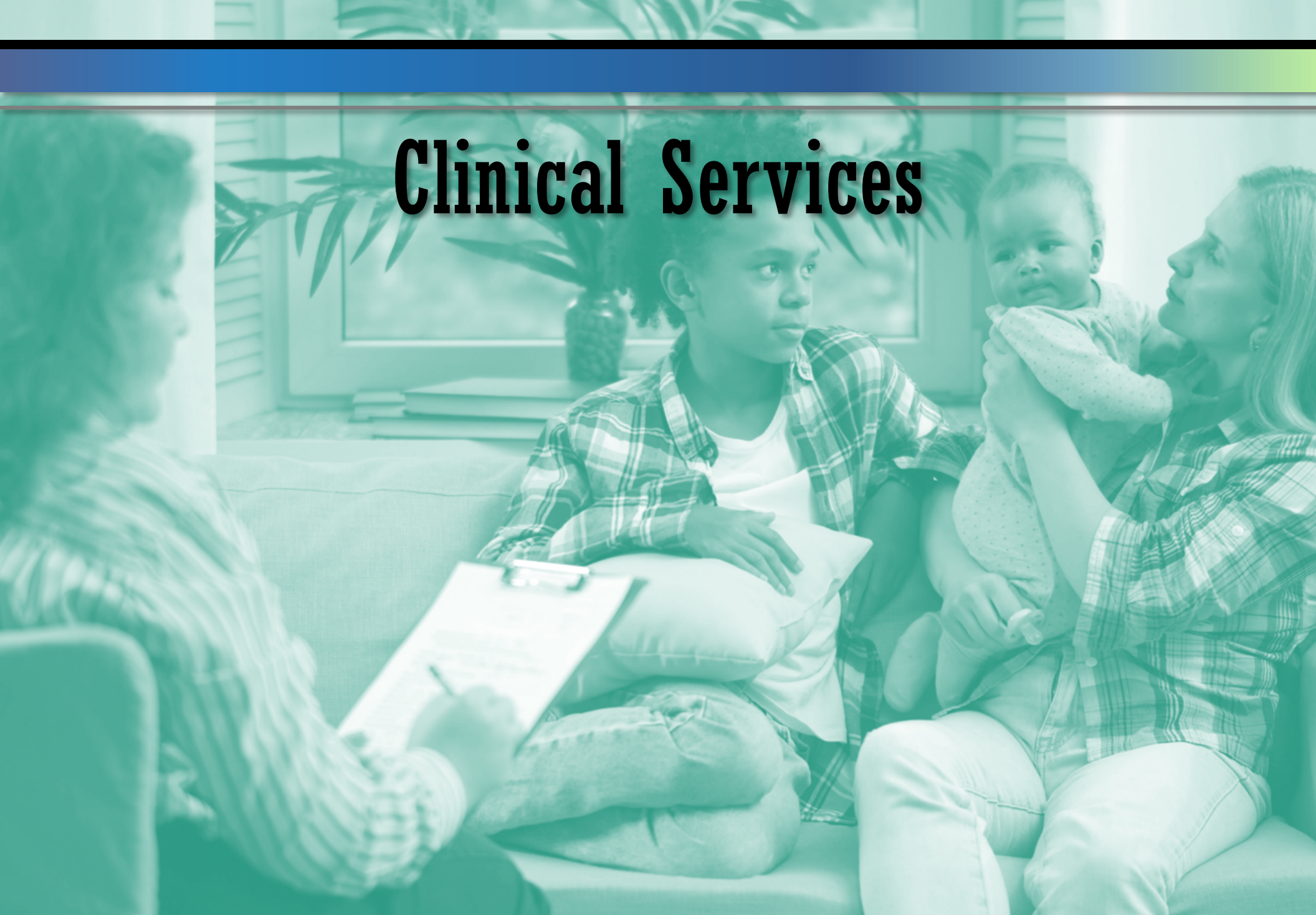
1,224

FY 2023

747

*Info, assistance and advocacy numbers are lower due to ADRC taking over responsibilities; however Senior Services still receives some inquiries.

Clinical Services



Clinical Services

Clinical services is comprised of a Clinical Services Team (CST), who provide short-term, evidence-based mental and behavioral health services to clients involved in the programs within WCHSA. CST is designed to ensure the psychological and emotional well-being of children, parents, caregivers; and families, by addressing their identified behavioral or mental health needs. They can be involved prior to or at the beginning of a child welfare report or case; during the life of a child welfare case; or upon permanent placement of children. All CST clinicians adhere to strict standards of confidentiality.

Therapy services are provided to families for placement and disruption prevention, as well as reunification. Placement and disruption prevention services are provided to families with children who are at risk of out-of-home placement due to abuse or neglect. Reunification services are provided to families with children who are returning from foster care or other out-of-home placement.

The following CST services and supports include:

- ▶ Assessment
- ▶ Crisis Intervention
- ▶ Individual Therapy
- ▶ Family Therapy
- ▶ Clinical Case Support
- ▶ Clinical Case Consultation
- ▶ Foster Home Support Services
- ▶ Placement Stabilization
- ▶ Pre-Adoption Support
- ▶ Post-Adoption Support
- ▶ Special Needs Adoptions Clinical Services
- ▶ Information & Referral
- ▶ Client Training Support
- ▶ Staff Training Support

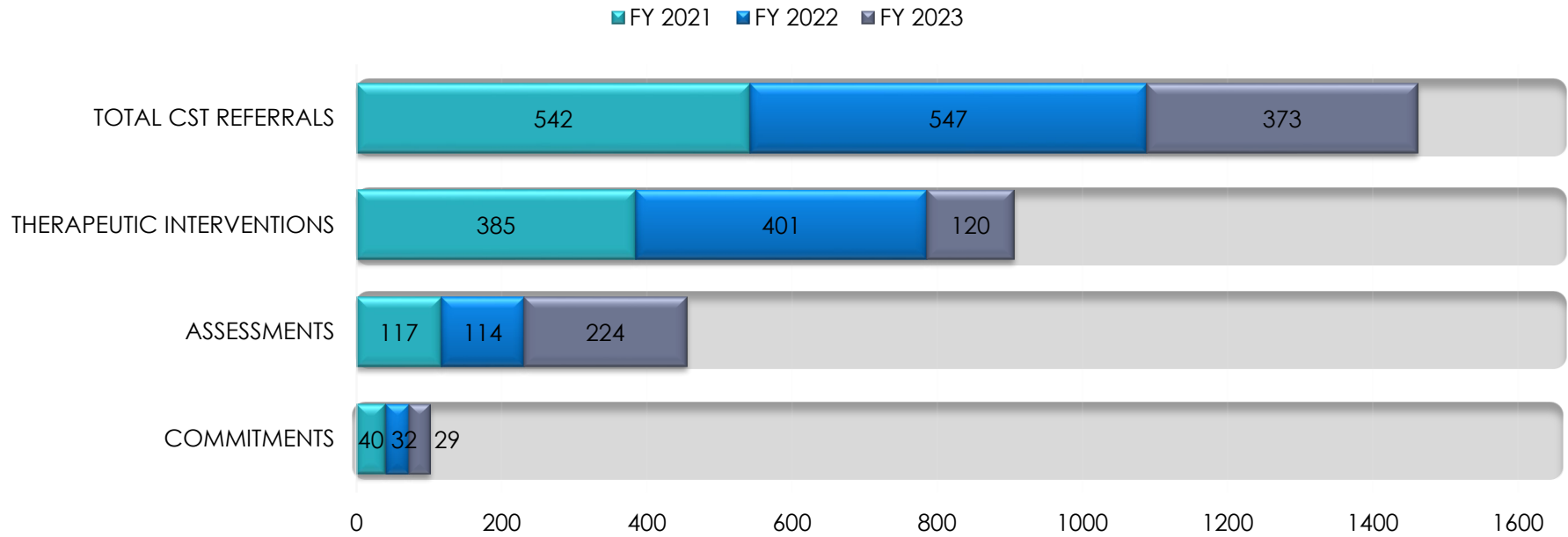
Therapeutic Modalities Offered:

- ▶ Solution Focused Brief Therapy (SFBT)
- ▶ Child Parent Psychotherapy (CPP)
- ▶ Eye Movement Desensitization and Reprocessing (EMDR)
- ▶ Trauma Focused Cognitive Behavioral Therapy (TF-CBT)
- ▶ Cognitive Behavioral Therapy (CBT)
- ▶ Acceptance and Commitment Therapy (ACT)
- ▶ Play Therapy
- ▶ Dialectical Behavioral Therapy (DBT)

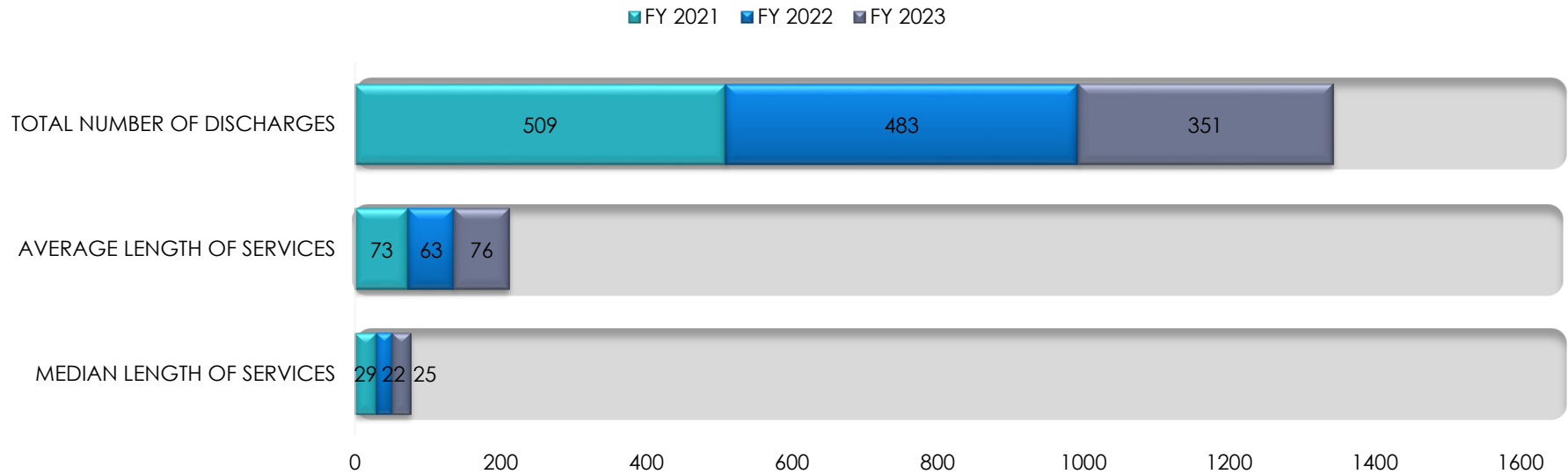
Group Therapy Offered:

- ▶ Circle of Security Parenting (COSPP)
- ▶ Adoptive Parent Support Group
- ▶ Kids Kottage Group
- ▶ Women's Crossroads Group

CLINICAL SERVICES TEAM (CST) REFERRALS (DAYS)



CLINICAL SERVICES TEAM (CST) DISCHARGES (DAYS)





Fiscal Year 2023

DATA BOOK

Washoe County Human Services Agency
350 S Center Street, Reno, NV 89502

www.washoecounty.gov/hsa